# **Computing and Information Resources**

Technology is increasingly an integral part of a student's education. In addition, many student services and information are delivered via technology. To provide KSU students with a quality education delivered most conveniently, technology is used as an essential part of instruction, for student access to educational materials, and for the delivery of student services.

A technology fee is collected each term to provide students with improved technological resources including: greatly enhanced access to the internet; general and academic-specific software packages delivered online via virtual computing labs; training in the use of computer and audio visual technology; extended computer laboratory hours; electronic study rooms in the Kennesaw Campus library, and extended hours for technical support for campus applications.

The Kennesaw State University Website exists to assist students with course registration, the reviewing of grades, and access to the learning management system. In addition, the KSU Website delivers quality mobile content for smartphones and tablets. Each year brings new technology, creative uses of technology on campus, and additional services to meet growing needs.

#### Mandatory KSU E-Mail Account

KSU generated e-mail accounts are the official means of communication with students. Instructions can be found at http://www.kennesaw.edu/myksu/.

#### KSU's Chief Information Officer & Vice President of Information Technology

The Chief Information Officer (CIO) & Vice President of Information Technology provides leadership in the continuing advancement of information and instructional technology. This position oversees the operations of information technology, which includes the University Information Technology Services division and the technical infrastructure of the KSU Library System.

# The Kennesaw State University Libraries

The KSU University Libraries includes two libraries, the Horace W. Sturgis Library located on the Kennesaw Campus, and the L.V. Johnson Library located on the Marietta Campus. Their locations and contact information are as follows:

# Horace W. Sturgis Library (Kennesaw Campus)

385 Cobb Avenue NW, MD1701

Kennesaw, GA 30144

Departments & Services:

Check Out Desk - 470-578-6202 Research Help - 470-578-6325 Interlibrary Loan - 470-578-6002

# L. V. Johnson Library (Marietta Campus)

910 Hornet Loop

Marietta, GA 30060

Departments & Services:

Check Out Desk - 470-578-7276

Research Help - 470-578-7471

# **Mission / Vision**

The mission of the Kennesaw State University Libraries is to support and further KSU's mission of being a powerful, diverse, student-centered, and research-driven university. The Library System carefully cultivates resources, services, and spaces that enhance teaching, learning, scholarship, and creative endeavors for our users. These efforts focus upon supporting student success – especially advancing undergraduate programs, supporting graduate programs, furthering research with relevance, and promoting lifelong learning.

The vision of the KSU University Libraries is to advance student success, lifelong learning, and research with relevance through teaching, access, and discovery with the expertise and dedication of our professional faculty and staff.

#### **Library Resources**

The Kennesaw State University Libraries holds a growing number of carefully cultivated resources and services designed to assist students and faculty. Collections include over 104,000 e-journal titles; 800,000 e-books; 14,000 Federal Serial Sets (approximately 9.7 million pages); 62,000 federal maps; 1,300,000 music scores; over 10,000,000 audio recordings; and 100 collections of datasets representing over 12,000,000 data points. The KSU University

Libraries proudly hosts and maintains the university's institutional repository, the Digital Commons, which is home to 13,374 resources and over three million downloads worldwide.

Because the KSU University Libraries is a participating member of GALILEO Interconnected Libraries (GIL), students and faculty have access to and borrowing privileges from the collections in all of Georgia's public college and university libraries as well as a number of private university libraries. GALILEO and GIL provide access to the collections of the finest doctoral research university libraries in the state. The comprehensive holdings of Georgia's virtual library system include over 10 million volumes and thousands of full-text periodicals accessible through 384 electronic databases. Consequently, the discipline-specific library resources available to support the KSU colleges and programs are extensive. KSU is also a charter member of LYRASIS, a national and international bibliographic cooperative in library resource management. LYRASIS uses its large library membership to secure discounted purchasing prices and licensing fees for a wide variety of eResources and eContent materials.

### **Federal Government Documents Depository**

Located at the Johnson Library on the Marietta campus, the KSU University Libraries houses a partial Federal Government Documents Depository for the 11th Congressional District.

