

KAVEEN PERERA



PROFILE

As a motivated individual with a keen interest in the realm of information technology (IT), I am enthusiastic about securing an opportunity to immerse myself in the dynamic world of ICT. Equipped with foundational knowledge in programming languages, I am eager to leverage my skills to contribute to innovative projects and to expand my expertise within a collaborative IT environment.

CONTACT



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Kaveen Perera



Ambagamuwa, Ginigathena



KNP700

PROFESSIONAL EXPERIENCE

Contact Center Associate - Dialog Axiata PLC

- Exceptional Customer Service
 - *Delivered top-notch support and solutions to customer inquiries, enhancing overall satisfaction.*
- Communication Skills
 - Clearly communicated complex information in a simple and friendly manner.
- Problem Resolution
 - Efficiently addressed and resolved customer complaints, turning negative experiences into positive outcomes.

EDUCATION

High National Diploma in Software Engineering

Institute of Computer Engineering Technology

present

- Java
- Internet Technologies
- DBMS

GCE Advanced Level- Commerce Stream

2023

Ginigathena Central College

- ICT - C
- Business Studies - C
- Accounting - S

GCE Ordinary Level- English Medium

2020

Ginigathena Central College

- History - A
- Civic Education - A
- English - B
- Mathematics - C
- Science - C
- Sinhala - C
- ICT - C
- Buddhism - C
- Western Music - C

LANGUAGES

- English
- Sinhala

SKILLS

- Strategic Problem Solver
- Negotiation
- Critical Thinking
- Leadership
- Time Management Prodigy
- MS Office Package
- Social Media Handling
- PC Hardware

DECLARATION

I hereby certify that the information given above is true and accurate to the best of my knowledge.

Courses

Certificate Course in Java Programming

2020
KANDY

SLIIT

- Object Oriented Programming
- Assignment, Operation and flow Control
- API Contents
- Concurrence and Threads
- Collection & Generics
- Deployment

Organizations

Student Parliament

Member

School Astronomy Society

Member

School Commerce Society

Coordinator

School Western Band

Member

REFERENCES

Dr. Niroth Samarawickrama

Senior Lecture,
founder,
Institute of Computer Engineering Technology (Pvt) Ltd.

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Sinhawanshage Navindra Kamodi

Process lead Dialog inbound BTG Enterprise

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