



or: Mr. Kiet Lam

From: Veilron Technologies Pte Ltd

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Distribution List of Mr. Kiet Lam:

Name	Function	Role
Mr. Kiet Lam	Founder	Requester

Distribution List of Veilron Technologies Pte Ltd:

Name	Function	Role
Alfred Law	CEO	Reviewer
Clive Hong	CFO	Reviewer
Lex Goh	COO	Reviewer
David Ng	СТО	Author



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1 Team Introduction

Veilron's Penetration Testing team is comprised of elites with past working experience from multiple international penetration testing agencies that come together to provide our clients with the best of breed experiences, methodologies, and process. Our Team holds certifications from recognized international bodies such as Offensive Security, ISC2, EC-Council, SANS, eLearnSecurity and CREST.



Name	Role	IT Certifications
Alfred Law	CEO	Masters of Business Administration
Clive Hong	CFO	Bachelor's Degree in Commerce
Lex Goh	COO	Diploma in Business Management
David Ng	сто	CISSP, CISSP-ISSAP, OSCP, CEH, CREST CPSA/CRT, MITRE SOC, MITRE Adversary, AWS SA
Danet Thorng	Sales Executive	Bachelor's Degree in Information Technology
Danny Tan	Audit Lead	ISMS Lead Auditor, CISSP, CISA, CEH, Business Continuity
SeangY Phuon	Red Team Lead	OSCP, CRTE, CRTO, CEH Practical, C PEN
Wong Tew Kiet	TVRA Consultant	CBCP, Fellow BCI
Toan Nguyen	InfoSec. Consultant	OSWE, OSCP , CEH, GWAPT, eMAPT
Doan Nguyen	InfoSec. Consultant	OSCE3 (OSED/OSWE/OSEP) ,OSCP AWS CCP, AWS CS, AZ500
Thomas Vu	InfoSec. Consultant	OSWE, OSCP, AWS Security, Azure Security
Minh Doan	InfoSec. Consultant	OSCP, eMAPT, CVSS3.1
Hout Linna	InfoSec. Engineer	Bachelor's Degree in Information Technology of Engineering
Phirun Leng	InfoSec. Engineer	Bachelor's Degree in Computer Science
Chamroeun Chhor	InfoSec. Engineer	eWPT, CRTP
Sidaro Keo	InfoSec. Engineer	Masters of Business Administration, Degree in Comp Science
Seavmuoy Suo	InfoSec. Engineer	Bachelor's Degree Computer Science
Mengkhun Hak	InfoSec. Engineer	Bachelor's Degree Computer Science

We have attained years of testing experience from clients ranging from international entities such as Banks, Trading, Insurances, Government, ISPs and Big Enterprises and Software Developer house. These gave us exposure to different complexities and types of applications, infrastructure, and engagements.



2 Service Description

2.1 Request

Mr. Kiet Lam wishes to assess the security posture of the target security application. The objective is conduct a red teaming engagement with a clear objective to infiltrate and exfiltrate with a key file. This exercise is to simulate actual attackers' behavior to validate the security controls abilities to detect and contain the activities. Activities will be time logged to be tallied with the detection logs of the target security application to validate the detection and incident response.

To fulfill this request, Veilron is offering the following services:

2.2 Targets

The penetration test will be executed to the following application(s)/target(s):

Target	Assessment Type
Test Type: Whitebox Approach Lab Environment Office-Hours Frequency: Ad-hoc (1 Time) Location: Remote 1x Source Code Review and runtime exploitation of Company application.	Source Code Review



2.3 Out of Scope

The following items are not included in the vulnerability assessment and penetration test:

- Remediation work required for the identified vulnerabilities.
- Configuration verification of WAF, load balancer, and other devices.
- Source code review.
- Topology analysis.
- And any other scope not specifically mentioned to be covered by Veilron.

2.4 Customer Responsibilities

The following are customer responsibilities that must be completed before the project starting date:

- Get written permission from the relevant authorities/departments to conduct the penetration test.
- If the target systems and/or infrastructures are operated by third parties, the customer should obtain the necessary permissions to enable VEILRON to conduct penetration test.
- Return «Consent Form for Penetration Testing» and «Rules of Engagement» document filled out and signed.
- Provide IP addresses and URL in scope of the Penetration Tests.
- Two user accounts per role for the Greybox approaches.

2.5 Place of Work

The services will be delivered from:

• Vietnam, Cambodia, Singapore (Veilron office) - Source IP Addresses will be given for source traffic identification.

