Kyle Silverman

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EDUCATION

University of Massachusetts Amherst

Amherst, MA

College of Information and Computer Sciences

Bachelor of Science in Computer Science

Candidate, May 2020

• Cumulative GPA: 3.33; Dean's List Fall 2016

SKILLS

Programming: Java, Scala, C, Assembly, PHP, Perl, PowerShell, Bash, Shell

Web Development: HTML, CSS, JavaScript, jQuery, Ajax, Bootstrap

IT Management: Active Directory, SCCM, Google Admin, AWS, Okta, UniFi, Lansweeper, Zendesk, Xibo

Other: SQL, Git, Microsoft Office, TestComplete, Auto-It, Wireshark

EXPERIENCE

Affirmed Networks, Inc.

Acton, MA

Software Quality Assurance Engineering Intern

May 2018 – August 2018

Leveraged TestComplete to automate sanity and regression testing on test harness in source control environments
 Developed and created custom TestComplete framework and APIs in JavaScript along with configurable JSON files

- Automation testing included navigating Web UIs and controlled CLI environments with JavaScript, Bash, and Perl
- Presented TestComplete solution to QA and Dev teams and utilized feedback to create a better UI experience for management and future developers

Barton Associates, Inc.

Peabody, MA

Information Technology Infrastructure Intern

May 2017 – August 2017; December 2017 – January 2018

- Collaborated with key stakeholders in company to create sound architecture and presented new solutions to senior IT and executive management
- Derived and developed national digital signage solution across company and managed through SCCM that incorporated Domo with Zendesk and Xibo using Auto-It
- Developed IIS web application for clients in HTML, CSS, JavaScript, ¡Query, Ajax, and PHP with Google OAuth
- Developed an employee form directory IIS web application comprised of new-hire, termination, and ECF protocols from Active Directory for parent company and subsidiary in HTML, CSS, JavaScript, jQuery, Ajax, PHP with LDAP, and PowerShell with OpenLDAP
- Responded to requests for technology support for over 800+ users across company

Town of Stoughton

Stoughton, MA

Information Technology Help Desk Intern

September 2015 – May 2016

- Applied skills and knowledge learned in previous A+ Certification courses
- Responded to requests for technology support from Stoughton District staff users
- Technology support Server maintenance, computer and printer hardware repair, software repair to damaged disk drives

TheParkMC

Stoughton, MA

Co-Owner; Lead Developer

September 2013 - January 2015

- Managed 20 staff members including 6 developers for design and maintenance of server
- Created multiple high-end Minecraft Plugins for server
- Spearheaded server maintenance Utilized and leveraged Linux screens to set-up server memory as executable run-time environments for custom Minecraft Plugins

ACTIVITIES

Stoughton High School Programming Club

October 2015 – June 2016

Co-Founder

- Co-Founded Stoughton High School's first computer programming club
- Created projects with Java for school and administration optimization, and presented to administration
- Led projects aimed to improve the well-being of the Stoughton High School students and faculty