

## User ID Request (URF)

Completion date

**Part 1: To be completed by requestor**

Ref #

(Generated by IT Helpdesk)

Requested By: Thanathorn.k

Unit/Department: Authorization &amp; Prevention

Attachment: Page(s)

Staff ID: KCD2213

Contact phone: 85702

Requested Date: 31/10/2565

**Objective:**

☐ Create new user ID      ☐ Reset Password      ☒ Update user information      ☐ Remove unused user ID

## Reason for request:

☐ New staff                      ☒ Transfer to new unit / dept                      ☐ Staff resign  
☐ Forgot password              ☐ User ID lock                      ☐ Others.....

**System Environment:**

☒ Production      ☐ UAT / End to End      ☐ Development / SIT      ☐ Others.....

## Request Level (for new staff):

☒ Officer / Data Entry      ☐ Supervisor / Manager      ☐ IT Staff      ☐ Refer to group.....

**System Involved :**

## Application

Please specific User ID  
for reset password/update /remove

### Other Information

- ☐ KTC Domain
- ☐ Outlook Mail
- ☐ Issuing
- ☐ Acquiring
- ☐ Loyalty (RNZ)
- ☐ Switching (DSP++)
- ☐ Collection (SCX)
- ☐ STIP
- ☐ Lending (ILZ)
- ☐ Oracle Finance
- ☐ Litigation (LIS)
- ☐ Payment Gateway
- ☐ PRM
- ☐ Agent Application
- ☐ LOS
- ☐ DNCL
- ☐ APS
- ☐ KTC Workflow
- ☐ e-Library (Oracle UCM)
- ☒ AVAYA
- ☐

7	2	0	3	3
---	---	---	---	---

รบกวนเปลี่ยน ชื่อ Login ใน AVAYA  
เปลี่ยน จาก Nontawat.k  
เป็น jatupon.r

Requested by \_\_\_\_\_

Approved by Requester's Unit/Dept Head

Approved by CISO Head  
(For standard matrix deviation)

Date: ...../...../.....

Date: ...../...../.....

Date: ...../...../.....

**Part 2: To be completed by Production Deployment (after process)**

Processed by Production Deployment

Accepted/Acknowledged by Requestor

Date: ...../...../.....

Date: ...../...../.....