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Career Objective

To work in a competitively challenging environment where learning is a continuous process and to explore my abilities, and to have a real time experience in the skills I possess.

Summary

- Having 5.5 years of experience in IT Industry.
- Having 1.5years experience in Claim center 9.0 Production Support involving in various activities like Monitoring, workarounds, Solving Technical Issues.
- Actively monitoring Application using tools like App dynamics, Splunk and Autosys.
- Trained in Guidewire Claim Center 8.0 and Contact Manger products both Functional and Technical.
- Hands-on in Guidewire Claim Center configuration and Integration in prod support.
- Analysis and Troubleshooting of issues in production environment and resolve the issues.
- Working experience in frameworks like SPRING and HIBERNATE.
- Working experience with RDBMS like Oracle.
- Working experience with Eclipse IDE
- Working experience with Maven Build and Jenkins
- Working experience in Business Intelligence tool of Crystal Reports.

EDUCATION

- Bachelor of Technology from Prakasam Engineering College (JNTUK) in the stream of Electrical Electronic Engineering with 72.71% in 2013.
- Intermediate from State board of Andhra Pradesh with 85.8% in 2009.
- SSC from Andhra Pradesh State Board with 80% in 2007.

TECHNICAL EXPERIENCE

- Working as Software Engineer in E&Y from DEC 2021 to till date
- Working as Product Specialist in Cognizant from MAR 2020 to DEC 2021.
- Worked as a Developer in Standard Chartered Bank GBS from JAN 2017 to March2020.

Technical Skills

- Languages : JAVA and Gosu
- Frameworks : Spring
- Product : Guidewire Claim Center 9.0 and Policy Center 10
- ORM Tools : Hibernate
- RDBMS : Oracle
- IDE : Eclipse and IntelliJ
- Build Tool : Maven
- Tools : App Dynamics, Splunk and Autosys
- Web Servers : Jboss
- Business Intelligence tool : Crystal Reports
- Devops : Jenkins

Project 1# : Guidewire PC 10 production Support

Client : California causality, US
Role : Software Engineer
Database Server: Oracle
Duration : DEC 2021 to till date.

Description: California causality is US based company which provides automobiles and HO customers. Production Support Team mainly works to provide continuous support to the application like Working on Jenkins and Production monitoring

Responsibilities:

1. Working on Jenkins for deployments.
2. Production monitoring like Batches, Work Queue and MQ monitoring.
3. Creating Jira for corresponding issues of Batches, Work Queue and MQ errors.
4. Involved in On-Shore and Off-Shore Communication meetings, daily scrum meetings and war rooms.

Project 2#: Guidewire CC 9.0 Production Support

Client : Farmers Insurance, US
Role : Product Specialist
Database Server: Oracle
Duration : MAR 2020 to till date.

Description: Farmers Insurance is US based company which provides automobiles, Homes and Workers insurance to customers. Production Support Team mainly works to provide continuous support to the application and the customers. Resolving incidents on daily basis.

Responsibilities:

4. Understanding the business & technical requirement.
5. Incidents handling on daily basis.
6. Providing analysis and requirements to the defects to get them fixed.
7. Regular monitoring of Server Nodes, Production Batch Jobs, Work Queues, Message Queues.
8. Involving in support to the deployments and major releases occurring regularly.
9. Involved in On-Shore and Off-Shore Communication meetings, daily scrum meetings and war rooms.

Project #3 : CMS (Collateral Management System)

Client : Standard Chartered Bank GBS India.
Environment : Spring, Hibernate and Eclipse
Database Server : Oracle
Tools Used : Jira
Server : Jboss
Duration : NOV 2017 to 2nd March 2020.

Description:

Collateral Management System is a Critical component to assist the bank achieves overall Basel 2 AIRB (Advanced Internal Ratings Based) status. Basel 2 Accord requires compilation of collateral information on a global basis with more robust controls and data requirements, so the bank aims to implement a banking book Collateral Management System that is capable of meeting both the requirements of Basel Accord 2 AIRB level and the commercial banking business requirements of SCB. CMS will capture all the wholesale bank collaterals consistently across all countries and feeding the data collected into the Credit Data Warehouse for revaluation, tracking and reporting.

This includes Centralized business processes for the maintenance of collateral information and evaluation of collateral values, Recording the existence of collateral and the value assigned to the collateral, including: Maintaining the collateral type, associated valuation methodologies and values, operational support to maintain these values and Periodic confirmation of legal opinion on enforceability of collateral etc.

Responsibilities:

- ✓ Attending scrum meetings and get the requirement
- ✓ Requirement analysis
- ✓ Design and implementation of the task
- ✓ Defect Prevention Activities and analysis
- ✓ System Integration Testing
- ✓ Involved in development of enhancements
- ✓ Involved in development of Crystal Reports.

(Khaja Nayab Rasool SK)