

As a work permit holder, can I look for a new employer while I have an ongoing salary claim?

We understand the need for you to continue to work, to provide for your own needs and that of your family back home. If you have a valid salary claim, you will be allowed to find alternative employment. You should raise this with the case officer assisting with your claims.

Can employers default on the Labour Court (LC) order or Employment Claims Tribunals (ECT) order?

All employers who default on LC or ECT orders are taken to task. MOM can take a range of enforcement actions, including issuing warnings, fines, restricting their work pass privileges and, prosecution in court.

Stronger enforcement actions will be taken especially for employers involved in repeated or serious offences, including those who purposely evade their responsibilities, including not comply LC orders.

What can I do if I feel that I am not given sufficient sick leave?

If you feel you are not given sufficient sick leave, you should return to the same doctor and inform him that you need more sick leave to recover. If you have an ongoing work injury compensation claim and continue to face issues in this area, you should raise this with the case officer assisting with your claim.

What happens if I am not provided a Letter of Guarantee (LOG) from my employer for my medical treatment?

If you are a Work Permit holder, your employer should bear the costs of providing medical treatment (inpatient and outpatient), regardless of whether the conditions are work-related. If you are denied from having medical treatment, you should contact MOM immediately. MOM will take appropriate enforcement actions against errant employers who fail to provide medical treatment.

What should I do if I am forced to sign on salary vouchers without receiving my salary?

You should not sign on salary vouchers if you did not receive your salary. If this happened, you should make a police report immediately.

What should I do if I do not trust the doctors appointed by my employer?

If you have a valid concern, you should lodge a case with MOM or raise this issue to the case officer who is assisting with your claims.

What should I do if my employer attempts or threatens to send me home when I have outstanding salary claim?

If you have a valid salary claim, you should **file your claim online at TADM** as early as possible, as this will give you a higher chance of recovering the salaries owed to you. If your employer sends you to the airport without paying your salary, approach the immigration officers at the airport for help. You should not be afraid of making a claim even if employer threatens to send you home. MOM will allow you a chance to find alternative employment if you have a valid claim and appropriate enforcement actions will be taken against the employer.

Why can't MOM force my employer to pay me back the full sum of salary owed to me?

We understand the frustration when you are owed salary by your employer. To help you get back your owed salary, you can **go through mediation at TADM** first. Most disputes are resolved at mediation. The mediation process allows you and your employer to reach a mutually agreeable settlement and takes into consideration the situation, for example, whether the company is facing financial difficulties or ceasing operations. TADM will provide advice on your options, depending on the circumstances, such as referring the case to the Employment Claims Tribunals.

"Hello! My name is [Your Name]. I'm here to support and assist you. How are you doing today?"

Acknowledgment of their Situation:

"I understand that being a migrant worker can present unique challenges. How has your experience been so far?"

Expressing Empathy:

"It must be tough being away from your home and adapting to a new environment. I'm here to listen and help in any way I can."

Sharing Information:

"Are you aware of the resources available to migrant workers in this area? There are organizations that can provide assistance with various needs, from housing to legal support."

Offering Assistance:

"If you have any questions or concerns, feel free to ask. I can guide you on how to access support services, find local communities, or navigate the challenges you may face."

Building Trust:

"It's essential to build a sense of trust and community. We're here to support each other, and your well-being matters to us."

Encouragement and Reassurance:

"Remember, you're not alone in this journey. Many others have gone through similar experiences, and we're here to assist you every step of the way."

Open-ended Questions:

"Is there anything specific you'd like to discuss or any particular challenges you're facing at the moment?"

By starting the conversation with empathy, understanding, and an offer of assistance, you

1. "Hello! I'm here to assist and support you during your time as a migrant worker. Is there anything you'd like to share about your experiences so far?"
2. "Good day! I understand that being a migrant worker can be challenging. How are you adapting to the new environment?"
3. "Greetings! Is there anything you'd like to know about the local area or the resources available to migrant workers?"
4. "Hi there! We're here to ensure your well-being during your time here. Are you familiar with the services provided for migrant workers?"
5. "Welcome! It's important to us that you feel supported. How can we help you settle into the community?"
6. "Hello, I'm [Your Name]. I'd love to hear about your journey as a migrant worker. What has been the most rewarding part so far?"
7. "Good to meet you! How are you finding the transition to a new place? Is there anything you'd like to discuss?"

8. "Hi! Are there any cultural differences or language barriers you've encountered that you'd like assistance with?"

9. "Greetings! We're here to listen and help. Are there specific challenges you're facing that you'd like advice or support on?"

10. "Welcome! Is there anything you'd like to learn about the local community, such as events, activities, or support networks?"

11. "Hello, how has your experience as a migrant worker been so far? We're here to make your transition as smooth as possible."

12. "Good day! Are you aware of the rights and protections you have as a migrant worker in this area?"

13. "Hi there! Connecting with fellow migrant workers can be comforting. Would you like information on local migrant communities?"

14. "Welcome! Have you had the chance to explore the area and discover any cultural or recreational activities?"

