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147 Bram Fischer Street Ferndale Randburg 2193

Phone: 011 482 5452

Fax: 086 542 0506

E-mail: info@khanyisabrokers.co.za

POLICYHOLDER DETAILS:

Title:

Mr

First Name:

DAVID

Surname:

TOLO

ID Number

6909225748082

Date of birth

22/09/1969

Work telephone

0123863569

Residential Address:

08 MASHIFANE STREET ATTERIDGEVILLE GAUTENG 0008

Postal address

08 MASHIFANE STREET ATTERIDGEVILLE GAUTENG 0008

Cover start date

01/05/2019

COVER DETAILS

Premium and benefit structures

Cover option

Plan F

Monthly premium

R345.05

Repatriation benefit

No

Income replacement

R



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Member 1 - Main insured

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
TOLO	6909225748082	Main insured	01/05/2019	50,000	0		161.30

Member 2 - Spouse

Name	ID number	Relationship	Cover date	Funeral benefit	I nkomo benefit	Extended family benefit	Premium
LEGONG	8911270617087	Spouse	01/05/2019	50,000	0		0.00

Member 3 - Child

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
LEGONG	1104096177083	Child	01/05/2019	20,000	0		0.00

Member 4 - Child

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
LEGONG	1606126183089	Child	01/05/2019	10,000	0		0.00

Member 5 -

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
TOLO	0209200693080		01/05/2019	0	0	25,000	18.75

Member 6 -

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
TOLO	7306040561080		01/05/2019	0	0	5,000	16.50

Member 7 -

Name	ID number	Relationship	Cover date	Funeral benefit	I nkomo benefit	Extended family benefit	Premium
MANCHO	57113005209089		01/05/2019	0	0	25,000	82.50

Member 8 -

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
TOLO	9910150505080		01/05/2019	0	0	5,000	16.50

Member 9 -

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
SHONGWE	9408010508089		01/05/2019	0	0	5,000	16.50

Member 10 -

Name	ID number	Relationship	Cover date	Funeral benefit	Inkomo benefit	Extended family benefit	Premium
LEGONG			01/05/2019	0	0	5,000	16.50

Member 11 -

Name	ID number	Relationship	Cover date	Funeral benefit	I nkomo benefit	Extended family benefit	Premium
PHAHLANE			01/05/2019	0	0	5,000	16.50

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SUMMARY TERMS AND CONDITIONS AS STATED IN THE SAFRICAN GROUP SCHEME POLICY DOCUMENT

FUNERAL BENEFITS:

The funeral plan provides for a cash payment of a death claim of a Principal Member, Spouse, Eligible Child, Extended Family Members and Wider Children, where applicable.

FUNERAL PACKAGE:

The funeral package consists of the following benefits:

- Full Family Benefit
- Optional Extended Family Benefit
- Optional Additional Benefits, as specified.

All Principal Members must submit Application Forms to Safrican for record purposes at when joining a scheme.

INSURED PERSONS DEFINITIONS:

<u>Principal Member:</u> A person who is actively employed or a member of a policyholder on whose behalf premiums are being paid or a paying individual who qualifies for membership of a policy, provided in all cases the eligibility conditions, as stated in the policy document, are met.

<u>Spouse</u>: a person married to the Principal Member by law or tribal custom or under the tenets of any Asian religion, which shall include a Common Law Spouse, and where applicable, a relationship between two people of the same gender, not exceeding the maximum entry age of 70 years.

<u>Divorced Spouse:</u> A person who is no longer married to the Principal Member by law, Tribal Custom or under the Tenets of any Asian Religion & shall include a spouse who is no longer party to a Common Law relationship & where applicable, a relationship between two people of the same gender who ceased to cohabit.

