

# Step by step user manual

## “stage Pilot”

### Mobile App

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## 1. Installation

2. Go to link - <https://dms.uom.lk/s/zPsKPYbsAAw5Tmr>
3. Install the app
4. Give permission to install unknown app
5. You will see the app home page

## 2. Home Page

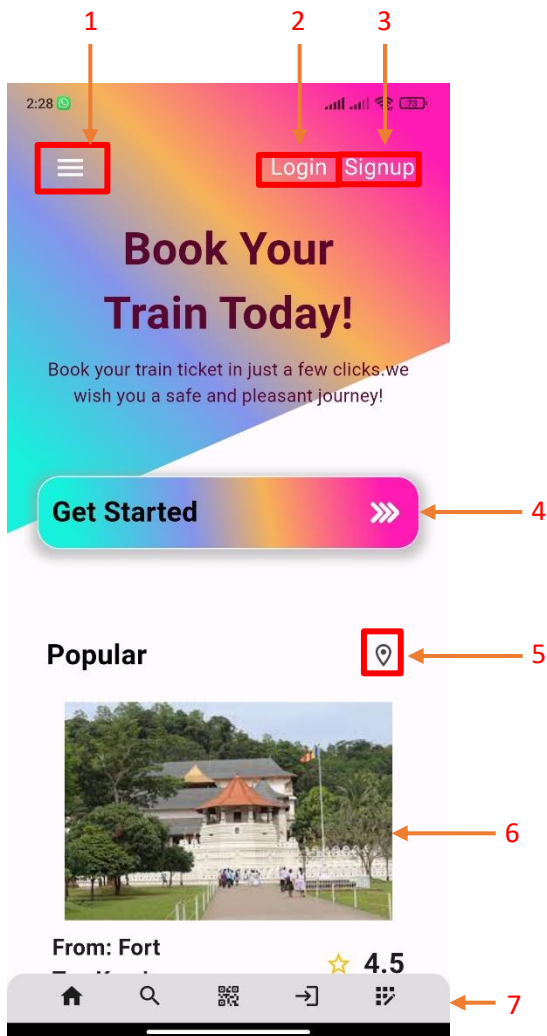


Figure 1: homepage(top part)

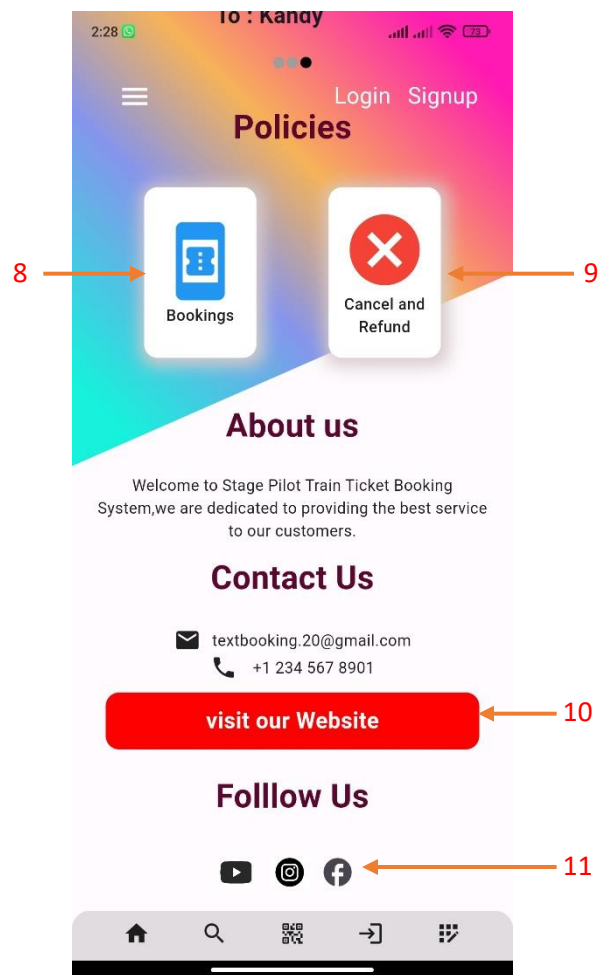


Figure 2: homepage(upper part)

➔ Mappings:

- i. Side bar
- ii. Login
- iii. Sign up
- iv. To book a ticket
- v. Go to Maps
- vi. Popular roots in last month
- vii. Bottom navigation bar
- viii. Booking policy button
- ix. Cancellation and refund policy button
- x. To navigate to the web site
- xi. Social media links

### 3. Sign up to the system

1. Go to sign up page from home page

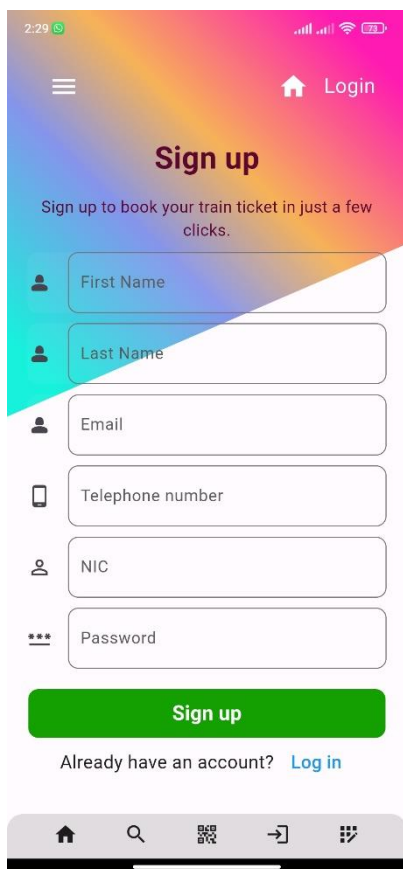
A screenshot of a mobile application's sign-up page. The page has a colorful gradient header. At the top, there's a menu icon, a home icon, and a 'Login' link. The main heading is 'Sign up' in bold. Below it, a subtext says 'Sign up to book your train ticket in just a few clicks.' There are seven input fields with icons: 'First Name' (person icon), 'Last Name' (person icon), 'Email' (envelope icon), 'Telephone number' (phone icon), 'NIC' (ID card icon), and 'Password' (three dots icon). A green 'Sign up' button is at the bottom. Below the button, it says 'Already have an account? [Log in](#)'. The bottom of the screen shows a standard Android navigation bar.

Figure 3: sign up page

2. enter details and click sign up.

