# Observability with Traefik

HTTP Forensics for Online-serving systems

# The cost of unavailability (opportunity cost)

One of the major negative effects of technology problems is loyalty. These don't show up in annual reports, but repeated failures – or even one catastrophic event – can erode confidence in a technology company's brand. And while this is a "soft cost," decreased loyalty can have a profound effect on a company's health over time as disappointed users moved to other systems that are perceived as more reliable.

https://blog.rocketsoftware.com/2015/04/the-hidden-costs-of-application-unavailability/

#### QoS

- Is my chain of services giving a correct response?
- Is my chain of services giving a fast response?
- To (auto-)scale or not to (auto-)scale?

## Four golden signals

- Latency
- Errors
- Traffic
- Saturation

**DEAMONSET** 



#### Scenarios

- How many requests per second is my service handling?
- How many requests are failing?
- Which requests are so slow that the client is aborting the connection?
- Which requests are within my SLO?
- How does traffic compare with x time ago?
- Which requests never make it to the backend service?
- Good alert threshold?

## Questions?

# Requests

echo GET \$(minikube service traefik --url | head -n 1)/hello | vegeta attack -insecure -rate=100 -format=http | vegeta encode

 $prometheus \ (traefik): \ rate(traefik\_service\_requests\_total\{exported\_service=^".^twhoami.^t|.^sb.^{*"}\}[1m])$ 

kibana: open "\$(minikube service kibana --url)/app/kibana#/discover?\_g=()&\_a=(columns:!(RequestProtocol,RequestPath,DownstreamStatus,request\_Uber-Trace-Id,ServiceName,Overhead,OriginDuration),interval:auto,query: (language:lucene,query:'Duration:+\*'),sort:!('@timestamp',desc))"

Errors

echo GET \$(minikube service traefik --url | head -n 1)/hello/error | vegeta attack -insecure -rate=1 -format=http | vegeta encode

prometheus (springboot): logback\_events\_total

Avg request duration

prometheus (traefik]: rate(traefik\_service\_request\_duration\_seconds\_sum[5m]) / rate(traefik\_service\_request\_duration\_seconds\_count[5m])

Slow requests

http GET \$(minikube service traefik --url | head -n 1)/hello/really/slow & http GET \$(minikube service traefik --url | head -n 1)/hello/really/slow & http GET \$(minikube service traefik --url | head -n 1)/hello/really/slow & http GET \$(minikube service traefik --url | head -n 1)/hello/really/slow & http GET \$(minikube service traefik --url | head -n 1)/hello/really/slow & http GET \$(minikube service traefik --url | head -n 1)/hello/really/slow

jaeger: open \$(minikube service jaeger-query --url)

Timeout

echo GET \$(minikube service traefik --url | head -n 1)/hello/slow | vegeta attack -insecure -rate=1 -format=http -timeout=300ms | vegeta encode

kibana: open "\$(minikube service kibana --url)/app/kibana#/discover?\_g=(time:(from:now-24h,mode:quick,to:now))&\_a=(columns:!(RequestProtocol,RequestPath,DownstreamStatus,request\_Uber-Trace-Id,ServiceName,Overhead,OriginDuration),interval:auto,query:(language:lucene,query:'DownstreamStatus:+499'),sort:!('@timestamp',desc))"

Apdex score

echo GET \$(minikube service traefik --url | head -n 1)/hello | vegeta attack -insecure -rate=1 -format=http | vegeta encode & echo GET \$(minikube service traefik --url | head -n 1)/hello/slow | vegeta attack -insecure -rate=1 -format=http | vegeta encode encode

prometheus (traefik): sum(rate(traefik\_service\_request\_duration\_seconds\_bucket{le="0.3"}[1m])) by (exported\_service) / sum(rate(traefik\_service\_request\_duration\_seconds\_count[1m])) by (exported\_service)

CPU / Memory Pressure (SpringBoot Prometheus)

prometheus (springboot): process\_cpu\_usage

prometheus (springboot): jvm\_memory\_used\_bytes / jvm\_memory\_max\_bytes

Compare Traffic with offset

echo GET \$(minikube service traefik --url | head -n 1)/hello | vegeta attack -insecure -h2c -rate=100 -format=http | vegeta encode

prometheus: rate(traefik\_service\_requests\_total{exported\_service=~".\*whoami.\*|.\*sb.\*"}[5m]) / rate(traefik\_service\_requests\_total{exported\_service=~".\*whoami.\*|.\*sb.\*"}[5m] offset 5m)

kibana: open "\$(minikube service kibana --url)/app/kibana#/discover?\_g=()&\_a=(columns:!(RequestProtocol,RequestHost,RequestPath,DownstreamStatus,request\_Uber-Trace-Id,ServiceName,Overhead,OriginDuration),interval:auto,query: (language:lucene,query:'Duration:+\*'),sort:!('@timestamp',desc))"