



WORK FROM HOME 2020

AN APAC VIRTUAL CONFERENCE

Tracks: Hybrid IT | Cybersecurity | BizIT

25 June 2020, 11:00 am to 5:30 pm (Malaysian Standard Time)

Hosted By: 

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CyberSAFE™ Tips : When You're Stuck at Home

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An Agency under the Ministry of Communications and Multimedia Malaysia

<http://www.cybersecurity.my>

Malaysia Landscape Today

#TECH: Covid-19 pandemic is changing employers' perception of remote-work policies

By BOTS team - April 7, 2020 @ 5:00pm



Oil and gas worker, Hung Kok Wai carrying his daughter while communicating with his colleagues during the Movement Control Order which calls for more employer to get employees to work from home. Photo by OSMAN ADNAN

Source : <https://www.nst.com.my/lifestyle/bots/2020/04/582203/tech-covid-19-pandemic-changing-employers-perception-remote-work>

#TECH: KPMG survey shows majority support WFH arrangements to continue post-MCO

By BOTS team - June 12, 2020 @ 2:50pm



Reuters photo

WORK from home (WFH) arrangements has received positive support by majority of the workforce who participated in a survey conducted by KPMG in Malaysia.

In the survey conducted from April 7 to May 19, 2020 during the Movement Control Order (MCO) period, a total of 3,022 respondents took part and 69 per cent say WFH should continue post MCO as part of the new normal arising from the coronavirus (Covid-19) pandemic.

However, despite employees' willingness to continue working from home, only 56 per cent of business owners are supportive of the WFH arrangements.

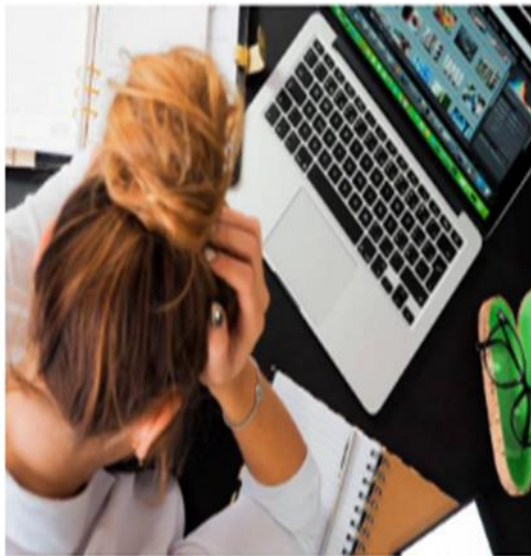
Source : <https://www.nst.com.my/lifestyle/bots/2020/06/600006/tech-kpmg-survey-shows-majority-support-wfh-arrangements-continue-post>



Malaysia Landscape Today (continued)

Family, work stress most common complaints during MCO - Befrienders

Bernama | April 09, 2020 12:10 +08 | Duration: 1 minute, 23 seconds



Lee also highlighted there were also people found more stress working at home than at their respective workplaces. -Filepix/Pexels

GEORGE TOWN: Family relationship issues and work-related stress were among the most common complaints during the Movement Control Order (MCO) period, according to Befrienders Penang.

Its branch chairman, Damian Lee, told *Bernama* that most of the complaints received were having troubles getting along with their own family relatives, especially when being forced to isolate together in the same place during MCO.

Source : <http://english.astroawani.com/malaysia-news/family-work-stress-most-common-complaints-during-mco-befrienders-237488>

Covid19: Education sector grapple with technology, virtual, online classrooms

By Theranya Anumugam - April 19, 2020 @ 3:33pm



Private colleges and universities no longer engage students face-to-face and have switched to online learning to arrest the spread of Covid-19. - NSTP/ASIWADI ALIAS

Source : <https://www.nst.com.my/news/nation/2020/04/585687/covid19-education-sector-grapple-technology-virtual-online-classrooms>

Cyber Landscape During Covid-19

In Malaysia, during the recent *Movement Control Order (MCO)* and *Restricted Movement Control Order (RMCO)* period from 18th March to 20th May 2020, Cyber999 in CyberSecurity Malaysia received a total of **2,726 cyber incidents** reports among Malaysians, compared to 1,380 reports, which **increased 97.53%**, during the same period in 2019.

Out of these, **296 incidents were cyber intrusion** which increased from 164 incidents in the previous year.



Source : <https://www.bharian.com.my/berita/nasional/2020/04/675215/>



CyberSAFE Tips : Working From Home

WI-FI- Do not use public Internet Wifi. Always connect through your home, mobile network or use Virtual Private Network (VPN)

Document – Do not under any circumstance, use free or third-party applications to send official documents.

Schedule – Always manage your work schedule

Back-up – Always back up your data especially when working remotely.

Beware – Be vigilant of Cyber Threats

Time- Choose the most productive time to do your work.

