

CUSTOMER TERMS & CONDITIONS

Welcome to NoWait ("Platform"). By using our mobile application, you agree to these Terms.

1. BOOKING

Users may book salon services through the Platform. Booking confirmation does not guarantee immediate service.

2. USER OBLIGATIONS

- Provide accurate information
- Arrive on time for appointments
- Follow salon rules and instructions

3. PAYMENTS

Users may pay online or at the salon. Any additional charges by the salon are the customer's responsibility.

4. CANCELLATION

Users may cancel a booking as per the NoWait platform's cancellation policy.

5. NO-SHOW

If a user does not show up, the salon may mark the booking as completed and may charge a fee.

6. LIMITATION OF LIABILITY

NoWait is a facilitator and is not responsible for the quality of services provided by partner salons.

7. ACCOUNT TERMINATION

Violation of policies may result in account suspension.

8. PRIVACY

Use of the Platform is also governed by our Privacy Policy.