



# ABRAHAM APPIAH

## ENTRY LEVEL SOFTWARE DEVELOPER

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I gained my Bachelor's Degree in Information Technology year 2022 of September. I specialized in front-end web development and intermediate in backend development.

I worked as a customer service representative in a healthcare insurance company as my first job to develop my communication skills in able to communicate effectively with future clients when I pursue my desired career in the IT industry.

Working as a Customer Service without any prior experience and out of my comfort zone made me realize that there's nothing to be scared of trying new things as long as you learn from it. It helps me to be more confident, to develop an attention to detail in crucial information, and to be versatile as a person which will benefit me as an IT professional.

My goal right now is to pursue my IT career, to grow professionally, contribute to the company, and learn the process as well if given the chance.

## CONTACT

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## EDUCATION

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### **Lyceum of the Philippines University-Cavite campus, 2022**

- B.S Degree in Information Technology

## SKILLS

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- Web Development
- HTML - CSS - JavaScript
- Java
- Github
- Java
- WordPress
- Versatility and Adaptability
- Attention to detail
- Working under pressure
- Fast learner
- Excels in teamworking

## WORK EXPERIENCE

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### **Web developer Intern**

*Go Crayons*

Feb 2022 - May 2022

- Completed 500 hrs web development training
  - HTML 5
  - CSS
  - Bootstrap
  - CSS
  - WordPress

### **Customer Service Representative**

*Carelon Global Solutions*

March 2024 - November 2024

- Worked as a customer service representative for a US based healthcare insurance company.