



**Zürich Versicherungs-Gesellschaft AG / Zurich Insurance Company
Ltd / Zurich Compagnie d'Assurances SA**

Zurich is a leading multi-line insurer that serves its customers in global and local markets. With about 55,000 employees, it provides a wide range of property and casualty, life insurance products and services in more than 215 countries and territories. Zurich's customers include individuals, small businesses, and mid-sized and large companies, as well as multinational corporations.

**IT Business Analyst Guidewire ClaimCenter
(m/w/d) 80-100%**

 **Veröffentlicht:** 06 März 2024

 **Pensum:** 80 – 100%

 **Vertrag:** Festanstellung

 **Arbeitsort:** CH - Zürich

Does the goal of driving efficiency and accuracy in claims processing for seamless customer experiences motivate you?

In P&C Claims at Zurich Insurance Company Switzerland, we are responsible for projects, development and maintenance of Claims systems. Back in 2019, we completed the implementation of the new strategic Claims system, based on Guidewire ClaimCenter.

For our team, we are looking for an experienced and technically skilled IT Business Analyst with a strong focus on IT topics.

If you are a highly cooperative, enthusiastic team-player willing to grow and to take on new challenges while also having an analytical mind-set with a strong sense of responsibility then this position might be interesting for you!

What you will do

- You advise the business (product owner) with technical expertise for new requirements
- You analyse business requirements together with the respective departments for implementation in the IT-systems
- You coordinate integration end-to-end analysis for new requirements and incident fixing
- You provide the necessary support and clarifications to the developers in regards of configuration and development tasks
- You assure completeness and correctness of documentation and you create and review test cases and participate in user acceptance tests

What you bring

- Education in Information Systems and Management, Computer Science or similar
- Understanding of system integration (Webservices, REST, SOA)
- At least 3 years of relevant experience as an IT Business Analyst or Requirement engineer and some years of Guidewire ClaimCenter experience
- Knowledge in Java and SQL. Experience with integration and release management tools (e.g. Azure DevOps)
- Experience in agile development (Scrum and/or SAFe methodologies)
- Excellent English communication skills (verbal and written) and German is a plus

Your contact

Talent Acquisition Consultant: Sara Saradjén (044 628 42 27)

Additional Information

Full time and part time: 80 - 100 %

Work location: **Zurich, Oerlikon**

☑ Hybrid work: up to 60 % possible

We look forward to receiving your online application - even without a cover letter.
You are welcome to convince us of your motivation in a personal meeting.

Who we are

Zurich is a strong brand - more than 1.4 million Swiss customers place their trust in our products and services. Our 53,000 employees worldwide form the basis of our success, helping our customers in 210 countries and territories to understand and protect themselves from risk. In order to deliver our services, we offer our employees flexible working models and interesting opportunities for further training & development. As a Zurich employee you benefit from a multitude of advantages as well as a strong culture, characterized by acceptance, diversity and team spirit.

At Zurich, we foster a culture of diversity and inclusion. Our purpose and values are designed to protect, inspire confidence and help our employees reach their full potential. We value and defend what is right and promote opportunities for equity among our professionals, regardless of gender, disability, LGBTQ +, race, ethnicity, generations, belief, etc. Our talent acquisition and hiring processes respect this commitment daily. Join Zurich and be part of this culture.

Why has Zurich been successful for over 150 years? **Have a look** ☑ and become a part of it.

Information for recruitment agencies

Zurich accepts no applications from recruitment agencies for this position. We therefore request that recruitment agencies do not submit any candidate documents neither via our employees nor through our online career portal. We refuse any responsibility for unsolicited applications as well as any associated fees. Thank you for your understanding.



Kontakt

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203 Jobs

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