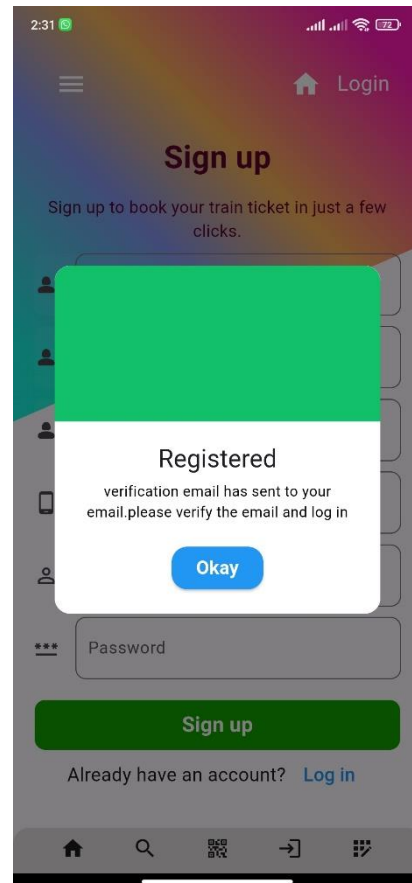
A screenshot of the same sign-up page as Figure 3, but with a success message overlay. The message is in a white box with a green header that says 'Registered'. The text inside the box says 'verification email has sent to your email, please verify the email and log in'. There is a blue 'Okay' button. The background is dimmed, showing the same sign-up form and header as before.

Figure 4: sign up saucerful

1. Verify the email by clicking the URL sent to your email

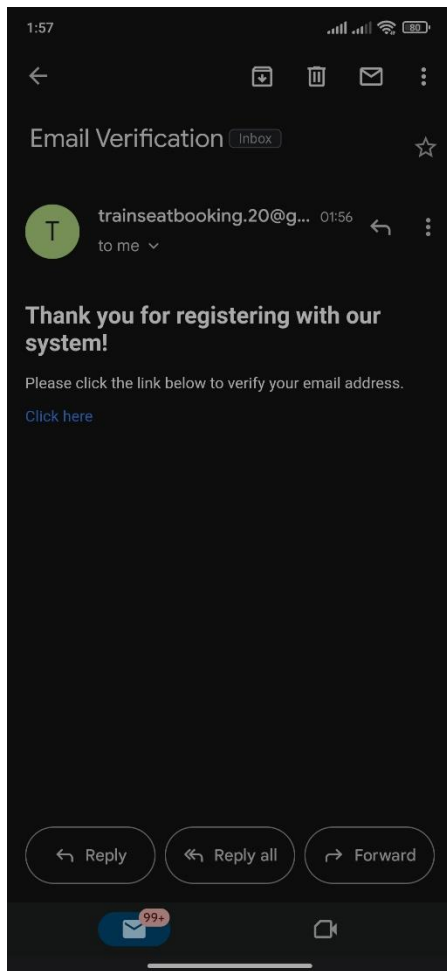


Figure 5:verification email

4. you will redirect to this page . then go back to the login page and login to the system



Figure 6 : redirect to the site page

#### 4. Login to the system

1. Click login in home page then enter user name and password
2. click login button

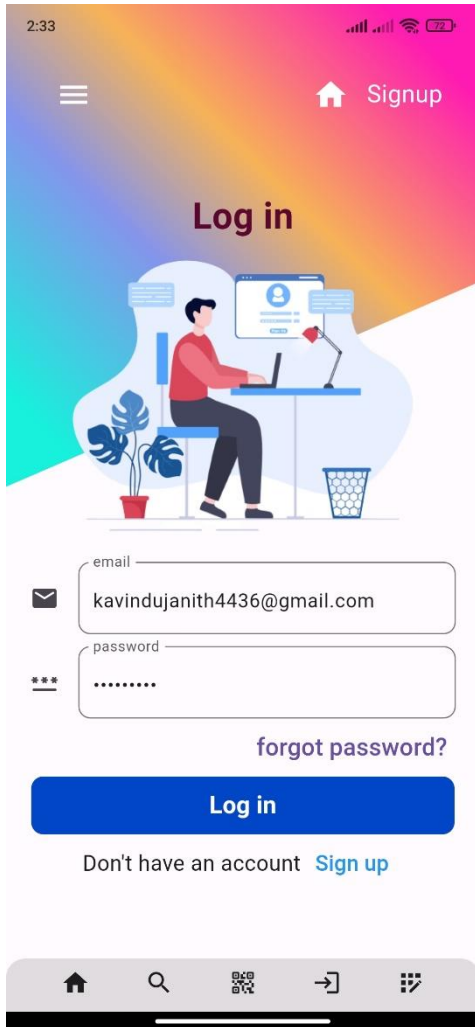


Figure 7: login page

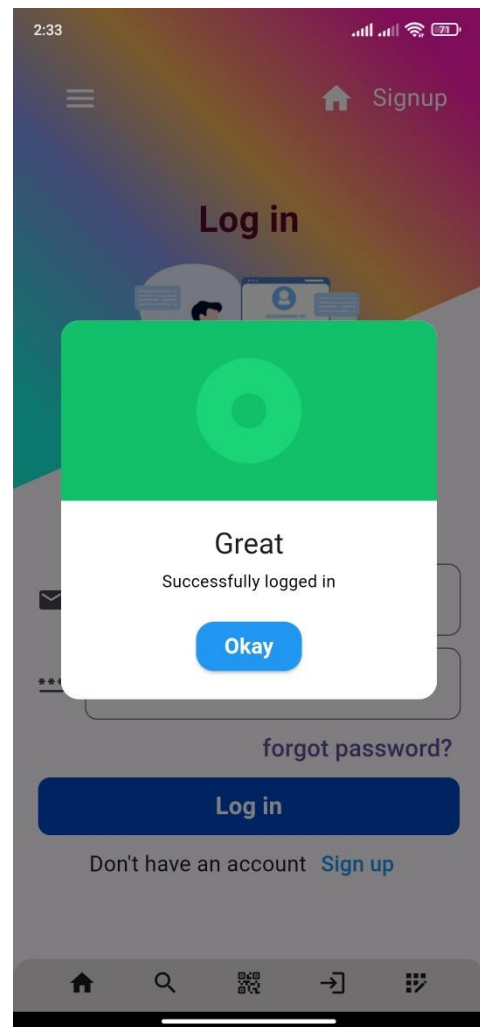


Figure 8: login successful

#### 4.1 forget password

1. click forget password button
2. you have to enter the email again
3. then OTP code will send to your email
4. enter the OTP to verify the email
5. then enter new password and confirm by re-entering

