ARDHI UNIVERSITY

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SCHOOL OF EARTH SCIENCES, REAL ESTATE, BUSINESS STUDIES AND INFORMATICS

COURSE NAME; **COMMUNICATION SKILLS**

COURSE CODE; CS 102

INSTRUCTOR; DR MDOE

PROGRAMME; **BACHELOR OF INFORMATION SYSTEMS MANAGEMENT**

GROUP NUMBER; **03**

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**QUESTIONS**

Non verbal communication exist in a complimenting and , or supplementing relationship with verbal . discuss

Nonverbal communication: Is the type of communication where information is transferred from one person to another without the use of words that is face the gate way of everything that tells more about the person. While Verbal communication, is the type of communication where we use spoken written words to get our message and information across to other people. Nonverbal communication can exist in a complimenting and supplementing relationship with verbal communication through the following ways:

Nonverbal communication acts as complement to verbal communication; through providing additional information that enhances understanding and adds depth to a spoken or written message. For instance a speaker’s hand gestures or facial expressions while delivering a presentation can convey emotions and intentions that may not be explicitly stated in the verbal content. Which this help the audience better interpret and connect with the message. According to David Matsumoto and Mark G. Frank “Gestures , postures and personal space vary across cultures and can influence the interpretation of verbal messages.”

Also nonverbal communication supplements the verbal communication; in many verbal acts with all linguistic organs nonverbal acts may take precedence over the verbal acts in several ways. In all linguistic organs intact, occasions demand the use of nonverbal such as pantomime and gestures for aesthetic purposes and for purposes of secret communication it also acts as a medium for the parties with separate distance through the visual contact when engaging themselves . According to Albert Mehrabian “microexpression, body language inconsistencies and vocal cues may betray underlying intentions or emotions, providing additional information beyond spoken words.”

Conclusively nonverbal plays a crucial role in complementing and supplementing verbal communication. It help to enhance understanding, clarifying messages and fostering effective communication in the communication process.

Refence

Albert. M. 1981 Nonverbal Communication: The Unspoken Dialogue.

David .M. and Mark. G.2013 Nonverbal Communication: Science and Application

Judith .A. and Mark. L. 2019 Nonverbal Communication in Human Interaction.