**ARDHI UNIVERSITY**



1. SCHOOL OF EARTH SCIENCES, REAL ESTATE, BUSINESS STUDIES AND INFORMATICS
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QN:

a) In communication, most of the barriers are created by participants, they are not natural. Discuss.

b) The most important source of barriers of communication is psychological. Do you   agree?

1. Participants can contribute to barriers of communication since they are the source of communication or conversation. Most of communication barriers are created by participants either the sender or the receiver or even the medium if the medium used is human being .The following are evidences that participants are reason of communication barriers

Lack of clarity ; if the sender or speaker is not clear, uses ambiguous language , or has not organized his conversation in a proper manner this could cause the listener to not understand and hence the speaker (participants) is a barrier in their conversation since he caused confusion and misunderstanding to the listener. According to Thomas Mathiesen(2006) “**lack of clarity** of the research results in the area (pp. 58-65). The main features of the **communication** process go a long way towards explaining this uncertainty and **lack of clarity**. In a **communication** situation where the factual “

Emotional barriers ; participants bring emotions like anger , fear or love this could affect their conversation since some conversations do not require emotions or feelings like business meetings , conferences and other professional conversations on certain fields . According to Edward Hawking’s (2016)”**communicating** n system by which they are **communicating** n people who are trying to **communicate**. **Barriers** to **communication** can be conveniently categorized as physical, **emotional**, **psychological** or cultural. Physical **barriers** Physical **barriers** “.

Poor listening skills ; listeners (participant) can have poor listening skills , like not paying attention to important information or lack concentration to the conversation could cause or lead to misunderstand the information given .

Distractions: Participants may be distracted by external factors such as noise, technology, or personal issues, which can interfere with effective communication eg when the speaker is dressed up properly that could distract a listeners , hence acts as a barrier in communication.

Language barrier; participants can be speaking different languages , this causes misunderstanding between the participants , hence it acts as a barrier to communication. Eg when the sender or speaker speaks Swahili while the listener understands French .

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2. It’s true that psychology barrier is the most important source of barriers of communication , The psychological barrier of communication is the influence of psychological state of the participants (sender and receiver) which creates an obstacle for effective communication .According to Michael Fielding (2006)” Barriers to effective **communication** The stage above shows that both physical and **psychological barriers** can affect the result of **communication”** . The following are evidences that psychology is the most important source of barriers of communication.

Attitude; these are the way we think and feel about the subject or topic the speaker is explaining about, Example going to the village and speaking about education the villager attitude towards the topic communication is that education is expensive this attitude can act as a barrier hence causing the villagers to not pay attention and listen to the speaker.

Perception; is the mindset using which people judge, understand and interpret everything.Each person has his/he own perception of reality which is shaped from mental and sensory experiences. Example mans perception is that women are weak while female perception is that man and women are equal, therefore if the speaker talks about women are weak these could lead to misunderstanding to the female and hence acts as a barrier of communication

Emotions, an emotional barrier is a mental block that influences how you perceive others' actions and prevents you from clearly communicating your feelings. Emotional barriers can trigger an emotional response that's inappropriate or unproductive. Example of emotions are anxiety, and fear all of this are psychological problems hence psychological problems are the causes of communication barrier

Personal bias; is an action of supporting or opposing something in a unfair manner, Example when a woman is speaking about her rights but some men oppose, or a man speaking about woman should stay at home and cook were by the men support this, this is called bias where by you favor one side and oppose the other side and personal bias is a psychological

Past experience, this is a psychological barrier caused by past memories either on the topic explain or past memories involving the speaker, example in the past the speaker lied this past experience can cause you to not listen speaker and hence acts as a communication barrier, or example the same topic is explained differently now this also cause the listener to not listen, acts as communication barrier.

Generally Psychological barriers such as fear, anxiety, past experiences, and personal biases can greatly affect how individuals perceive and interpret messages, leading to misunderstandings and miscommunication. These barriers can prevent effective communication and hinder the exchange of information and ideas between individuals. It is important to be aware of these psychological barriers and work towards overcoming them in order to improve communication and foster better relationships.

References

-Michael felding (2006), Effective communication in organization”

- Thomas Mathiesene (2016), Prison in trial

- Edward Hawkins (2016), Basic building and construction skills “