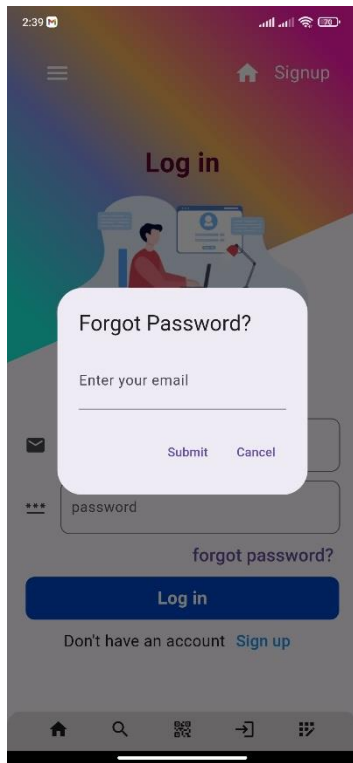


Figure 9: enter email

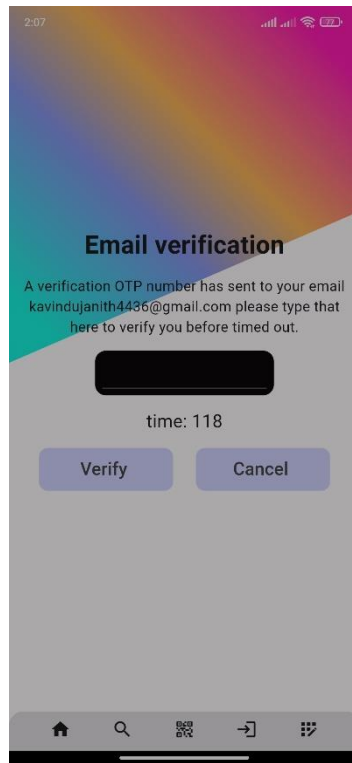


Figure 10: enter OTP

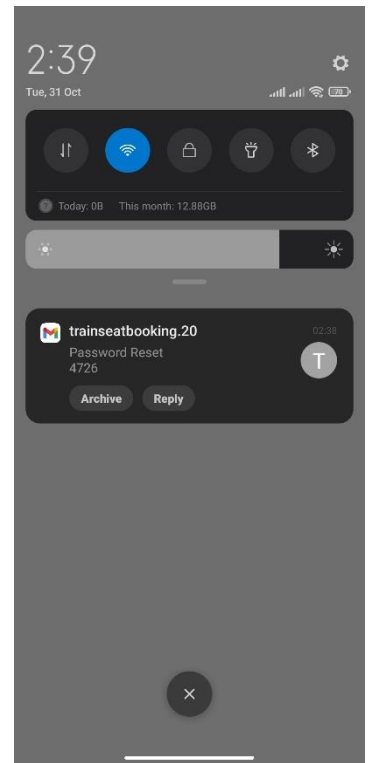


Figure 11: email with OTP

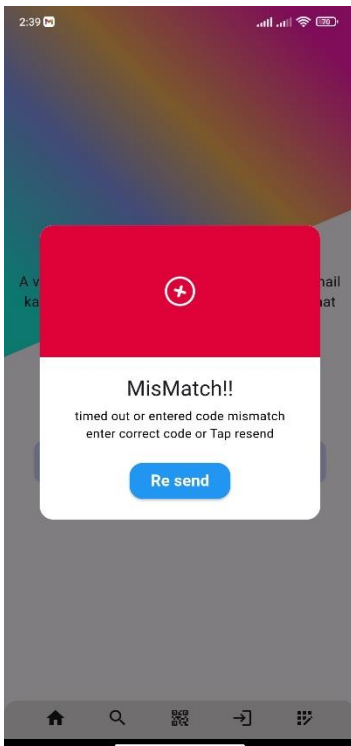


Figure 12: OTP entered error

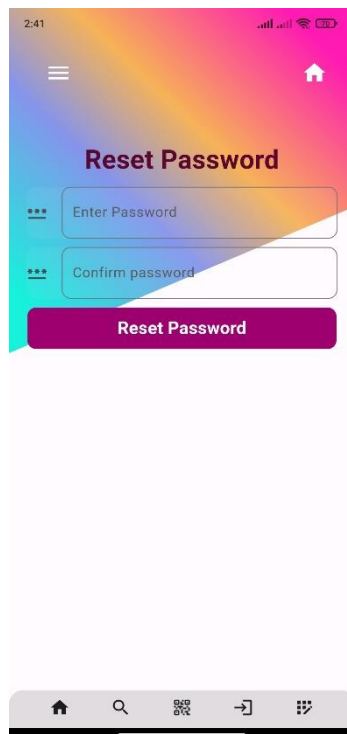


Figure 13: Password reset page

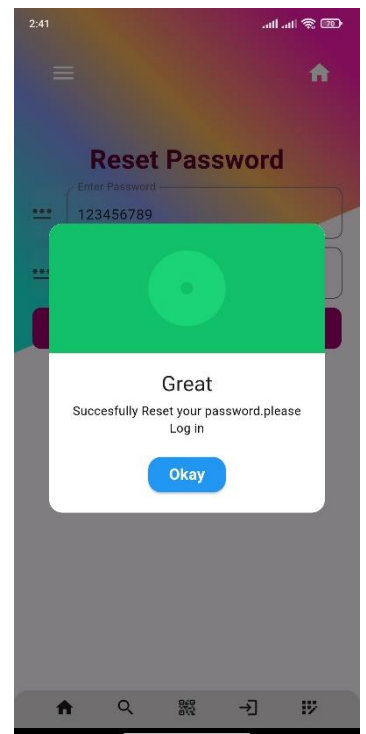


Figure 14: Password reset successful

## 5. Book a ticket

1. click Get started button in home page
2. enter details in the pick your way page