2.6 Confidentiality

All information gathered and processed during the security assessment is classified by Veilron as confidential. Subsequently, for all information which also includes the final report, the following handling processes are applied:

- Information is processed and preserved on an internal secure document vault.
- Information is accessible exclusively by personnel named and engaged in the mandate (need to know principle)
- Reports are transmitted to the customer in AES-256 encrypted format.
- Respective decrypting password is communicated via secure channels only (voice or text message, F2F)

The report and all information gathered during the assessment (automated tool report, screenshots, etc.) will be retained by Veilron for a duration of up to 2 years unless requested otherwise by the customer.

Veilron certifies that information gathered during the assessment will not be shared with any third parties nor Veilron unauthorized personne





3 Pricing and Offer Terms

3.1 Pricing

lo Descrip	otion	Service Days	Unit Price (USD)	USD
•	Source Code Review	1	- Speedie	
	Test Type: Whitebox Approach Lab		•	
	Environment Office-Hours			
	Frequency: Ad-hoc (1 Time)			
	Location: Remote			
	1x Source Code Review and runtime			
	exploitation of Company application.			
			Sub Total Base (USD)	400
			Total (USD)	

Notes:

- Extra charges may apply if the security assessment must be conducted outside business hours or during weekend.

3.2 Offer Terms

Offer Validity: 14 days Payment Terms:

- 100% Upon Project Confirmation



4 Acknowledgement and Signatures

Proposed by:	Accepted and agreed to:
Veilron Technologies Pte Ltd	Mr. Kiet Lam
David Ng	Founder
СТО	
Date:	Date:
Louis	
(Authorized Signature)	(Authorized Signature)



5 VEILRON Standard Terms and Conditions

1. Introduction

The terms and conditions provided in this document shall apply as between VEILRON and the Customer in all agreements for the sale or licensing of products or the provision of services or for any quotation or proposal in relation to the sale or licensing of products or the provision of services; unless specifically agreed between the parties, in writing, that the sales or licensing of products or provision of services will be subject to any master services agreement, master supply agreement or any other agreement already entered into or to be entered into between the parties. If the aforementioned agreement is still to be entered into between the parties, these standard terms and conditions shall govern the relationship between the parties until the aforementioned agreement is formally executed.

The terms and conditions stipulated hereunder will be superseded by signed Master Purchase Agreements or any other contractually agreed to terms and conditions between VEILRON and the Customer.

2. Offers and Orders

- 2.1. These Terms and Conditions apply to all contracts relating to the sales or licensing of Products and Services rendered or to be rendered, whether or not such sales or services are rendered pursuant to orders received by telephone, fax, e-mail, orders placed on VEILRON ordering tool or orders placed with VEILRON agents or representatives on its behalf, and supersede any terms and conditions specified by the Customer or contained in any Customer documentation.
- 2.2. All and any contracts for the sale of licensing of products and for the provision of services shall be constituted only upon confirmation in writing by VEILRON of an order placed by the Customer.
- 2.3. The contract is deemed to have been concluded on the basis of these Terms and Conditions or on the basis of amendments to these terms and conditions specified on the order confirmation, unless an objection is made by registered letter within five days of receipt of the order confirmation.

3. Prices

- 3.1. All quotations given by VEILRON shall be valid for 60 (sixty) days, unless otherwise specified in such quotation, and are based upon duties, levies, surcharges, and taxes in effect as of the date of quotation.
- 3.2. All prices quoted for products and services are exclusive of VAT or any other applicable taxes, insurance costs, delivery charges or duties of any kind that shall be paid in addition to the prices for the products and services, unless stated otherwise.
- 3.3. For the products and services that contain a currency component which is not the local currency VEILRON reserves the right to adjust the final price in relation to the currency fluctuation between the local currency and the other currencies. Adjustments due to the exchange rate fluctuation will be calculated at the time VEILRON receives the order from the Customer.
- 3.4. The provision of services for which the price was not decided before execution shall be performed on a time and material basis and invoiced according to applicable price list at the date of performance. Unless otherwise stated, in case of performance outside the regular working hours an increase in the basis hourly rate may be applied according to following scale (unless otherwise arranged/agreed by VEILRON):
 - Monday to Friday from 6:00pm to 24:00 (Singapore time, GMT + 8) + 150%
 - Monday to Friday from 24:00 to 09:00am (Singapore time, GMT + 8) + 200%
 - Weekends and public holidays + 200%

3.5. Rescheduling a Security Assessment

Once a testing date has been tentatively agreed with the customer after having received the purchase order or signed proposal, customer may reschedule the testing date for up to one time at no cost. Additional rescheduling request will incur additional cost to customer.



Once a testing date has been confirmed where Rules of Engagement form are duly signed by both the customer and VEILRON, rescheduling a new date will lead to rebooking fees.

