CERTIFICATE

Presented To

Komal

CUSTOMER SERVICE FOUNDATIONS

THIS CREDENTIAL HOLDER HAS COMPLETED THE CUSTOMER SERVICE FOUNDATIONS PROGRAM, SUCCESSFULLY DEMONSTRATING A MASTERY OF THE FOUNDATIONAL PRINCIPLES REQUIRED TO DELIVER WORLD-CLASS CUSTOMER SERVICE. THIS INCLUDES THE ABILITY TO FOSTER TRUST-BASED RELATIONSHIPS, HANDLE COMPLAINTS EFFECTIVELY, AND DRIVE CUSTOMER RETENTION AND GROWTH THROUGH PROFESSIONALISM, COURTESY, AND VALUE-DRIVEN INTERACTIONS.

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FOUNDER Rodney Teat

