

## Tele MANAS: Revolutionizing Mental Health Care in India

Over 14.7 Lakh Calls Served in Two Years, Transforming Mental Healthcare Accessibility

(Ministry of Health and Family Welfare)

October 13, 2024

## Introduction

The National Tele Mental Health Programme (NTMHP), launched by the Government of India on October 10, 2022, marks two years of significant contributions to the nation's mental healthcare system. As part of this initiative, Tele MANAS (Tele Mental Health Assistance and Networking Across States) was introduced as a toll-free helpline (14416) available nationwide, offering a wide range of mental health services. Through this digital platform, individuals can access telephone-based counselling, psychotherapy, psychiatric consultations, and referral services, including urgent care, without the barriers of distance or cost.