It is important to note that when rescheduling a security assessment, new testing dates will be provided based on Veilron's team availability.

4. Order Cancellation

Orders, after acceptance, may not be cancelled by the Customer in whole or in part or varied by the Customer in any manner whatsoever, unless agreed to by VEILRON in writing, whereupon the Customer shall be liable to pay VEILRON a cancellation or variation fee amounting to 15% (fifteen percent) of the total order placed by such Customer.

5. Delivery

- 5.1. Estimated lead times for delivery or any date or time quoted by VEILRON to deliver products is a good faith estimate only, unless agreed otherwise in writing.
- 5.2. VEILRON has the right to deliver and invoice partial shipments or delivery of product or service.
- 5.3. The Customer shall provide all information necessary for VEILRON to deliver the products to the Customer's delivery site.
- 5.4. VEILRON shall not be required to deliver any products or render any services to the Customer for so long as the Customer is in arrears with any payment owing to VEILRON from any cause. In the event of the Customer committing an act of insolvency, or being placed under provisional or final administration, judicial management, liquidation or sequestration, VEILRON reserves the right to cancel any contract or order and to cease further deliveries of products and performance of services.

6. Invoicing

Except otherwise agreed in writing, products are invoiced upon delivery, services upon delivery at the latest once per month, and maintenance services yearly in advance.

7. Return Policy

- 7.1. The Customer's warranty right to return products is subject to the return policies and procedures defined by the applicable manufacturer and VEILRON.
- 7.2. No claim in respect of shortages or damage to products sold or licensed shall be entertained unless made in writing and received by VEILRON within 7 (seven) days from the date of delivery of the products. In the event of material defects or shortages in products proved to VEILRON satisfaction, and upon being properly notified, VEILRON shall, at its discretion and provided that VEILRON is able to receive the same undertaking or commitment from the manufacturer:
 - either exchange the products for similar products; or
 - take back such products and refund the purchase price and/or license fees.
- 7.3. All products being returned to VEILRON for whatever reason require a Return Material Authorization (RMA) which must accompany the returned items.
- 7.4. Returned products must be in the original shipping cartons, undamaged, unused and unaltered. Opened Software that is not part of a returned product is not returnable.
- 7.5. Customer shall return all failed products that have been advanced replaced within 10 (ten) business days of receipt of the replacement product; otherwise the advanced replacement products will be invoiced to the customer at the current list price.

8. Transfer of Risk and Ownership

- 8.1. All risk in and to the products shall pass to the Customer upon delivery thereof. Unless otherwise agreed in writing, delivery will occur when the products are handed over to a Customer representative at the Customer's designated address specified in the Customer's purchase order.
- 8.2. Notwithstanding anything to the contrary herein contained ownership in and to the products sold shall only pass to the Customer upon the full purchase price therefore having being paid and received by VEILRON. Ownership in any software licensed to the Customer shall remain with VEILRON or its licensors.



9. Terms of Payment

- 9.1. Unless otherwise agreed in writing between VEILRON and the Customer, the Customer shall make payment in full, free of any withholdings taxes, duties, levies, surcharges, exchange fees or other cost to VEILRON based on the terms mentioned in the section "Pricing and Offer Terms".
- 9.2. VEILRON may be entitled to collect interest (at market rate) on all invoices overdue for payment. The Customer will pay any collection or legal fees incurred by VEILRON in settling any past due invoices.
- 9.3. In the event of the Customer failing to effect payment of the invoiced amount 7 (seven) days from date of written demand for such payment, VEILRON shall be entitled, at its option, and notwithstanding any indulgence or relaxation granted to the Customer, to cancel the contract of sale or licensing of products or provision of services and reposes any products, software or the balance thereof. The exercise of VEILRON rights under this clause shall be without prejudice to any of VEILRON rights and remedies at law.

