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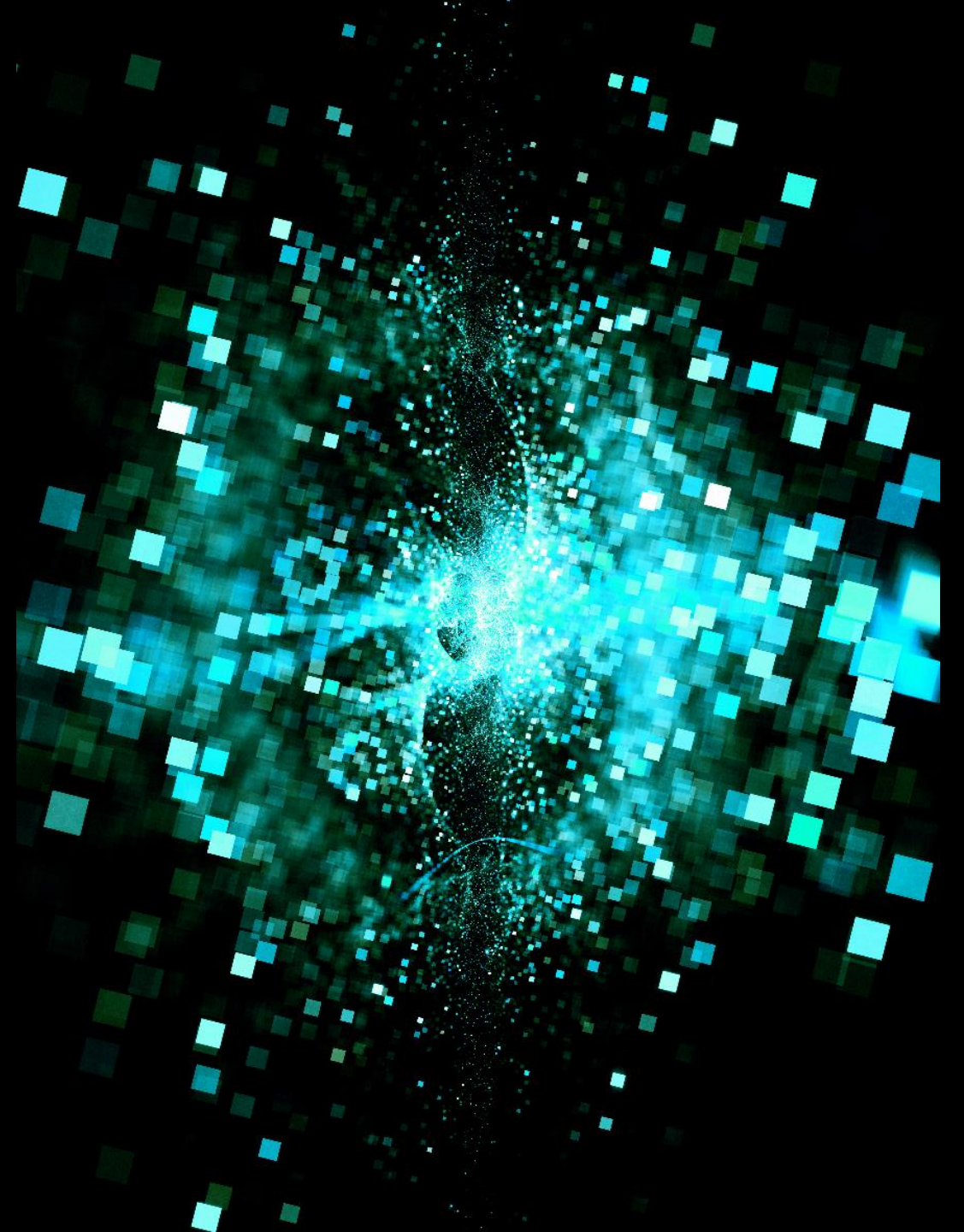
Inside Sherpa – Digital Internship

Technology, Strategy & Architecture – TS&I

Work in Progress Module Tasks and Ideal Responses

Deloitte Virtual Intern

TECHNOLOGY CONSIDERATIONS

Technology Architecture

Explore the technology capabilities needed to run an online banking solution, considering:

- Software – platform, operating system etc.

- Infrastructure – database capabilities, hosting etc.

- Security – encryption, secure log-on etc.

- Support – level of training of IT support staff required

Technology Delivery

How can these technology capabilities be procured and implemented, including:

- What components would work well as Software-as-a-Service – e.g. savings calculators

- Do you need any external vendors, or can this be built in-house?

Usability of the Solution

How do we ensure the solution is user-friendly and well adopted, including:

- Ease of use – customer testing during design

- Meets customer needs – considering different user scenarios across computer, tablet, mobile

- Web standards – Web Content Accessibility Guidelines (WCAG) v2 compliant

Technology Framework and Compatibility

How can you cater for as many customers as possible:

- Which internet browsers to support – IE, Chrome, Safari etc.

- Internet speeds / performance

- Website code/language selection – Java, C++, Flash

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