# **Library Services**

As a physical and digital library system, we emphasize access to library services regardless of location or need, whether that is, on campus, at off-campus locations, and/or via distance learning technologies. The physical libraries are open about 100 hours per week on each campus with extended hours during exams. For research assistance, the libraries offer both assistance in the libraries as well as a 24/7 chat service where users can receive remote assistance from a librarian at any time. The University Libraries also offers in depth one-on-one research consultations, both remote and in person. Online library resources are accessible via individual user login authentication all day, every day, and online and distance education students also benefit from ubiquitous access to high-quality information resources. Each library offers orientation sessions and information literacy instruction in a variety of formats, including course integration. For resources external to the KSU University Libraries, the libraries offer robust borrowing and loan programs. The university's Archives and Special Collections are also located within the libraries and are available via appointment.

#### **Study Spaces**

Both individual and group study spaces are available at both libraries. In the Sturgis Library, the ground floor provides a community space where students have access to computers and printers. The 1st floor learning area is called OwlSpace, and it is a "noisy" space where students are free to collaborate and work on group projects. OwlSpace also includes computers and multiple presentation rooms. The third floor offers a quieter study area containing individual study cubicles as well as seven glassed-in study rooms for quiet group study, and a printer and microfilm reader.

In the Johnson Library, the first floor Hive area is a "noisy" community space where students have access to computers and communal seating. The second floor provides access to quiet study rooms for group study and individual study cubicles.

### **Borrowing Privileges**

KSU students and faculty have borrowing privileges not only from the KSU University Libraries but also from all of the member institutions in the University System of Georgia as well as the Atlanta Regional Consortium for Higher Education (ARCHE). Through the SuperSearch discovery tool, students can instantly access millions of resources including books, ebooks, journals, databases, videos, and government documents. Mobile versions of the library catalog and databases are available. Interlibrary Loan services may be used for items not owned by one of the participating Georgia libraries.

# **Digital Commons**

The KSU University Libraries hosts the "DigitalCommons@Kennesaw State University". Digital Commons is a digital resource for KSU's intellectual and creative output. With the increase in KSU's graduate programs, the University Libraries uses Digital Commons to self-publish dissertations, theses, and capstone projects and make them available online. These resources are fully searchable by keyword or author and are indexed by major search engines such as Google Scholar.

For more information about the libraries visit our webpage at library.kennesaw.edu.

# University Information Technology Services (UITS)

University Information Technology Services (UITS) provides KSU with the technical resources for students to carry out scholarship, academic collaboration, research, and innovation. Students can expect the state-of-the-art technology they require for learning management, research and study, course registration, in addition to university classrooms fully equipped with modern audio-visual technology.

Students are assigned a KSU email account, personal web space, and cloud file storage. Students are also eligible to participate in online and face-to-face training sessions for commonly used software, multimedia development, production assistance and information security.

Student software applications are accessed via a single sign-on authentication with one login ID (NetID) and one password. Student Help Desks with extended hours, telephone and email support, and walk-up services are available at the Kennesaw and Marietta campuses to answer any questions and provide technology advice. Wireless access is available on all campuses and continues to expand as the University grows.

UITS maintains both traditional computer labs with printing and copying services as well as Virtual Labs that allow students to use productivity- and academically specific- software at home on their own devices.

UITS AV Circulation is a free service provided to students for academic and "Not for Profit" usage on both the Marietta and Kennesaw Campuses. Examples of available equipment include items such as: HD video and still DSLR cameras, professional video production cameras, microphones and lighting equipment, tripods, PA systems, data projectors and projection screens. Walk-ins are welcome; however, advanced reservations are preferred to

ensure item availability. Reservations may be made in person or online at avcheckout.kennesaw.edu.

The rules for use of all campus technology and telecommunications equipment, including telephones, computers and fax equipment, are found on the KSU web site at policy.kennesaw.edu. Use of any of these facilities or services implies an understanding of and compliance with these policies.

Visit uits.kennesaw.edu to learn more about the technological services available for students and to find contact information and operation hours for the KSU Service Desk.