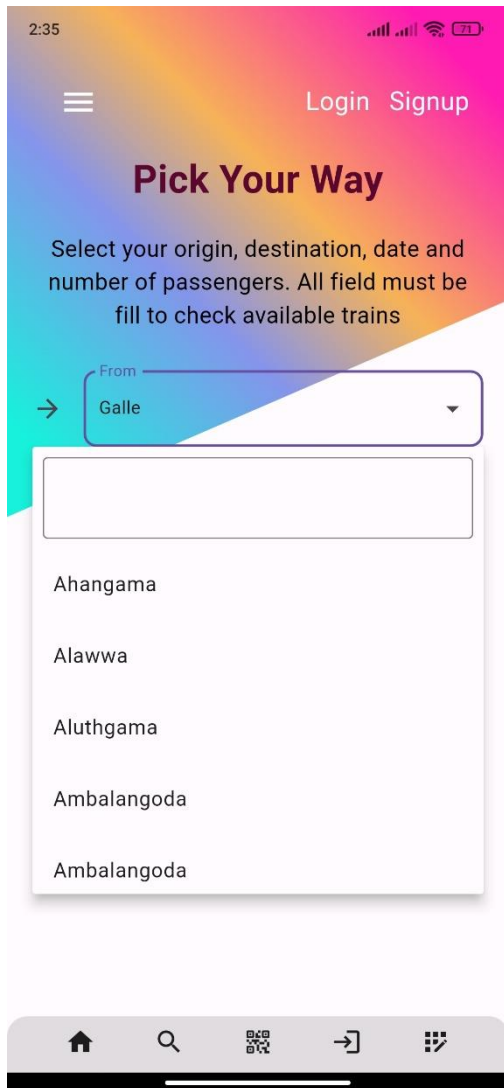


Figure 15: drop down search

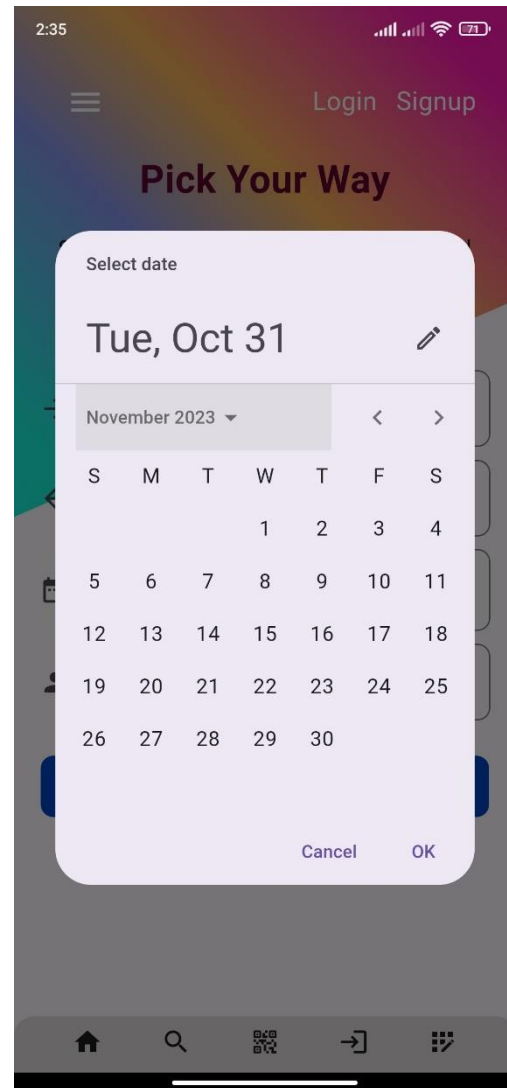


Figure 16: date input Calander

3. click Available train button
4. you will see the available trains



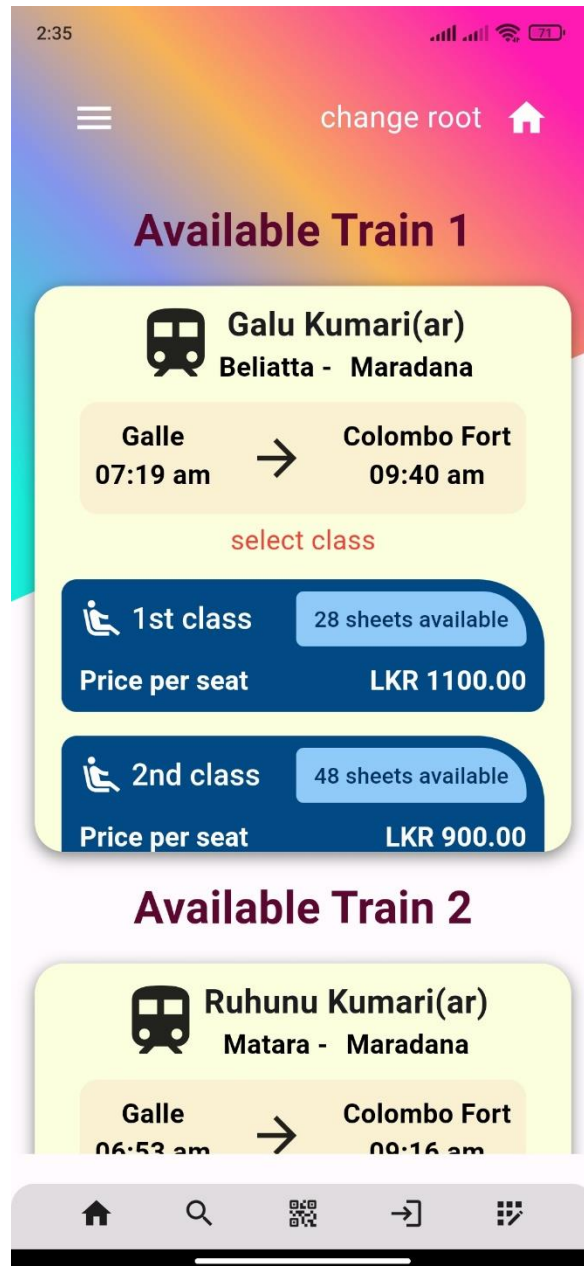


Figure 17: Available train tiles

5. You can see the trains with classes and there prices. You can select blue tabs to select seats in relevant class at relevant train.
6. select your seat.  
*Ex: if you select passenger count as 2 you can only select up to 3 passengers.*

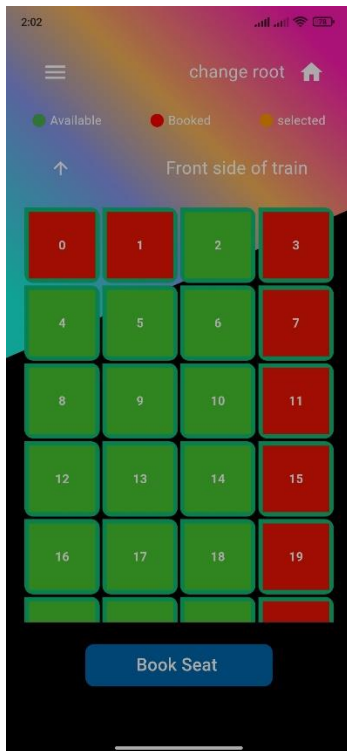


Figure 18: seat page

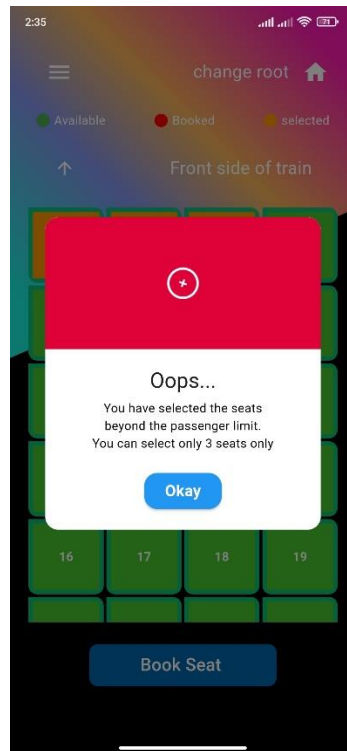


Figure 19: error selecting over passenger count

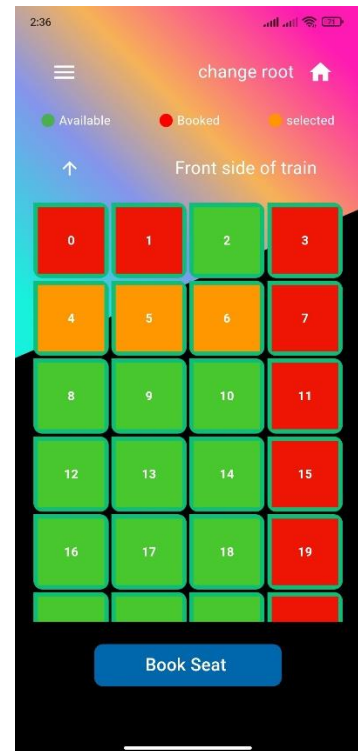


Figure 20: selected seats

5. click book seat button. Then enter your details. If you have already logged in customer details will automatically fill.

