Page Title: adding-devices-for-monitoring

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Overview

Overview

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Credential Profile

Overview

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Discovery Profile

Overview

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Adding Servers for Monitoring

Overview

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Adding Cloud Devices for Monitoring

Overview

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Adding Network Devices for Monitoring

Overview

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Adding Virtualization Devices for Monitoring

Overview

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Adding Service Checks for Monitoring

Overview

ðŸ“„ï¸•

Adding Wireless Devices for Monitoring

Overview

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Azure Integration Steps

Overview

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Adding WAN Link for Monitoring

Overview

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Office 365 Integration Steps

Integration through the O365 Portal

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Adding HCI Devices for Monitoring

Overview

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Adding SDN Devices for Monitoring

Overview

Page Title: agent-based-monitoring-system

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MotaAgent

In the Agent-based Monitoring system of Motadata AIOps, you can install MotaAgent on your Linux-based or Windows-based monitors. MotaAgent establishes a connection between the monitor and Motadata AIOps, enabling efficient and comprehensive monitoring.

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Architecture of Agent-Based Setup

The agent-based setup consists of two main components:

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Configuring Metric and Log via MotaAgent

MotaAgent is an integral component of motadata AIOPS, enabling seamless monitoring of various system metrics and logs. After you have installed Agent on a monitor, you can use this guide to walk you through the process of configuring metrics using MotaAgent. By following these steps, you can easily toggle metric groups ON/OFF for monitoring and adjust their respective polling times.

Page Title: aiml-policies

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Overview

AI/ML policies in Motadata AIOps introduce an advanced level of intelligence and automation to streamline IT operations, enhance efficiency, and enable proactive problem resolution. These policies leverage machine learning algorithms, data analytics, and contextual insights to deliver actionable recommendations, automated actions, and predictive capabilities for managing IT infrastructure and services.

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Anomaly Policy

The Anomaly policy in Motadata AIOps is a powerful tool designed to detect and alert on anomalous behavior in system metrics, log data, and flow data. It utilizes sophisticated algorithms to identify deviations from expected patterns and triggers alerts when unusual or abnormal behavior is detected. This policy evaluation occurs every 15 minutes, providing real-time insights into potential issues or anomalies within the IT environment.

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Forecast Policy

Overview

Page Title: alerts-and-policies

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How Alerts and Policies work?

Overview

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What are the different Alert Severities?

Overview

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Configuring Policies to Setup Alerts

Overview

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What are the different Alert Types?

Overview

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Basic Policies

6 items

ðŸ—ƒï¸•

AI/ML Policies

3 items

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View and Manage Alerts

Overview

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Alert Correlation

Motadata AIOps incorporates an intelligent alert correlation module that prevents the system from bombarding administrators with numerous alerts when multiple devices are affected by a common issue. This feature is particularly useful when dealing with interconnected devices such as switches, firewalls, and their associated devices.

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Macros in Alerts & Policies

You can customize your alert messages by including pre-defined Macros. These Macros serve as placeholders that are automatically replaced with actual values when the alert is triggered. By leveraging Macros, you can tailor your alert messages to provide precise information about the event that triggered the alert, facilitating quicker and more informed decision-making.

Page Title: audit

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How to Audit the Entity Changes and User Actions in AIOps?

Motadata AIOps provides an Audit module that enables tracking of all the changes that are made to the various entities or processes available in the system including Dashboard, Agent, Discovery, and, Monitor etc. This helps in keeping a record of all the changes made to these entities and helps in maintaining the system's integrity.

Page Title: backup-and-restore-management

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Overview

This section covers the essential processes of backing up and restoring critical components within Motadata AIOps, including the configuration database (config db), report database (report db), and NCM devices. Proper backup and restoration procedures are vital for data security and system recovery.

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Backup Profile

A Backup Profile is a fundamental element for configuring backups. It defines what data is backed up and the retention settings. Essentially, there are two types of Backup profiles; namely, Configuration Database (ConfigDB) and Report Database (ReportDB) which can be created. By default, a ConfigDB profile will be created in Motadata AIOps. A Storage Profile will be mapped to these Backup Profiles.

