

HMGT 4300: Hotel Management and Operations

3 Credit Hours

Prerequisite: HMGT 3300 and (admission to the Coles College undergraduate professional program or student in a Coles College Partner Program).

This course examines hotels with students gaining a basic understanding of the various departments within these lodging venues. The relationship between major departments such as rooms division, and food and beverage are illustrated. Managerial and operational functions and decisions are identified and discussed. Students are exposed to key abilities and skill sets necessary to manage such facilities by familiarization with the role of a managerial position.

HMGT 4490: Special Topics in Hospitality Management

1 to 3 Credit Hours

Prerequisite: Admission to the Coles College undergraduate professional program or student in a Coles College Partner program

Selected topics of interest to students and faculty in Hospitality Management.

HMGT 4500: Strategic Analytics for Hospitality Managers

3 Credit Hours

Prerequisite: HMGT 3300, HMGT 4100, and (admission to the Coles College undergraduate professional program or student in a Coles College Partner program)

This course focuses on the analysis of data as they apply to operational and financial decision making. Stemming from the operational hospitality manager's perspective, industry-specific tools are used to conduct predictive and prescriptive analytics, and financial and non-financial performance analysis, including but not limited to, service measurement, expenses and profitability, turnover and human resources information, guest satisfaction, competitor performance data, and other measures of operational performance in hospitality.

HS 2100: Overview of Human Services

3 Credit Hours

This required course provides students with an overview of helping professions. Topics include: philosophy of human services; characteristics of human service workers; careers in human services; description of public, nonprofit and for-profit agencies; theory; and cultural diversity. Human service majors are required to take this course prior to applying for admission into the HS program. This course is also a prerequisite for other HS courses. Students must complete 20 hours of volunteer service as a requirement of this class.