





# Kishan Narotam

 Associate Consultant

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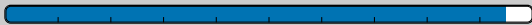
 knarotam@gmail.com

 knarotam.github.io

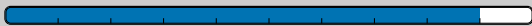
 Johannesburg, South Africa

## KEY SKILLS

Time & Self Management



Communication



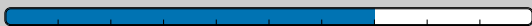
Leadership



Complex Problem Solving



Analytical Skills (Business and Data)



Software Development



## EDUCATION

**Bachelor of Science in Engineering (Electrical) Information**

University of the Witwatersrand  
Johannesburg, South Africa  
2019

**IEB National Senior Certificate with Advanced Programme Mathematics**

St John's College  
Johannesburg, South Africa  
2012

## INDUSTRIES

Logistics & Market Research

Education & Training

ICT (Information & Communication Technologies)

Engineering

Insurance

## DEMOGRAPHICS

**Gender** · Male

**Disability** · None

**Race** · Indian

**Languages** · English

## PROFESSIONAL PROFILE

**Information (Electrical) Engineer** currently employed as an *Associate Consultant* at *IQbusiness*, with a drive in the corporate environment and the desire to apply himself to his maximum potential. Having worked on various projects where his role ranged from lead engineer to a business analyst and to a data analyst, Kishan's approach to work is methodical and analytical. The execution of the task is planned accordingly, to complete all objectives in the most efficient and successful manner so that the maximum value can be added.

## WORK EXPERIENCE

**Associate Consultant** · IQbusiness | Johannesburg, South Africa

 29/01/2020 - **Current**

- Completed the internal school and training programme, known as BasIQs.
- Researched, and collaborated on an internal project for a talent management solution as a business analyst.
- Contracted and consulting to Genex Insights.

**Teaching Assistant** · University of the Witwatersrand | Johannesburg, South Africa

 07/2019 - 10/2019

 07/2018 - 10/2018

**Responsibilities:** Kishan was required to help run, execute and demonstrate laboratories and tutorials. In doing so he required extensive knowledge of C++, SFML, GitHub and Git collaboration. Throughout the course, Kishan assisted the students in a variety of ways relating to their work.

**Intern** · Liberty Life Head Office | Johannesburg, South Africa

 07/2017

 28/11/2016 - 18/01/2017

 06/05/2016 - 17/06/2016

**Responsibilities:** Kishan worked in the IT department of the company assisting the HOD in various projects. The projects tasked to Kishan ranged from data collection, database management, network mapping, system analysis, C++ and VBA programming and Excel programming.

**Intern** · MICROS South Africa (Pty) Ltd | Johannesburg, South Africa

 26/06/2015 - 03/07/2015

**Responsibilities:** Kishan was challenged with analysing C# code for an ongoing project and was tasked with converting the project into C++. Following this, Kishan had to design and implement a basic user interface for the analysed code.

# Kishan Narotam

## </> TOOLKIT

### Software Development

MATLAB · C++ · Java · HTML · CSS · NodeJS · Assembly · Python

### Project Management

Scrum · Kanban · MS Project · Trello · Test Driven Development

### Databases

MySQL · MS Access

### Continuous Integration

Git

### Analysis

MS Excel · Power BI · Tableau

### Technical Writing

MS Word · MS PowerPoint · MS Outlook · MS Visio · LaTeX

## 🌟 CERTIFICATES

### ICAgile

ICAgile Certified Professional · 04 May 2020

### Tableau

Tableau Author · 29 May 2020

Tableau Consumer · 26 May 2020

### UiPath Academy

RPA Business Analyst Training · 12 May 2020

RPA Starter Training · 03 March 2020

### Udemy

The Complete Power BI Practical Course 2020 · 08 July 2020

The Business Intelligence Analyst Course 2020 · 19 June 2020

Complete Introduction to Business Data Analysis · 09 March 2020

### ECDL Foundation

International Computer Driving Licence (ICDL) · 04 May 2012

## 🌐 ONLINE PROFILE

 /in/kishan-narotam-b829aa49/

 /KNarotam

## 📋 PROJECT EXPERIENCE

### Data Analyst · MultiChoice Africa

Genex Insights | Johannesburg, South Africa

📅 09/03/2020 - **Current**

**Project Overview:** The project involved working on the MultiChoice Africa account within the CX team, where the data's integrity had to be investigated and monitored. In conjunction to this assisting the team in applying various methodologies that would allow the team to become more proactive in handling the account, and to improve relationships between the MultiChoice Africa and Genex Insights.

**Responsibilities:** Kishan was placed as a Data Analyst within the Genex Insights' CX team initially investigating a data discrepancy issue, utilising the Genex Insights VOC platform to assist with data retrieval, mapping & managing for MultiChoice Africa. Kishan also updated & created new dashboard views for surveys that had existed & were introduced respectively. Kishan's understanding of the platform gave him the opportunity to train new MultiChoice members on using the platform, while handling queries daily.

### Business Analyst · IQbusiness Talent Management Solution

IQbusiness | Johannesburg, South Africa

📅 06/02/2020 - 25/02/2020

**Project Overview:** IQbusiness required a proposal for a solution which would aid in the improvement of their current talent management processes, allowing employees and managers to monitor personal development and talent.

**Responsibilities:** Kishan was part of the business requirements team, whose responsibility was focused on creating the business requirements document, by consolidating prior teams work. Kishan was also part of the governance team and took control of consolidating the project initiation document for the final proposal, as well as presenting the final proposal.

### Business Analyst · IAM AfricaAccess | CSO Testing Proposal

Absa | Johannesburg, South Africa

📅 30/01/2020 - 04/02/2020

**Project Overview:** The IAM project was an enhancement on Absa's existing Access Management System, which looked into adding an amend capability. The testing project looked at proposing an idea for a separate testing team to be created within Absa's CSO team.

**Responsibilities:** Kishan worked as a Junior business analyst, and his responsibilities involved creating the initial draft of the business requirements document. The testing project involved creating a proposal for the testing team based on research and best practices.

### Lead Engineer · Design of a Thermally Controlled System for Medications

University of the Witwatersrand | Johannesburg, South Africa

📅 17/09/2019 - 25/10/2019

### Co-Lead Engineer · Image Compression Based on Non-Parametric Sampling in Noisy Environments

University of the Witwatersrand | Johannesburg, South Africa

📅 01/07/2019 - 11/09/2019