Kaitlyn Dean

Université Grenoble Alpes Réseaux Informatiques, Mobilité, Sécurité Student
Algonquin College Computer Engineering Graduate

59 Allée des Romantiques
Grenoble, France
+33 (0) 6 72 08 26 35
kaitlyndean9@gmail.com

EDUCATION

Université Grenoble Alpes, Grenoble, France — *Bachelor's Degree*

September 2021 - Present

Computer Networks and Telecommunications with Specialization in Computer Networks, Mobility, and Security

Algonquin College, Ottawa — *Advanced Diploma*

September 2018 - April 2021

Computer Engineering Technology - Computing Science (Dean's List Honour Student)

WORK EXPERIENCE

North Frontenac Telephone Company, London — *Internet Technical Support*

April 2021 - June 2021

- Configured TV Boxed, Routers, and Wifi Extenders
- Checked bandwidth profiles and connectivity statuses
- Real-time troubleshooting of customer connectivity issues
- Disconnected and connected customer services
- Created and managed inventory for all incoming and outgoing hardware in the London, Ontario, Canada office
- Ordered locates for fibre optic network cables

Versaterm, Ottawa — *Software Developer (Co-op + Full-Time)*

January 2020 - August 2020

- Learned and coded in Genero BDL, XML, WSDL, C#, and .NET
- Developed front-end and back-end GUI pages to communicate between software and databases
- Created REST and SOAP Web Services

CCX Technologies, Ottawa — *Software Tester*

September 2019 - December 2019

- Operated in Linux (Arch)
- Connected appliances to servers
- Routed into remote systems using ssh in the terminal
- Updated and utilized databases in dbeaver
- Set up API connections

St. Joseph's Hospital, London — *Organizational Development and Learning Services Co-op 220 Hours and 100+ Volunteer Hours*

July 2013 - June 2018

- Tested eLearning SCORM content
- Assisted with tracking classroom completion results
- Assisted with corporate orientation administration
- Checked system interface files for issue identification purposes
- Participated in user acceptance testing as part of learning management system upgrade

COMPLETE PROJECTS PORTFOLIO LINK

https://kmdean.github.io/Portfolio/index.html

PROGRAMMING LANGUAGES

Java

C

C++

SQL/DML/DDL

HTML/CSS

C# .NET

Angular

Cobol

Genero BDL

FAMILIAR TECHNOLOGIES

Familiarity with Linux

Object Oriented Programming

QNX Embedded Systems

Data Structures

REST/SOAP Web Services

Arduino

PERSONAL SKILLS

Experience in Implementation

Optimized eLearning for WCAG Level AA Accessibility Standards

Confidently Communicate with Others

Team Oriented

Good Time Management

Keen Problem-Solver

Beginner-Intermediate French