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Storage Profile

The Storage Profile complements Backup Profiles by specifying where the backups are stored. It's particularly useful when you want to maintain off-site backups for redundancy and disaster recovery.

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Restoring Backups

This section guides you to the restore processes in Motadata AIOps. It highlights the key components and concepts that you'll encounter throughout this module. Restoration of backups is essential for system recovery in the event of data loss or issues.

Page Title: basic-policies

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Overview

Overview

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Availability Policy

Overview

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Metric Policy

Overview

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Log Policy

Overview

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Flow Policy

Overview

ðŸ“„ï¸•

Trap Policy

Overview

Page Title: dashboards

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Overview

Overview

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How to Create a Dashboard?

Overview

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Actions on the Dashboard

Once you have created a dashboard, there are several actions available on the dashboard. Let's take a closer look at each of them

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Widgets

Overview

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Visualization

Overview

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Querying Data on the Widget

Overview

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Adding Style and Sorting Details

Overview

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Actions on the widget

Select on the top-right of any widget to display the options available for the widget:

Page Title: faqs

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Adding Devices For Monitoring

What cloud vendors and services are supported by Motadata AIOps?

ðŸ“„ï¸•

Monitor Rediscovery

What is monitor rediscovery in Motadata AIOps?

ðŸ“„ï¸•

Tag Management

What are tags in Motadata AIOps?

Page Title: flow-analysis

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Network Observability through Flow Analysis

A major use-case of AIOps is network observability, which involves analyzing the metrics related to a network to understand what is happening inside it, and how the internal state of the network impacts business objectives and the user experience.

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How to Analyze the Flow Data?

Overview

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Preset Dashboards

Preset Dashboards in Motadata AIOps provide you with graphical representations of flow datasets, giving you meaningful insights into your network. By default, this screen displays the information for all devices sending their flow to Motadata AIOps.

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Configuration to ingest Flow

In this section, we will discuss some of the configuration options available for flow settings in AIOps.

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Flow Explorer

Flow explorer is a tool that enables you to graphically visualize the flow data for all the devices sending flow to Motadata AIOps server. Flow explorer provides consistent visibility into your network allowing you to judge essential infrastructural requirements, make business-driven decisions, and ensure efficient and cost-effective operations based on the network flow data presented to you.

Page Title: getting-started

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Introduction to Motadata AIOps

Welcome to Motadata AIOps, your advanced solution for intelligent IT operations. Motadata AIOps is a powerful Artificial Intelligence for IT Operations platform designed to streamline and optimize your IT infrastructure management, ensuring a seamless and efficient IT environment.

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Metric Monitoring

Metric Ingestion

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Log Monitoring

Log Ingestion

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Flow Monitoring

Flow Ingestion

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Deployment Guide

Welcome to Deployment Architecture Overview for Motadata AIOps. This document serves as a comprehensive guide to understanding the deployment architecture of Motadata AIOps, a powerful AIOps (Artificial Intelligence for IT Operations) solution.

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Installation Guide

7 items

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Configuring your Motadata AIOps Profile

Welcome to Motadata AIOps! Your profile is your identity within the system, and configuring it to suit your needs is an essential part of getting started. In this guide, we'll walk you through the process of customizing your profile settings. Let's get started.

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Supported Infrastructure Types in Motadata AIOps

Motadata AIOps is a powerful and versatile solution designed to provide comprehensive monitoring and management capabilities across various aspects of your IT environment. To help you efficiently manage your infrastructure and services, Motadata AIOps categorizes supported components into distinct types. Understanding these infrastructure types is fundamental to effectively harnessing the full potential of Motadata AIOps.

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Common User Interface Elements in Motadata AIOps

In Motadata AIOps, you will encounter a wide array of features and functionalities designed to make your experience smooth and efficient. To help you navigate with ease and confidence, we've created this section, "Common User Interface Elements in Motadata."

