

KNOWLEDGE MANAGEMENT PORTAL

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Knowledge management portal technologies include search, categorization, query, reporting and analysis, integration of information and application, publish and subscribe and personalization.

Features of knowledge portals

1.Search: This feature gives quick access to hidden information and this facilitates business processes. The retrieval of information fastens the decision-making process.

2.Categorization: This feature promotes greater access to relevant information. It can organize information assets by building business processes, group job categories.

3.Query, reporting and analysis: This feature helps in better decision support, information dissemination and sharing.

4.Integration of information and applications: This is an important feature as it accesses through various applications and gives the needed integrated information. This increases the job throughout.

5.Publish and subscribe: This feature corresponds to the maturation of business processes by collaborating with others, sharing information and improving business processes.

6.Personalization: This feature arranges the interface to meet an individual's needs and desires for increased job productivity.