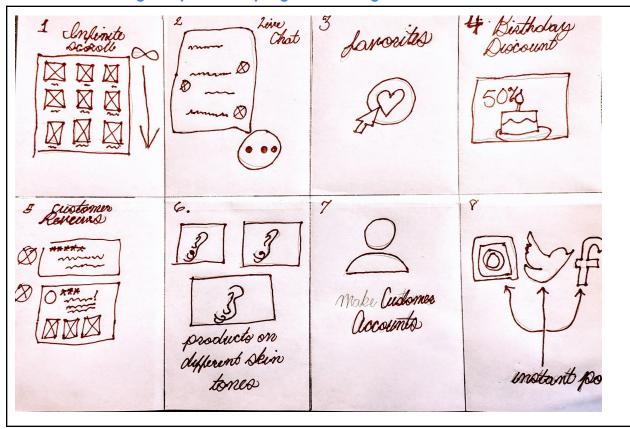
Kimberly Swinton

1. Identify gaps and opportunities.

How can we enhance customer engagement?

2. Provide an image of your Crazy Eights drawing below.



3. Describe at least three of the ideas you generated with Crazy Eights.

- 1. infinite scrolling -It will be an option for people who don't want to deal with pagination
- 2. Live chat Chat with customers live or have an automated chat system
- **6.** Showcasing jewelry on different skin tones.
- **8.** Instant post Posting to all social media platforms that are available as a new product is being post in the admin scheduler