10. Professional Services

- 10.1. If any products are installed or are to be installed or services are provided or are to be provided at the Customers premises, the following shall apply:
- 10.1.1. the Customer shall ensure that VEILRON is given reasonable access to those premises during reasonable hours for that purpose;
- 10.1.2. while VEILRON will take all reasonable precautions to prevent damage to the Customers' premises, VEILRON shall not be responsible or liable therefore.
- 10.1.3. The Customer shall ensure that the premises are suitably equipped and comply with all VEILRON and/or manufacturer's specifications and requirements including (without limitation), size, power points, lighting and dust free environment.
- 10.1.4. the Customer shall at the Customer's own expense obtain all necessary consents, permits, licenses and/or other authorities from the owner of the premises, telecoms provider/s, governmental, municipal, local or other competent authorities and others whose permission is or may be necessary for the installation or use of the products or provision of the services. VEILRON does not warrant or represent that any such consents, permits, licenses or other authorities will be granted and a failure to obtain any one or other of the same shall not invalidate any order accepted by VEILRON.
- 10.2. VEILRON will use its reasonable endeavors to perform the services by the date agreed but will not be liable for any delays in performance caused by matters beyond its control.
- 10.3. Acceptance: unless the Customer gives VEILRON written notice of any aspect of the services performed which is alleged by the Customer to not be in conformance with these Terms and Conditions or any applicable specifications, within 7 (seven) days of the date of performance of those services, then the Customer is deemed to have accepted those services on performance. Where the Customer puts a deliverable to commercial use, it is deemed to have accepted that deliverable and the services performed in relation to that deliverable on the first day of such use, whether or not a notice of the kind contemplated by this clause is given to VEILRON as required.

11. Managed Services

- 11.1. VEILRON Managed Services such as (but not limited to) maintenance will be supplied based on the service level agreement signed with the Customer.
- 11.2. Any third-party maintenance or support services resold by VEILRON, are subject to the terms and conditions for such services direct from the provider. VEILRON is not a party to any such third-party terms and conditions.

12. Obligation to Cooperate

- 12.1. The Customer acknowledges that services, which are the subject of the agreement provided by VEILRON, depend upon the observance of all obligations to comply both with reference to specific skills and knowledge necessary to use the product as well as to time.
- 12.2. All forms of delay that are the outcome of delayed, nonexistent or inadequate cooperation that lie within the responsibility of the Customer are not the responsibility of VEILRON. Any additional costs and outlay resulting from this situation shall be borne by the Customer.



13. Subcontracting

VEILRON shall be entitled to employ sub-contractors to provide products and/or all or any portion of the services.

14. Warranty

- 14.1. Where the manufacturer or licensor ("Manufacturer") of products sold or licensed to the Customer provides warranties to VEILRON, VEILRON will pass such warranties on to the Customer, with equivalent disclaimers and limitations of liability, with respect to such products.
- 14.2. Save as aforesaid, VEILRON gives no warranties or undertakings to the Customer whatsoever with regard to products or services, and all implied or residual warranties, including without limitation, the warranties of 'fitness for a particular purpose' and 'merchantability' are hereby disclaimed and excluded.
- 14.3. In all cases, the warranty is confined to repair or replacement of defective items.
- 14.4. The warranty does not cover damage caused by incorrect use of the equipment or damage caused by the peripherals.
- 14.5. No warranty is given on the software unless otherwise indicated.

15. Intellectual Property Rights and Prohibition of Re-exportation

- 15.1. The Customer agrees to respect intellectual property rights and rights of use protected by copyrights owned by VEILRON as well as the manufacturer of the relevant product at all times. In particular where there has been transfer of software, the Customer shall utilize it only to the extent specified by licensing regulations relating to that particular software and derived from the applicable legal regulations.
- 15.2. The Customer agrees not to re-export any equipment purchased from VEILRON without the formal authorization of the company.

16. General

- 16.1. VEILRON shall not be liable for any failure to fulfill its obligations where such failure is due to circumstances beyond its reasonable control.
- 16.2. Any variations to these Terms and Conditions shall be in writing.
- 16.3. If any provision of these Standard Terms and Conditions is found by any court of competent jurisdiction to be invalid, unlawful or unenforceable, such provision shall not invalidate the remaining provisions of these Standard Terms and Conditions.
- 16.4. No waiver or abandonment by either party of any of its rights in terms of these Standard Terms and Conditions shall be binding on that party, unless such waiver or abandonment is in writing and signed by the waiving party.

17. Non-solicitation

The Customer shall not during the contract and for a period of 6 (six) months thereafter, directly or indirectly solicit or entice away or endeavor to solicit away any employee of VEILRON engaged in the provision of the Product and/or the Services of any other related services supplied by VEILRON to the Customer. VEILRON reserves the right to allow solicitation of a specific VEILRON employee, given a prior written agreement between VEILRON and the customer.

18. Law, Jurisdiction and Language

- 18.1. These Standard Terms and Conditions shall be governed and construed in accordance with the laws of Singapore, including but not exclusively to:
 - The Personal Data Protection Act 2012 (PDPA)
 - Computer Misuse and Cybersecurity Act
 - CYBERSECURITY ACT 2018
- 18.2. Any dispute derived from or relating to the contractual relationship between VEILRON and the Customer shall be subject to the exclusive jurisdiction of the Courts of Singapore.
- 18.3. In case of difficulty to interpret the present Terms and Conditions translated in foreign languages, the English version shall be sole binding.