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Motadata AIOps Health Monitoring

The Health Screen Monitoring module in Motadata AIOps serves as a comprehensive hub for monitoring various aspects of your Motadata AIOps deployment. Acting as a centralized point of access, it allows users to monitor live sessions, database and cache statistics, upgrade details, and restore past backup versions of Motadata AIOps. This feature streamlines maintenance tasks and provides a holistic view of the health and performance of Motadata AIOps, regardless of deployment type.

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Motadata Support

At Motadata, we are committed to providing excellent support to our users throughout their journey with Motadata AIOps. Whether you have questions about the product, need technical assistance, or want to explore the full potential of the platform, our support team is here to help you every step of the way.

Page Title: installation-guide

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Installation Guide for Single-Box Standalone Deployment

Overview

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Installation Guide for Distributed Standalone Deployment

Overview

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Installation Guide for High Availability Deployment

Overview

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Installation Guide for Disaster Recovery Deployment

Overview

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Installation Guide for High Availability Over WAN

Overview

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Installation Guide for Collector Deployment

Overview

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Installation Guide for MotaAgent

The MotaAgent installation enables device-level monitoring and data collection. Agents are installed on individual devices, such as servers and workstations, to gather essential performance data.

Page Title: log-management

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Overview

Overview

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Log Mechanism in AIOps

Overview

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How to Ingest Logs into AIOps?

Overview

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Log Parsing

Overview

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Log Inventory

Overview

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How to View and Analyze the Logs?

Overview

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Log Search

Overview

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Log Analytics

Overview

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How to Start a Live Tail?

Overview

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Types of Parsers

Overview

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Log Forwarder

Overview

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Log Collection Profile

Overview

Page Title: log-parser-plugin

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Log Parser Plugin

Overview

Page Title: metric-analysis

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Overview

Overview

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Metric Explorer

Metric Explorer is an out-of-the-box tool to view, analyze, compare, and co-relate the metrics of the monitors in your infrastructure. This would help not only to analyze the performance of your infrastructure but also enable the root cause analysis of issues in your infrastructure.

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Comparing Metric Value with its Past Values

Overview

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Anomaly Detection in Metric Explorer

Overview

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Forecasting in Metric Explorer

Overview

Page Title: metric-plugin

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Overview

Overview

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How to Create a Metric Plugin?

Overview

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Create HTTP Metric Plugin

Overview

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Create SSH Metric Plugin

Overview

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Create Powershell Metric Plugin

Overview

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Create Database Metric Plugin

Overview

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Create Custom Metric Plugin

Overview

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Create SNMP Metric Plugin

Overview

Page Title: monitors

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What is a Monitor?

A Monitor can be defined as any IT infrastructure component that is discovered and provisioned within Motadata AIOps for the purpose of comprehensive monitoring. It plays a crucial role in enabling real-time monitoring and generating insightful performance metrics.

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Monitoring Your Infrastructure

In the world of IT infrastructure management, having a real-time understanding of the health and performance of your systems is essential. Motadata AIOps introduces the Monitors, a way to provide comprehensive insights into your IT environment, empowering you to proactively manage and optimize your infrastructure.

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Monitor Settings

The Monitor Settings section in Motadata AIOps provides you with comprehensive configuration and management options for monitors, agents, processes, and services that are discovered within the system. This screen serves as a centralized hub for fine-tuning the monitoring settings and optimizing the monitoring experience.

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Monitor Rediscovery

Overview

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Topology Scanner

A topology scanner can be used to set up the topology maps for network devices on the Topology scan.

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SNMP Device Catalog

Overview

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Process Monitoring

Overview

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Service Monitoring

Overview

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File and Directory Monitoring

Overview

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Configure the Monitoring Time-period

Overview

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Configuring a Monitor Maintenance Window

Overview

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Custom Monitoring Fields

Overview

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How to Edit Monitor properties?

Overview

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How to Delete a Monitor?

