



VIT[®]
Vellore Institute of Technology
(Deemed to be University under section 3 of UGC Act, 1956)

Legal Aspects of Business

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Recapitulate

Information Technology Act, 2000

- Types of cyber crimes
- Groups of cyber criminals
- Prevention measures

Information Technology Act, 2000

Electronic Governance

E-governance, expands to **electronic governance**, is the integration of **Information and Communication Technology (ICT)** in all the processes, with the aim of enhancing government ability to address the needs of the general public. The basic purpose of e-governance is to **simplify processes** for all, i.e. government, citizens, businesses, etc. at National, State and local levels.

In other words, it is the use of electronic means, to **promote good governance**. It connotes the implementation of information technology in the government processes and functions so as to cause **simple, moral, accountable and transparent governance**. It entails the access and delivery of government services, dissemination of information, communication in a quick and efficient manner.

Information Technology Act, 2000

Benefits of E-Governance

- Reduced corruption
- High transparency
- Increased convenience
- Growth in GDP
- Reduction in overall cost.
- Expanded reach of government

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Types of Interaction in E-governance

- **G2G (Government to Government):** This can be both horizontal, i.e. among various government entities and vertical, i.e. between national, state and local government entities and within different levels of the entity.
- **G2C (Government to Citizen):** The citizens has the freedom to share their views and grievances on government policies anytime, anywhere.
- **G2B (Government to Business):** It aims at eliminating red-tapism, saving time, cost and establish transparency in the business environment, while interacting with government.

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Types of Interaction in E-governance

- **G2E (Government to Employees):** ICT helps in making the interaction between government and employees fast and efficient, along with raising their level of satisfaction by providing perquisites and add-on benefits. E-payroll, E-benefits, E-Training, Maintaining records of personal information, and so on

Some of the **measures** include Investment in telecommunication infrastructure, budget resources, ensure security, monitor assessment, internet connectivity speed, promote awareness among public regarding the importance, support from all government departments and so forth. that **improves and supports all tasks performed by the government department and agencies,** because it simplifies the task on the one hand and increases the quality of work on the other.

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Challenges involved in E-governance

E-governance is facing numerous challenges world over;

- Challenges are arising from administrative, legal, institutional and technological factors.
- Challenges includes security drawbacks such as spoofing, tampering, repudiation, disclosure, elevation of privilege, denial of service and other cyber crimes.
- Other sets of problems include implementation parts such as funding, management of change, privacy, authentication, delivery of services, standardization, technology issues and use of local languages.

Review Questions

1. Electronic governance aims at eliminating red-tapism, saving time, cost and establish transparency in the business environment, while interacting with government. **True or False**

2. The E-governance is the integration of _____ and _____
 - a. Information and Technology
 - b. Communication and Technology
 - c. Information and Communication Technology
 - d. Communication and Information

3. _____ helps in making the interaction between government and employees fast and efficient.
 - a. G2G
 - b. G2C
 - c. G2B
 - d. G2E

Answer

1. Electronic governance aims at eliminating red-tapism, saving time, cost and establish transparency in the business environment, while interacting with government.

Answer: True

2. The E-governance is the integration of _____ and _____

Answer: c. Information and Communication Technology

3. _____ helps in making the interaction between government and employees fast and efficient.

Answer: d. G2E

Thank You