6. enter your payment details

7. click pay button to complete the booking

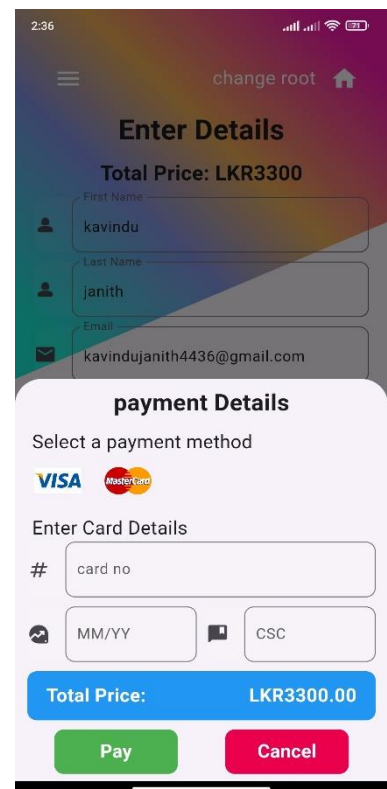


Figure 21: payment details entry

8. you will redirect to the summary page

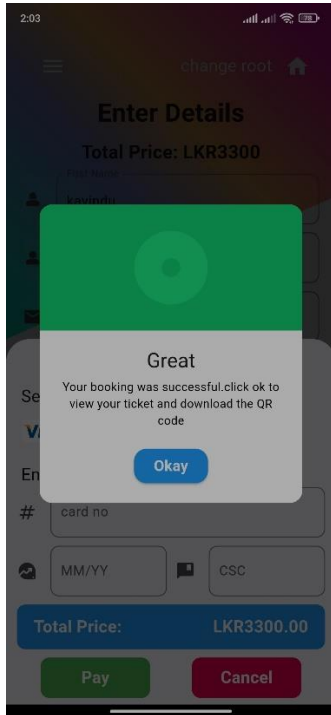


Figure 22: booking complete

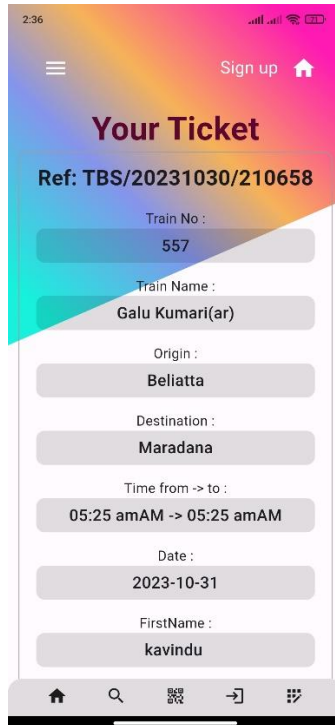


Figure 23: ticket summary(top part)



Figure 24: ticket summary(bottom part)

9. click the download button

10. you can find a pdf and a Qrcode png in this directory

11. clicking the okay button you will redirect to the Homepage

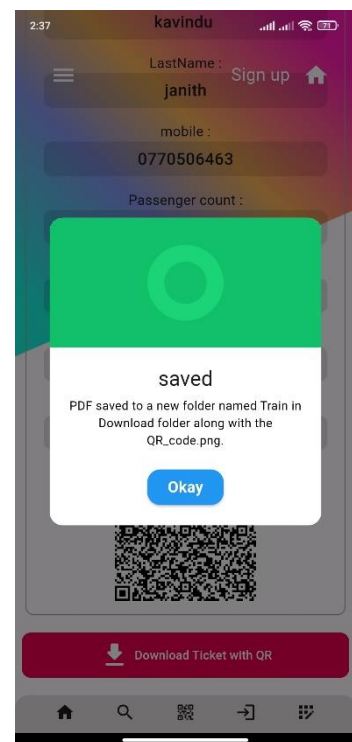


Figure 25: ticket downloaded

## 6. cancel a ticket

1. go to side bar
2. click cancel ticket button and you will redirect to cancel check page

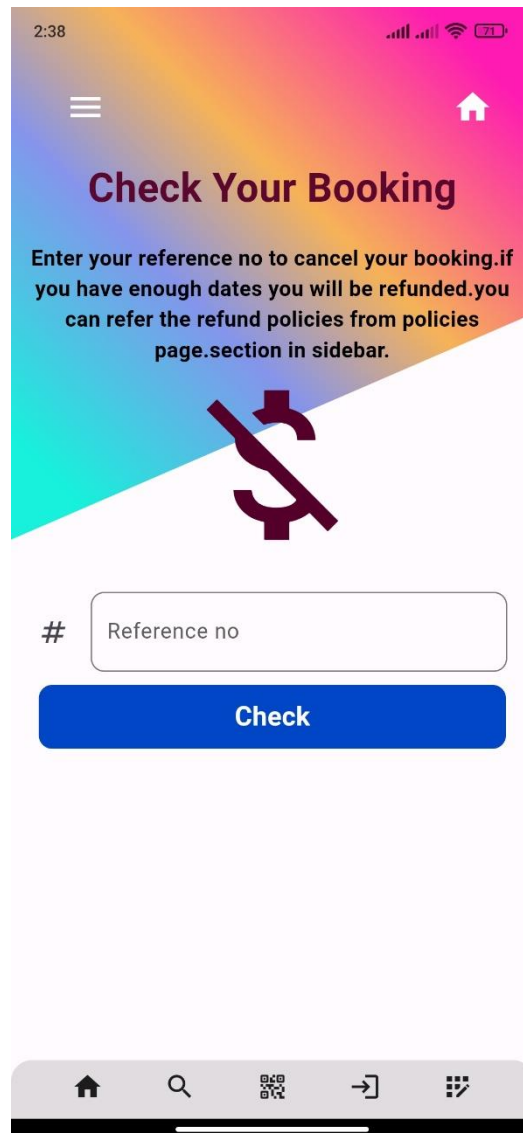


Figure 26: Cancellation check page

3. enter reference number and hit check
4. if the ref number is valid you will see the ticket details
5. at the bottom of the page you will see the refund amount and remaining dates to the departure