Overview

Page Title: motadata-aiops-upgrade

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Overview

Upgrading Motadata AIOps is a crucial aspect of ensuring that your system is equipped with the latest features, improvements, and security enhancements. This user guide will walk you through the upgrade process for the master, collectors, and agents in Motadata AIOps.

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Upgrade

6 items

Page Title: motadata-serviceops-integration

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Configuring AIOps to ServiceOps Integration

Overview

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Create Incidents in ServiceOps via AIOps Alerts

To enable incident creation in ServiceOps via the integration established between AIOps and ServiceOps, you can configure the action within the policy settings in AIOps. This action allows you to trigger an alert in AIOps, which subsequently generates an incident in ServiceOps when specific events occur in your infrastructure.

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Configuring ServiceOps to AIOps Integration

The ServiceOps to AIOps Integration facilitates the synchronization between Motadata ServiceOps and Motadata AIOps platforms, ensuring streamlined incident management and alert resolution processes. This integration enables automatic clearing of alerts in AIOps when corresponding tickets are closed in ServiceOps. By establishing this bidirectional communication, organizations can maintain consistency across their IT operations.

Page Title: network-configuration-management

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Overview

In the complex world of modern network administration, overseeing the configuration of a diverse range of devices such as routers, switches, firewalls, and other core network infrastructure components poses a significant challenge. Managing these elements in a multi-vendor environment requires a holistic approach to network configuration management.

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Adding Devices for Network Configuration Management

In Motadata AIOps, the process of adding devices for Network Configuration Management (NCM) is integrated with the discovery of the network device for monitoring. When you complete the discovery of a network device or a wireless device in Motadata AIOps, the device is not only configured as a Monitor but it is also setup in the NCM device inventory

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NCM Device Inventory

In Motadata AIOps, the NCM Device Inventory serves as the central hub for managing and monitoring devices configured for Network Configuration Management (NCM). This inventory provides crucial information about network monitors setup in Motadata AIOps, offering administrators a comprehensive overview and control over their network configurations.

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NCM Device Template

In the Device Template section, administrators can manage the configurations associated with NCM devices. Each NCM device is assigned a unique template based on its Object Identifier (OID). These templates serve as guidelines for executing backup, restore, and synchronisation operations on the startup and running configurations of network devices.

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Macros and Prompt Commands for Custom Template

Introduction to Macros in NCM Device Template

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Backup and Restore for NCM device

Efficient backup and restore processes are integral components of Network Configuration Management (NCM) in Motadata AIOps. This section outlines how administrators can schedule backups, attach storage profiles, and restore configurations for individual devices or perform bulk restores.

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NCM Overview & Explorer

Explore the powerful features of the NCM Explorer, your centre for effective network configuration management. Designed to streamline Network Configuration Management operations and enhance visibility, the NCM Explorer brings your network devices into focus.

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NCM Runbooks

NCM Runbooks in Motadata AIOps can be created by executing SSH Runbooks, enabling you to automate various tasks and streamline network configuration management. Runbooks allow you to achieve numerous use cases, such as changing the description of all interfaces, modifying VLANs on specific interfaces, enabling SNMP across all devices, and activating SNMP traps on all devices simultaneously.

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NCM Firmware Upgrade

Firmware Upgrade in Motadata AIOps NCM

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Adding Firmware Upgrade Commands to a Device Template

Motadata AIOps provides a comprehensive solution for managing firmware upgrades on network devices. This feature enables you to define and execute a sequence of commands necessary to upgrade a device's firmware, ensuring enhanced performance and security. The commands are configured within the associated NCM device template, which dictates the entire firmware upgrade process. Below, we outline the steps involved in configuring firmware upgrade commands, followed by an example specific to upgrading the firmware of a Cisco device.