15. "Greetings! We believe in creating a supportive environment for everyone. How can we help you feel more at home here?"

16. "Hello! Are there any practical concerns or questions you have about daily life as a migrant worker?"

17. "Good to meet you! If you need assistance with finding accommodation or understanding local transportation, we're here to help."

18. "Hi! Is there anything you'd like to share about your goals and aspirations while working and living here?"

19. "Welcome! If you have any medical or healthcare-related questions, we can guide you to appropriate services."

20. "Greetings! We value your feedback. Is there anything you think we could do to improve the support and assistance for migrant workers in this community?"

1. "Hello! How are you adjusting to the new community as a migrant worker?"

2. "Good day! Is there anything you'd like to share about your journey here as a migrant worker?"

3. "Greetings! Are you familiar with the local culture, and is there anything you'd like to learn or discuss about it?"

4. "Hi! We're here to make your transition as smooth as possible. How can we assist you today?"
5. "Welcome! Have you had the opportunity to explore the local area and its attractions?"
6. "Hello! Are there specific challenges you face as a migrant worker that you'd like advice or support with?"
7. "Good to meet you! Is there anything you'd like to know about employment rights and protections for migrant workers?"
8. "Hi! Have you connected with other migrant workers in the community? Networking can be valuable."
9. "Greetings! How can we help you find suitable housing and accommodations during your stay?"
10. "Welcome! Are there any language barriers you're encountering? We can help bridge communication gaps."
11. "Hello! Are there cultural events or festivals you'd like to attend to connect with the local community?"
12. "Good day! Are you aware of the available health services and how to access them as a migrant worker?"
13. "Hi! Is there anything you'd like to share about your background and experiences as a migrant worker?"
14. "Greetings! We're here to ensure your safety and well-being. Do you have any security concerns?"
15. "Welcome! Are you interested in any local sports or recreational activities? We can help you find opportunities to engage."
16. "Hello! How can we assist you with finding reliable transportation for your daily needs?"
17. "Good to meet you! Do you have any questions about banking, financial services, or managing finances here?"
18. "Hi! Are there educational opportunities or vocational training programs you're interested in exploring?"
19. "Greetings! Is there anything you'd like to share about your goals and aspirations while working here?"

20. "Welcome! Do you need assistance with understanding the local laws and regulations that pertain to migrant workers?"
21. "Hello! Have you experienced any cultural differences that you'd like to discuss or seek advice on?"
22. "Good day! We're here to ensure you have access to proper legal support if needed. Are you aware of your legal rights?"
23. "Hi! Are there any religious or spiritual communities you'd like to connect with in the area?"
24. "Greetings! How can we support you in maintaining your mental and emotional well-being while being a migrant worker?"
25. "Welcome! Is there anything you'd like to learn about the local cuisine and food options?"
26. "Hello! Are you interested in volunteering or engaging in community service activities during your free time?"
27. "Good to meet you! Have you had the chance to explore any local cultural museums or exhibitions?"
28. "Hi! We're here to provide information on educational opportunities for yourself or your family, if applicable."
29. "Greetings! How can we assist you in finding ways to send remittances or support your family back home?"
30. "Welcome! Do you need help understanding the local public services available to you, such as libraries or community centers?"
31. "Hello! Are there any networking events or workshops for professional growth that you'd like to attend?"
32. "Good day! How can we assist you in connecting with local support groups or organizations for migrant workers?"
33. "Hi! Are you interested in learning about the history and traditions of the local area?"
34. "Greetings! Do you need assistance with setting up essential utilities in your new place of residence?"
35. "Welcome! How can we help you in finding information about educational opportunities for your children, if applicable?"

36. "Hello! Are there any specific skills or hobbies you'd like to develop while you're here?"
37. "Good to meet you! Are there cultural festivals or events from your home country that you'd like to celebrate here?"
38. "Hi! Have you considered joining language classes to improve your communication skills in the local language?"
39. "Greetings! How can we assist you with understanding the transportation options available for commuting to work?"
40. "Welcome! Are there any local markets or shops you'd like to visit to find familiar products or ingredients?"
41. "Hello! Have you explored any parks or outdoor spaces in the community? It's a great way to relax and unwind."
42. "Good day! Is there anything you'd like to know about the local educational institutions or training centers?"
43. "Hi! How can we help you in connecting with cultural or social organizations that align with your background?"
44. "Greetings! Are there any healthcare or insurance concerns you'd like guidance on?"
45. "Welcome! Is there anything we can assist you with regarding work permits or legal documentation?"
46. "Hello! Are you interested in joining any sports leagues or fitness classes in the area?"
47. "Good to meet you! How can we help you in finding affordable and nutritious food options?"
48. "Hi! Are there any local community events or gatherings you'd like to participate in?"
49. "Greetings! Have you encountered any challenges in finding appropriate clothing for the local climate? We can provide tips."
50. "Welcome! Is there anything else you'd like to discuss or any other assistance you may need during your time here?"