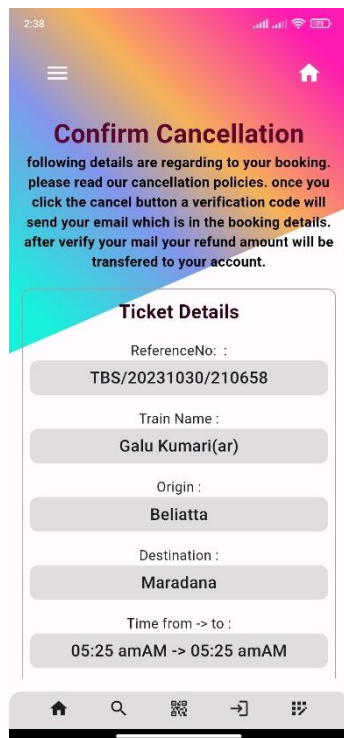


Figure 27: ticket (top part)

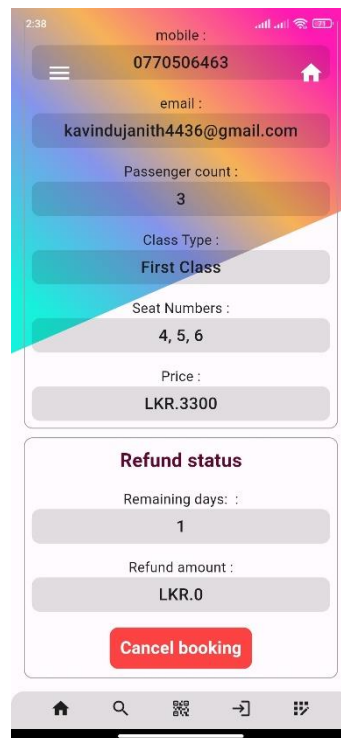


Figure 28: ticket(bottom part)

6. click cancel button.
7. then email verification will happen like forget password scenario.
8. after verifying the email, you will redirect to cancel confirmation page
9. hit cancel booking.

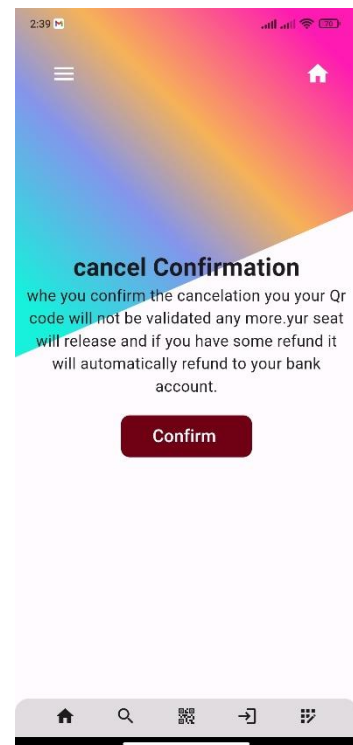


Figure 29: cancel confirmation.

## 7. See QR code

1. go to side bar
2. click serf code tab
3. enter the reference number
4. you can see the Qr code. It contains all the ticket details matching to your ticket
5. then download the Qr code. Qr code will download to the same directory which the ticket has downloaded.

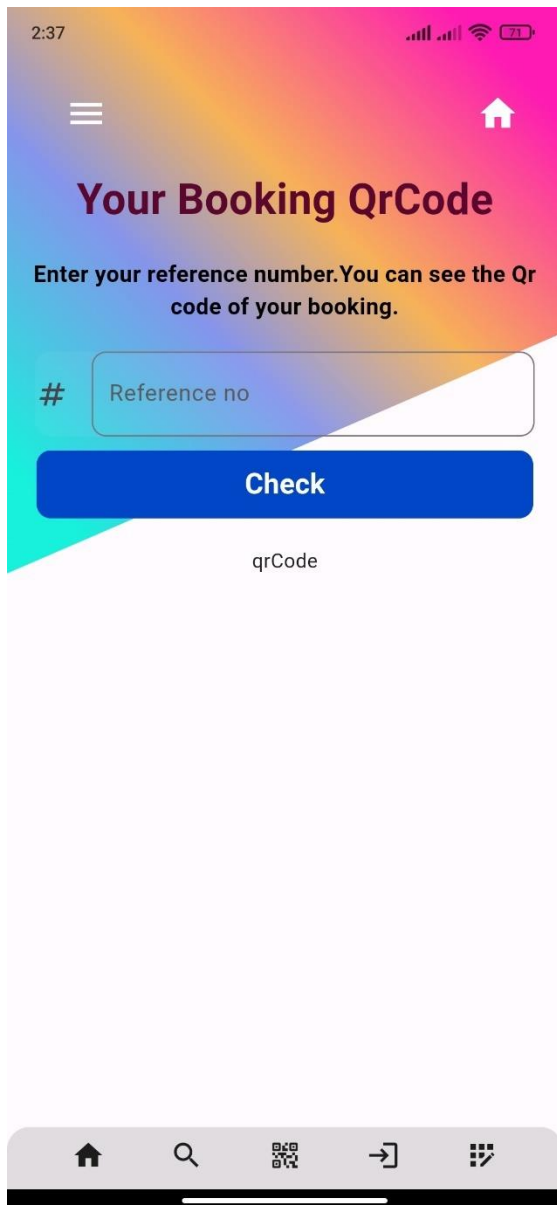


Figure 30: See Qr page

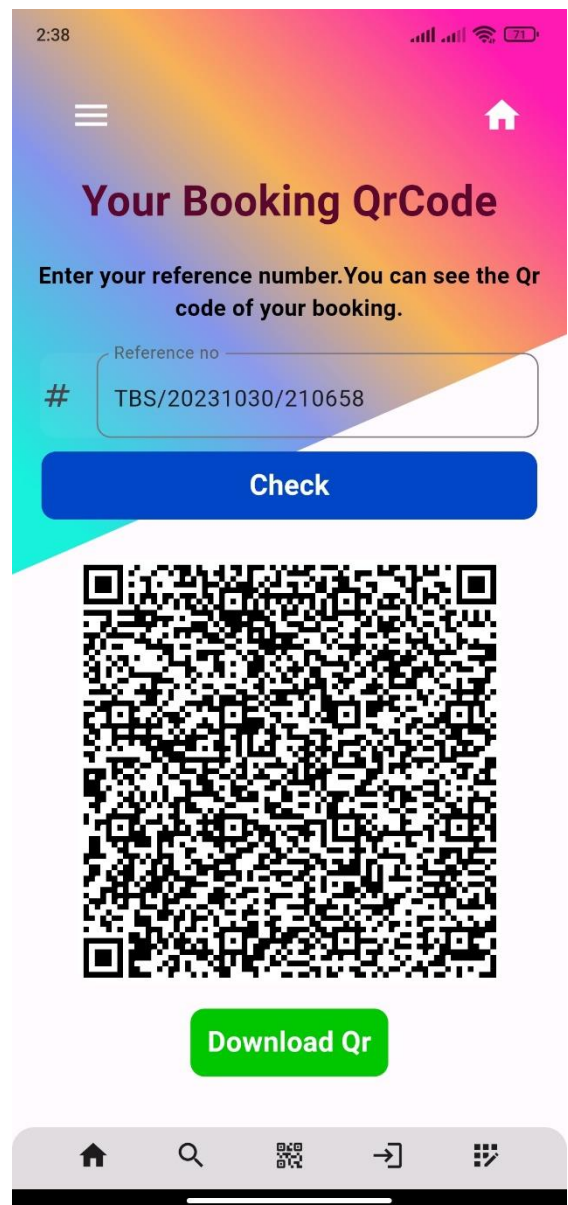


Figure 31: Qr code with download button

**8. see user profile and boking history**

1. first log in to the system. Otherwise you cant see your profile
2. go to side bar
3. click My profile tab

