

# Kyle Santamaria

Industrial Engineer | Tableau Desktop Certified Professional | Tableau Server Qualified Associate

[Santamaria.kyle@gmail.com](mailto:Santamaria.kyle@gmail.com) | 407.247.5694 | Seattle, WA

Personal Website for more about me and my interests: <https://ksantamaria.github.io/>

## Technical Work Experience

### Tableau Software, Seattle WA

Aug 2017 – Present

#### Product Consultant

- Provided presales support for prospects including data review, product demonstrations, dashboard building and analytical problem solving using customer's data.
- Delivered webinars, hands on training, and 'Tableau Doctor' sessions to varying groups of customers, including teaching in front of a class of 100+ at our Tableau Conferences.
- Embedded on enterprise and commercial sales teams to help close deals totaling \$1.8 million over my time with Tableau.
- Studied all and new features within the Tableau platform to recommend how we fit into each customer's unique use case especially in the cloud SAS space.
- Collaborated regularly with engineering team to test & learn new features with customer minded feedback to improve our products.

### North Highland Consulting, Orlando FL

Dec 2016 – Aug 2017

#### Tableau Developer

- Created live reports with Tableau and SQL servers that analyzed new queuing methods to better improve the customer experience.
- Identified daily fraud transactions by analyzing streaming mobile and web data from new payment methods.
- Responsible with reporting millions of earned and deferred revenue from the new theme park point of sales being created.
- Collaborated with the data architecture team to test a developing ecosystem using open source tools for a Hadoop data lake such as Hive, Kafka, Spark, NiFi, and Zookeeper.
- Managed users within Tableau Server, and monitored performance of Server during its adaptation throughout Universal Studios.

### Siemens, Orlando FL

Apr 2016 – Dec 2016

#### IT/Project Management Intern

- Assisted in the development of an enterprise application by gathering requirements, creating user stories and QA testing stories once completed.
- Assisted managing offshore agile Oracle development using Scrum methodologies.
- Consolidated and transformed outdated Excel reports to interactive Tableau reports.
- Lead the data migration and cleansing between existing and new logistics platforms used by Siemens.

## Other Work Experiences

### Walt Disney Company, Orlando FL

#### Attractions Operation Cast Member

May 2014 – Apr 2016

- Provided fast and efficient service in a safety critical position at Expedition Everest coaster
- Opened and implemented new procedures at the Frozen Sing-Along's new location
- Delivered excellent customer service planning guest's day at the new FastPass+ Kiosks

## Education

### University of Central Florida, Orlando FL

#### Bachelors of Science in Industrial Engineering

Fall 2012- Fall 2016

## Technical Experience

- **Data Prep:** Tableau Prep, Paxata, Excel
- **Data Analysis:** Tableau Desktop, Tableau Server, Google Analytics, Simio, FlexSim
- **Database Experience:** Hadoop Hive, MS Access, Oracle 11g, MySQL, Microsoft SQL Server, Salesforce
- **Project Management:** Rally(CA Agile), MS SharePoint, MS Project
- **Coding Experience:** SQL, Python, C, HTML.
- **Looking to continue developing:** Python, R, JavaScript, A/B Testing, Statistical Analysis, Alteryx