Report – Lodge a report to your respective office IT Department or Cyber 999 call center if you encounter any cyber criminal activities.

Password- Ensure all system passwords are updated, validated and secured.

CyberSecurity Malaysia Initiatives during the MCO :

Production of CyberSAFE Tips on safeguarding personal devices and positive online habits

Objectives :

1. To reinforce the importance of cyber safety awareness knowledge on the appropriate usage of the Internet whilst online especially during the Movement Control Order.
2. To reminder for digital citizens nation-wide to keep abreast with existing threats whilst working from home, safeguard measures, and digital etiquette on social media.

Method :

These infographics and video clips are posted on CyberSecurity Malaysia social media platforms including online forums and webinar. Public can download these from https://www.cybersecurity.my/en/knowledge_banks/eseurity_bulletin/main/detail/2338/index-info.html

Since June 5th, 2020, CyberSecurity Malaysia has developed **26 cyber safety messages** on Scam & Phishing, Cyber Parenting, Cyber 999 Help Center, Online Shopping, Youth and Kids Safety Tips, Password, and Fakenews



CyberSAFE Tips : Online Video Teleconference Application Security Guidelines

Use the most popular and reputable Video Teleconference (VTC) software

Download the VTC software from its official website and recognized source

Do not use pirated software.

Monitor teleconferencing session closely and block unauthorized participants.

Protect teleconferencing session with a strong password

Avoid discussing confidential and sensitive matters

Avoid sharing confidential and sensitive documents

Do not share links or VTC IDs with others



1 USE the most popular and reputable Video Teleconference (VTC) software

2 DOWNLOAD the VTC software from its official website and recognized source

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ONLINE VIDEO TELECONFERENCE APPLICATION SECURITY GUIDELINES

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STAY HOME
WASH YOUR HANDS REGULARLY
1 METER DISTANCE

Report cyber incidents / threats to Cyber999 Emergency Help Center at the following channels:



Emergency No:
1-300-88-2999 (9.00 am - 9.00 pm)
Email:
cyber999@cybersecurity.my
Mobile:
+6019-266 5850 (24 jam)

SMS:
CYBER999 REPORT (email)(complaint) to 15888
Cyber999 App:
Download at App Store/Google Play
Online Form:
<https://www.mycert.org.my>





PASSWORD PROTECTION



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CyberSAFE Tips : Password Protection

Create a password that contains at least 8 characters with a combination of numbers, symbols, uppercase, and lowercase letters.

Avoid using words or terms related to yourself (such as date of birth, birthplace, hobbies, mother/father/child's name).

Do not create passwords using words found in the dictionary

Do not share your password with anyone

Change your password every 3 to 6 months

Create different passwords for each account (email and social media)

CyberSAFE Tips : Cyber Ethics Avoid Inappropriate Content

Avoid browsing obscene, abusive, racist, insults, and seductive content

Do not download useless content. Save inappropriate content in your digital gadget.

Share irrelevant content with your friends.

Comment or condemn any inappropriate status and content

Report to the authorities upon receiving inappropriate content that is sensitive towards religion, racism and pornography.



The poster is titled "CyberSAFE CYBER ETHICS" in large, bold letters. Below the title is a purple banner that says "AVOID INAPPROPRIATE CONTENT". To the left of the banner is an illustration of a person sitting at a desk with a laptop, surrounded by stylized buildings and plants. To the right of the banner is a red circle with a diagonal line through it, containing the text "COVID-19". Below the banner, there are three sections: "AVOID", "DO NOT", and "REPORT". Each section contains a list of actions to take. At the bottom of the poster, there is a section for "STAY HOME" and "WASH YOUR HANDS REGULARLY 1 METER DISTANCE". To the right of this section is a box for "Report cybersecurity threats or incidents to Cyber999 Emergency Help Centre at:" which lists various contact methods. At the bottom right, there is a section for "Cyber999" with social media links and a QR code.

CyberSAFE™
CYBER ETHICS
AVOID INAPPROPRIATE CONTENT

AVOID
browsing obscene, abusive, racist, insult and seductive content

DO NOT

- download useless content
- save inappropriate content in your digital gadget
- share irrelevant content with your friends
- comment or condemn any inappropriate status and content

REPORT
to the authorities upon receiving inappropriate content that are sensitive on religion, racism and pornography

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1 METER DISTANCE

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- Mobile Phone:** +6019-266 5850 (24 hours)
- SMS:** CYBER999 REPORT (email complaint) to 15888
- Cyber999 App:** Download at Appstore / Google Play
- Online Form:** <https://www.mycert.org.my>

Cyber999

@CyberSecurityMalaysia **@cybersecuritymy** **cybersecurity_malaysia** **CyberSecurity Malaysia** **CyberSecurityMy**



MINISTRY OF COMMUNICATIONS
AND MULTIMEDIA MALAYSIA



Thank you

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