Page Title: plugin-library

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Runbook

1 items

ðŸ—ƒï¸•

Metric Plugin

8 items

ðŸ—ƒï¸•

Topology Plugin

1 items

ðŸ—ƒï¸•

Log Parser Plugin

1 items

Page Title: reports

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Overview

Overview

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Out-of-Box Inbuilt Reports

Overview

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Creating Custom Reports

Motadata AIOps offers a powerful feature that allows you to create custom reports tailored to your specific needs. The process to create custom reports in Motadata AIOps is divided into three steps, each focusing on different aspects of report creation:

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Custom Availability Reports

The custom availability report allows you to monitor the availability and uptime of your critical components. This report provides valuable insights into the availability status of selected entities, enabling you to track downtime incidents and identify areas that require immediate attention.

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Custom Performance Reports

The custom performance report enables you to monitor the performance metrics of your infrastructure components based on your specific requirements. This report provides detailed insights into the performance characteristics of selected counters, allowing you to track key metrics and analyze trends over time.

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Custom Inventory Reports

The custom inventory report allows you to generate detailed inventories of your Monitors, Applications, Interfaces, VMs, Access points, and Processes providing comprehensive insights into the configuration and attributes of your infrastructure components. This report is invaluable for tracking asset details, managing inventory changes, and ensuring compliance with organizational standards.

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Custom Active Alerts Reports

The custom active alerts report allows you to monitor and analyze the current status of active alerts triggered within your monitoring environment. This report provides valuable insights into ongoing issues, enabling you to prioritize and address critical alerts. By customizing the report parameters, you can focus on specific alert policies, severity levels, and monitored entities to effectively manage your alerting.

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Custom Availability Alerts Reports

The custom availability alerts report allows you to analyze past availability alerts triggered within your monitoring environment. This report provides insights into the different states of availability alerts, including Unknown, Up, and Down, for the selected entity. By customizing the report parameters, you can focus on specific monitored entities and monitor the historical availability status to identify availability trends.

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Custom Metric Alert Reports

The create custom metric alerts report page allows you to generate tailored reports focusing on metric-based alerts within your monitoring environment. This page offers intuitive fields and options to define the report criteria, allowing you to tailor the report to your organization's monitoring needs and objectives. This report empowers you to identify your infrastructure behavioural trends and potential issues, enabling proactive management and optimization of your IT environment.

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Custom Log Analytics Reports

The custom log analytics report allows you to extract valuable insights from log data collected within your monitoring environment. This report provides a comprehensive analysis of log events, enabling you to identify trends that may impact infrastructure performance. By creating customized log analytics reports, you can extract meaningful information from log events, detect security threats, troubleshoot issues, and optimize system performance. This page provides the necessary details to configure the report according to your log analysis requirements, enabling you to derive actionable insights from your log data.

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Custom Flow Analytics Reports

The custom flow analytics report enables you to analyze network traffic flow data within your monitoring environment. This report provides insights into network behavior, traffic patterns, and potential security threats, allowing you to optimize network performance and enhance security posture. By customizing the report parameters, you can focus on specific flow data sources, protocols, or time periods to gain deeper visibility into your network infrastructure.

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Custom Script Reports

The create custom script report page allows users to generate reports based on custom scripts within the Motadata AIOps platform. This feature enables organizations to extract specific insights and metrics from their IT environment using customized scripts tailored to their unique monitoring requirements. By leveraging custom script reports, users can gain deeper visibility into key performance indicators, troubleshoot issues, and optimize their infrastructure effectively.

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Log Events Reports

Select the data to be displayed on the report

Page Title: runbook

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Runbook

Please refer to the Runbooks section in the user guide for more information.

Page Title: runbooks

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Overview

Overview

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Inbuilt Runbooks

Motadata AIOps provides a suite of inbuilt Runbooks built to automate a range of IT tasks, ensuring smooth operations. These Runbooks are precisely designed to address common issues that arise in IT environments, reducing the need for manual intervention and enhancing system efficiency. In this page we will discuss overview of the inbuilt Runbooks available in Motadata AIOps

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How to Create a Custom Runbook?

Overview

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Runbook Execution

Overview

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How to Clone a Runbook?

