**CURRICULUM VITAE**

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| **PROFESSIONAL SYNOPSIS** |

Dedicated and people oriented individual motivated to maintain customer satisfaction and contribute to company success with good complaints resolving skills, I have 2 and a half years’ experience as customer relations officer at Verma Co.Ltd, with proven customer support experience. 2 years’ experience as banking officer, with high levels of integrity and professionalism, knowledge and understanding of the back office operation, procedures and processes.

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| **BIO DATA** |

Name : Hashim Kikambi

Marital status: Single

Date of birth : May 19, 2002

Telephone : 0741273938

Email address : hashimkikambi7@gmail.com

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| **EDUCATION DETAILS** |

2023– 2023: Attained a Uganda Certificate of ip phon3e installation & op3eration at Jesuit refugee services

2022 – 2023: Attained a Uganda Certificate of cam3era installation & op3eration at hikvision

2023 – 2023: Attained a Uganda Certificate of w3ebsit3e d3ev3elopm3ent at mak3er3e 6univ3ersity

2023 – 2023: Attained a Uganda Certificate of micro tik at mak3er3e 6univ3ersity

2023 – 2023: Attained a Uganda Certificate of advanc3ed Computer Networking at mak3er3e 6univ3ersity

2022 – 2023: Attained a Uganda Certificate of Computer Networking at Jesuit refugee services

2021 – 2022: Attained a Uganda Certificate of Digital Marketing at Eurosat Institute of Technology

2021 – 2021: Attained a Uganda Certificate of Computer Basics at Eurosat Institute of Technology

2019 – 2020: Attained a Uganda Certificate for Islamic Religion (THANAWI) at Bilal Islamic Institute Kakiri.

2015 – 2018: Attained a Uganda Certificate of Islamic Education at Bilal Islamic Institute Kakiri.

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| **SKILLS** |

* Good computer skills (MS Word, MS Excel, MS Power Point)
* Good computer skills in computer Networking
* Strong written and oral Communication skills
* High degree of accuracy.
* Creative and innovative.
* Self-driven.
* Keen eye for detail.
* Ability to deliver quality work.
* Ability to work with strict deadlines.
* Ability to prioritize daily tasks.
* Can take initiative.

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| **PERSONAL QUALITIES** |

* Self-motivated
* L3ead3ership
* Tim3e k3e3eping
* Att3endanc3e
* Independent but a committed team player
* Honest and sincere.
* Courageous.
* Customer oriented, Results oriented with integrity and strong ethics.
* Able to meet deadlines.

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| **EMPLOYMENT HISTORY** |

* Pending……

**Achievements:**

* Pending……

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| **REFEREES** |

* Mr Ddamba Abdul

Lecturer, Department of Business Computing

Makerere University Business School

P.O Box 1337, Kampala (U)

0703348992 / addamba@mubs.ac.ug

* Mr Edirisa Kaggwa

Treasurer Officer,

Pride Microfinance Limited (MDI)

0701604270 / 0758880774

[ekaggwa@pridemicrofinance.co.ug](mailto:ekaggwa@pridemicrofinance.co.ug)

* Ms. Patricia May

Internal Audit

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