## KIRONRAJ O P

#### Web Developer

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in https://www.linkedin.com/in/kironrajop



www.kironraj.com

Dynamic and dedicated freelance web developer, passionate about crafting engaging online experiences. Proficient in leveraging cutting-edge technologies to deliver high-quality solutions. Committed to excellence, adaptability, and continuous learning in the ever-evolving digital landscape.



#### 2021-07 - present Freelance Web Developer

Web Development, Self Employed, Kerala

- Coded websites using HTML, CSS, JavaScript, and jQuery languages.
- · Engaged with clients to plan and optimize site issues and queries.
- · Ran debugging tools to eliminate flaws and glitches prior to publishing.
- Implemented changes and integrated requested elements to streamline business operations.
- Discussed site and app requirements with clients to produce actionable development plans.
- Oversaw technical issues and troubleshooting requests to resolve user problems.
- Planned website development, converting mockups into usable web presence with HTML, JavaScript, AJAX, and JSON coding.
- Applied emerging technologies to update and maintain site applicability.

#### 2021-04 - 2021-07 **Sof**

#### **Software Engineer**

Kerala, Poornam Infovision Pvt Ltd, Kochi

- Provides Technical Support for Linux and Windows Servers and Webhosting
- · Server Security, Hardening and Performance tuning by managing Control Panels
- · Communicating with customers via calls, email, live chat, and Helpdesk to resolve their technical issues
- · Installation and configuration of control panels in shared and dedicated servers
- · Account and server migrations manually.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability, and performance.
- · Coordinated with other engineers to evaluate and improve software and hardware interfaces.
- Integrated third-party tools and components into applications.
- · Suggested software and hardware modifications to reduce lag time and improve overall speed.
- Monitored systems in operation and quickly troubleshot errors.
- Set up and administered VPS and Dedicated Server systems and configurations.
- Communicated with clients to verify the roots and causes of computer problems.
- Upgraded operating systems and computer software to perform compatibility with programs.

#### 2017-11 - 2019-06

#### **L2 NOC Engineer**

Kerala, Keralavision Broadband Pvt Limited, Thrissur

- A well-known Internet Service Provider all over Kerala, India
- · Back-end Support for Network Configuration and Troubleshooting
- Coordinated with technical support, service provisioning and sales teams to deliver network services at or above SLA requirements.
- Kept detailed documentation on each support ticket and added lessons learned to the knowledge base.
- Collaborated with other network engineers to configure and maintain network monitoring and load balancing.

Closed first-time tickets quickly and met resolution volume requirements.

- Maintenance of Security and Reliability of Network
- Managing changes to the DHCP pool according to Customer Requirements
- Configuaration of CISCO, Juniper, Huawei Switches
- · Maintenance and Configuration of DNS Server, Monitoring Server, FTP Server, and
- LOG Server Maintenance
- · VPN, VLAN configuration and management
- Coordinate Network Activities for 24/7 NOC.

## **⋒** Education

- present

#### UX Design, Google UX Design Professional Certificate

Google Career Certificates

#### Web Development, Full Stack

Mashupstack, Thiruvanathapuram

#### **CCNA- Routing and Switching**

**IT Division** 

Vidya Engineering College, Thrissur

#### **CCNA Cloud - Routing and Switching**

Vidya Engineering College, Thrissur

#### **Electronics and Communication Engineering, Bachelor of Technology**

JYOTHI ENGINEERING COLLEGE, Thrissur

## **Skills**

[Angular] Software Proficiency

[Python-Django ] Software Proficiency

Backend design

Cisco equipment familiarity

Extensive knowledge of Linux software

Firewalls, VPNs and security products

Juniper Switches equipment familiarity

LAMP Stack Development

Network and server troubleshooting

**UI** Development

Web application development

Web Hosting in LINUX

Web management

Windows proficiency

Website optimization

# **▲■** Languages

English

Malayalam

Hindi

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# **©** Certificates

2017	Red Hat Certified System Administrator (RHCSA)  Red Hat
2021	cPanel Professional Certification ( CPP ) cPanel
2021	cPanel & WHM System Administrator I Certification ( CWSA-1) cPanel
2021	cPanel & WHM Sales Professional (CPSP) cPanel
2021	cPanel & WHM Administrator Certification (CWA)
2021	LiteSpeed Certification  cPanel
2022	Responsive Web Design FreeCodeCamp.com
2023	Foundations of User Experience (UX) Design  Google - Coursera
2023	Start the UX Design Process: Empathize, Define, and Ideate  Google - Coursera
2023	Build Wireframes and Low-Fidelity Prototypes  Google - Coursera
2023	Conduct UX Research and Test Early Concepts  Google - Coursera