Maitreya Kanitkar BE-IT 8084 CL-VIII Assignment 2B

# **Use Case Specifications**

# Use case:

Book ticket

# **Brief description:**

The registered user can book a ticket to the desired destination in this use case.

#### Actor:

Customer/Registered user

# **Precondition:**

The customer must create an account before booking a ticket.

#### Main flow:

- 1. The use case starts when the registered user fills a form to search for the desired flight.
- 2. The registered user has to enter the source, destination, the number of tickets, class of travel, departure date and arrival date(if round-trip) which will display available airlines and their fares.
- 3. After the book ticket button is clicked a payment page will open up where the customer can pay the fare.

#### Alternative flow:

- 1. If the registered user doesn't want to book the flight an option to go back to the dashboard is available.
- 2. If payment fails then the user dashboard will open up.

# Postcondition:

The user will find the booked ticket as a new entry on the user dashboard, where an option to cancel the tickets is available if the user chooses to do so.