

KNOWLEDGE CAPTURE, CODIFICATION AND SYSTEM DEPLOYMENT

KNOWLEDGE CAPTURE METHODS

Knowledge capture methods vary with respect to the requirement of the knowledge system. The other factors that are involved includes the capability of the individual who is a knowledge developer, the communication ability of the knowledge owner who is the knowledge expert and the situation both are involved.

Critical aspects of knowledge capture

1. Knowledge developer: The skill and ability to probe the expert to share the knowledge is needed. Moreover, the interpretation that the knowledge developer makes here is also critical. The next most important part is the angle or the perspective the knowledge developer adopts to capture the knowledge.
2. Expert: The expert is the one who possess the knowledge. The skill level of the expert has to ensure that whatever knowledge that the person has to be communicated well. The expert also have to ensure that the knowledge developer has correctly understood.
3. Situation: The situation includes the physical environment in which the knowledge capture process is happening. Moreover, the tool used according to the nature of tacit knowledge is critical.