Overview

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Create a SSH Runbook

Overview

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NCM Runbooks

NCM Runbooks in Motadata AIOps can be created by executing SSH Runbooks, enabling you to automate various tasks and streamline network configuration management. Runbooks allow you to achieve numerous use cases, such as changing the description of all interfaces, modifying VLANs on specific interfaces, enabling SNMP across all devices, and activating SNMP traps on all devices simultaneously.

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Create a PowerShell Runbook

Overview

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Create a SNMP Runbook

Overview

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Create a Trace Route Runbook

Overview

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Create a Database Runbook

Overview

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Create a HTTP Runbook

Overview

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Create a Custom Runbook

Overview

Page Title: snmp-trap-monitoring

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SNMP Trap Overview

Overview

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SNMP Trap Mechanism in AIOps

Overview

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SNMP Trap Profile

Overview

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How to Forward Traps to Other Destination?

Overview

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How to Enable Motadata AIOps to Listen to SNMP Traps?

Overview

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How to View and Analyze the SNMP Traps?

Overview

Page Title: system-settings

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Mail Server Settings

Overview

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Proxy Server Settings

Overview

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SMS Server Settings

Overview

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Rebranding

Overview

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Data Retention

Overview

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Deployment Settings

The Deployment Settings screen in Motadata AIOps provides a comprehensive overview of the various artefacts configured in your deployment.

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MAC Address List

Overview

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Backup Profile

Refer Backup and Restore Management for more details on Backup Profile.

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Storage Profile

Refer Backup and Restore Management for more details on Storage Profile.

Page Title: tags

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Introduction to Tags

Tags serve as powerful metadata that can be assigned to monitors within your monitoring environment. A tag in Motadata AIOps could be a standalone label or a key-value pair that provides additional context and categorization to your infrastructure elements. With Motadata AIOps tags, you can organize, filter, and analyze your resources more efficiently.

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Assigning Tags to Monitor

Assigning tags can be done during the device discovery process or by navigating to monitor settings for the devices already discovered. Additionally, when a specific instance of a monitor requires individual tagging, the platform allows users to drill down and assign tags directly at the instance level.

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Using Tags in Motadata AIOps

Tags in Motadata AIOps offer a versatile approach to grouping, filtering, and analyzing your monitoring data. They are effortlessly integrated into various sections of the platform, providing users with powerful capabilities across multiple features.

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Best Practice of Using Tags

Tags are invaluable tools in organizing, filtering, and analyzing resources within your monitoring environment. Implementing effective tag management practices can greatly enhance your monitoring and management capabilities. Follow these best practices to ensure effective tag creation and management in your organization:

Page Title: topology

ðŸ“„ï¸•

Overview

Overview

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How Topology Maps help you

Topology maps are an essential tool for managing complex networks. They enable you to:

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Network Topology

Overview

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Cloud, Virtualization, SDN, and HCI Topology

Overview

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Using the Topology Map

Overview

Page Title: topology-plugin

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Topology Plugin

Overview

Page Title: upgrade

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Motadata AIOps Upgrade 8.0.13

Latest Motadata AIOps Installation Links

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Motadata AIOps Upgrade 8.0.12

Latest Motadata AIOps Installation Links

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Motadata AIOps Upgrade 8.0.11

Latest Motadata AIOps Installation Links

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Motadata AIOps Upgrade 8.0.10

Latest Motadata AIOps Installation Links

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Motadata AIOps Upgrade 8.0.9

Latest Motadata AIOps Installation Links

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Upgrade Guide for Ubuntu 20 to Ubuntu 24

Prerequisites

Page Title: user-settings

ðŸ“„ï¸

Overview

Overview

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Creating a New User

To create a user in Motadata AIOps, a simple but systematic approach involving user creation, role creation, and assigning role to the user is followed. This process ensures efficient management of user access and permissions within the system.

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Configuring Password Policy

Overview

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LDAP Server Settings

Overview

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Personal Access Token

Overview

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Single Sign-On

Overview