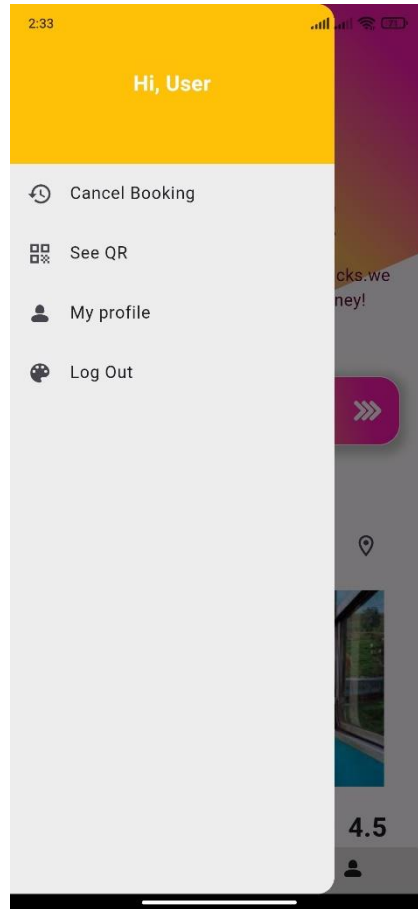


Figure 32: logged in side bar

4. you can see you profile details and booking history by switching between two buttons
5. click green color pending booking tabs to cancel them .if you click a red color one you will get a error message



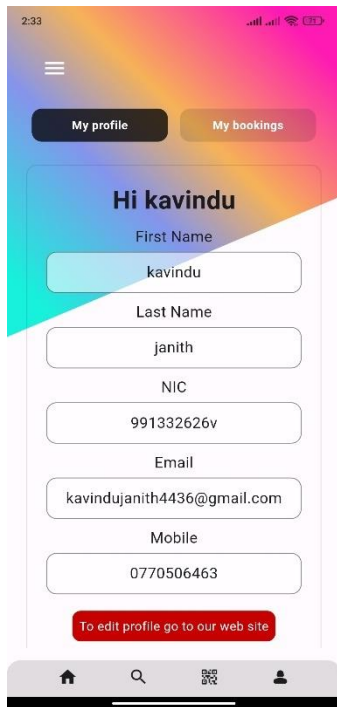


Figure 33: my profile details



Figure 34: my bookings



Figure 35: My bookings with pending

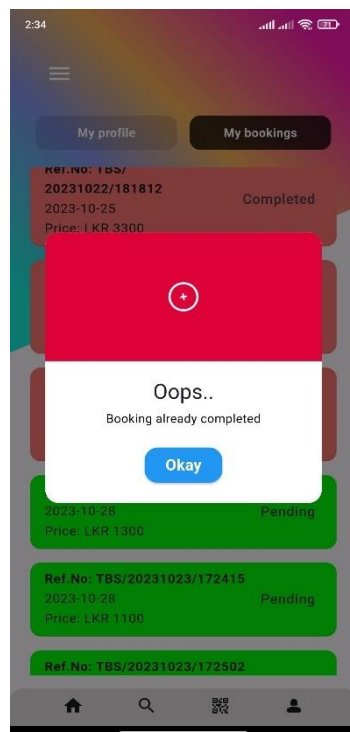


Figure 36: completed tab clicked error

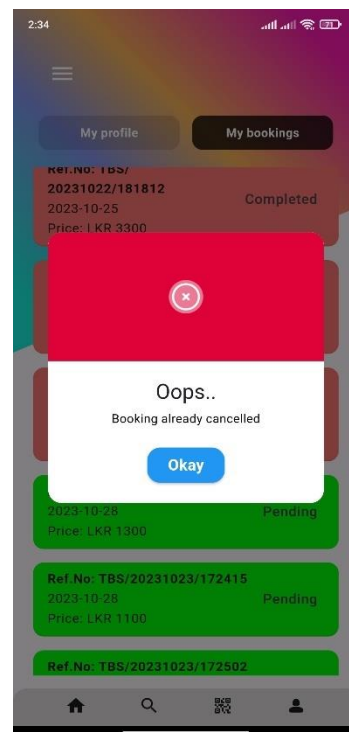


Figure 37: Canceled tile clicked error



## 9. policies

1. go to home page
2. for booking policies hit booking button as in the figure 2.
3. for cancelation and refund policies hit booking button as in the figure 2.

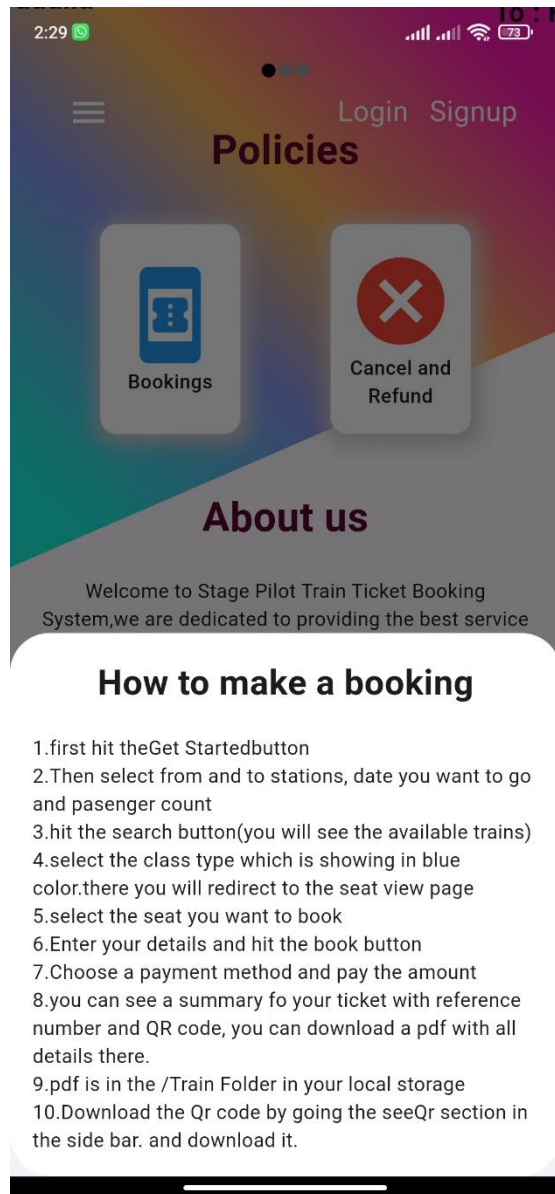


Figure 38: Booking policy

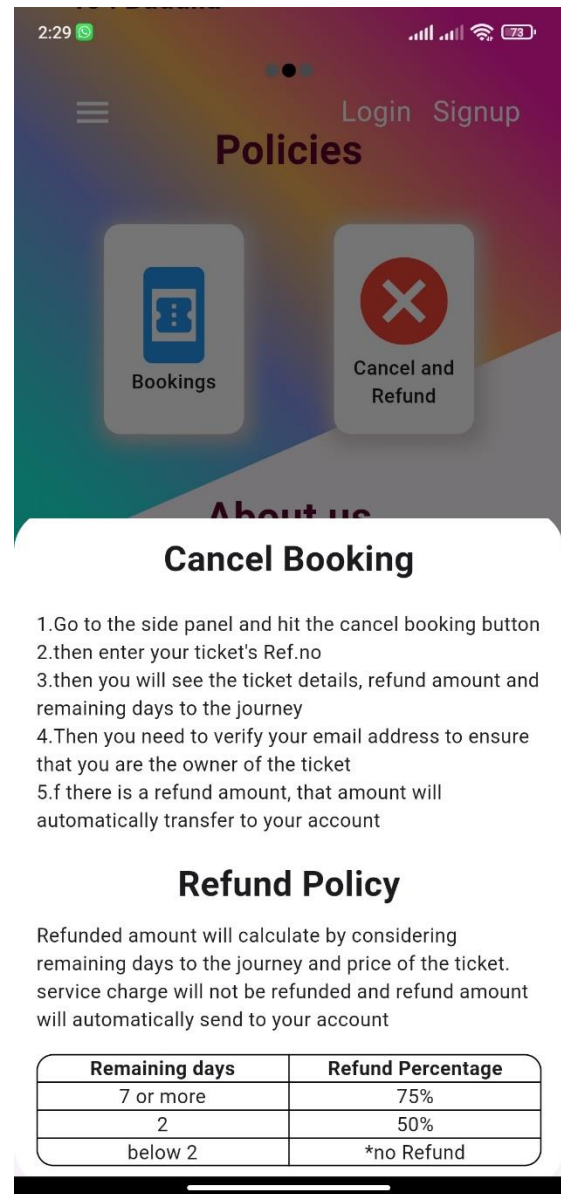


Figure 39: Cancelation policy

## 10. log out from the system

1. go to the side bar
2. enter log out button
3. confirm log out

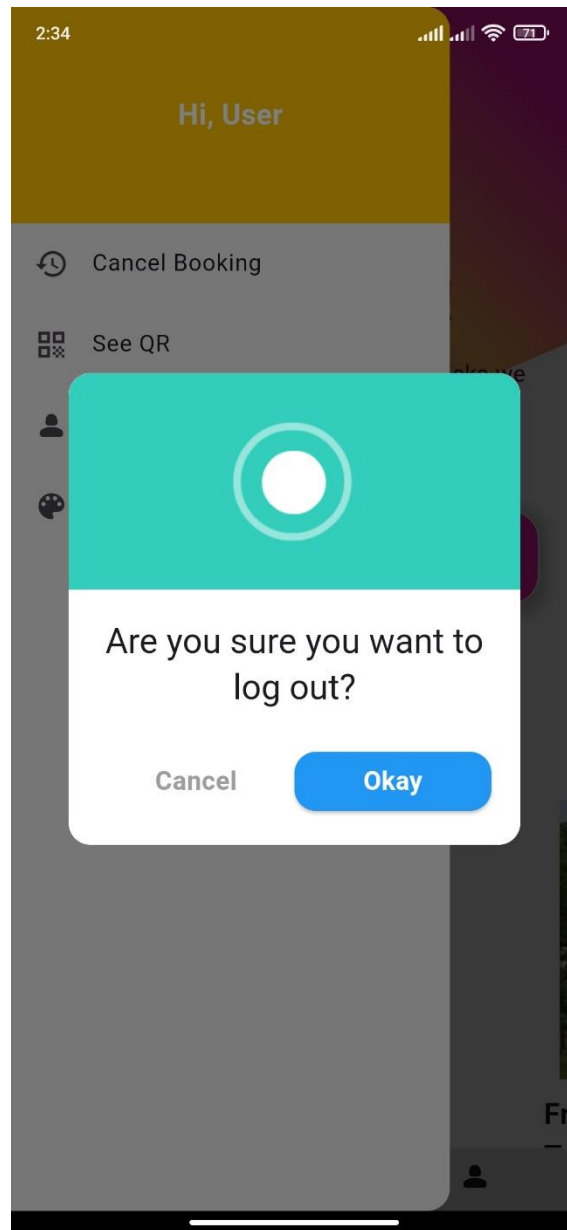
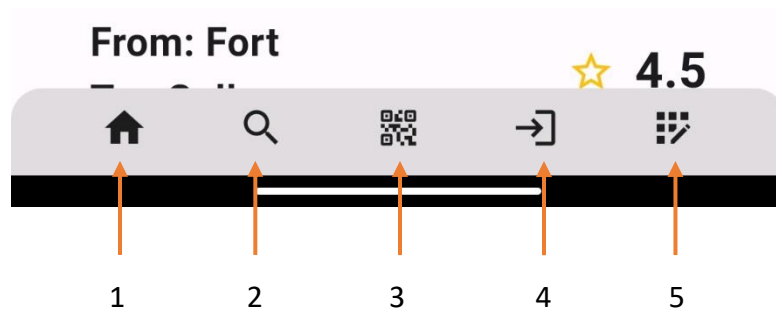


Figure 40: Log out Alert

## 11. bottom navigation bar

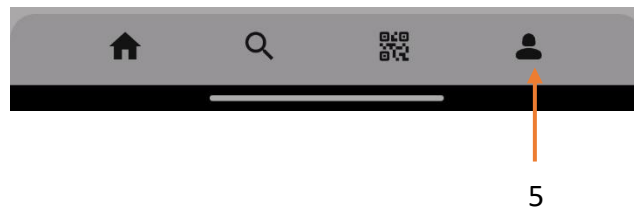
1. without login



→ mappings:

1. Navigate to Home Page
2. Navigate to Search train page
3. Navigate to See Qr page
4. Navigate to Login page
5. Navigate to Sign up page

2 .with login



→ Mappings:

- 5.Navigate to the My profile page

**End of the Manual !**