<u>Child:</u> An unmarried child of the Principal Member, younger than age 21 years, including a stepchild, an illegitimate child, a legally adopted child or a stillborn child (after the 25th week of pregnancy). Only 2 stillbirth claims will be accepted per family during the term of the Policy. Cover for Children is extended to age 25 years if the child is a full-time student at a recognised educational institution or until the Principal member ceases to qualify. This does not include part-time and correspondence students. Children who are mentally disabled or totally and permanently disabled before age 21 years, who are unable to care for themselves, are covered until death or until cover for the Principal Member ends. Details of any children of a Common Law Spouse, illegitimate child and stepchild must be supplied to Safrican at the time that the Principal Member joins the scheme, or within 1 month of the child becoming eligible for cover. Failing this, Safrican will require satisfactory proof to support any claim.

Optional Extended Family: Family members, who are dependent on the Principal Member for financial assistance in the event of their death, may be covered. These include parents, parents-in-law, uncles, aunts, brothers, sisters, nephews, nieces, grandparents and children of the Principal Member who are age 22 years and older.

- Extended Family may not be older than 94 years
- Up to 10 Extended Family members may be covered.

Insurable Interest:

All persons insured under the policy must be related to the principal member and/or policy payer, and the principal member and/or policy payer must have an insurable interest in all insured persons under the policy.

OPTIONAL BENEFITS:

<u>Inkomo:</u> The Inkomo Benefit provides a cash payment, in addition to the funeral benefit, of a death claim of a principal member and the dependents who have been nominated on the application form and where this benefit has been chosen. Additional premium for the Inkomo benefit is payable up to the death of a Principal Member.

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Repatriation: In the event of the death of an insured life assistance can be sought by calling the Toll Free Number: 0800 004 522 All costs related to the repatriation of mortal remains of a life assured to the funeral home of choice, closest to the place of burial. Place of death must be within South Africa, Zimbabwe, Botswana, Swaziland, Lesotho or Mozambique and place of burial must be within South Africa. In the event of the death of any covered life under the policy, assistance can be sought through a toll free number that renders a service to the bereaved family with making the necessary funeral related arrangements.

Transportation and accommodation for a maximum of one night could be arranged for a single relative to accompany the mortal remains. In the event of the life assureds representatives making their own arrangements and incurring repatriation costs, Safrican will not be held responsible for these costs.

Other Toll Free Services:

- Funeral / Cremation arrangements
- Death Certificates
- Counselling
- Legal Assistance (regarding funeral procedures)

Safrican is not responsible for any costs incurred through these services.

<u>Income Continuation:</u> Income continuation provides a payment (as selected) per month for 6 (six) months after the death of the Principal Member. There is a 6 months waiting period for natural death.

<u>Double Accidental Death Benefit:</u> In the event of the death of a Principal member and/or dependents as a result of any bodily injury caused by violent and accidental means, the selected Accidental Death Benefit will be paid in addition to the funeral benefit. An accident is defined as being any specific event, occurring at an identifiable time and place that is unplanned and unexpected by the person insured, resulting from unforeseen and unintentional circumstances, from an external source to the body. Only payable if death occurs within 30 days of the date on which the injury was sustained

TERMS & CONDITIONS:

- Principal Members must complete an application form. If application forms were not submitted to Safrican, the benefit may be forfeited.
- Benefits end on the date of death of the Principal Member, non-payment of premiums (subject to the Grace Period), or withdrawal from the Plan by the Principal Member, whichever event may occur first.
- Premiums are payable until death of principal member.
- Should a Principal Member have underpaid his/her premium, the benefit payable in respect of a claim will be reduced in proportion to the underpayment.
- The policyholder is entitled to be provided, upon request, with a copy of the Policy Document.

GRACE PERIOD:

A one-month grace period is allowed after the first premium is paid to pay any future premiums once the policy is in force. If the premium is paid within that month the plan will remain in force during the Grace Period.

If the arrear premium and the premium due for that month is not paid by the end of the Grace period, the Plan will lapse without further notice and the waiting period will apply on any reinstatement.

WAITING PERIODS:

- From the start date of cover, there is a six (6) months waiting period for claims due to natural causes, for all persons insured under the policy who are less than age 75 years, and a twelve (12) months waiting period for claims due to natural causes for all persons insured under the policy who are age 75 years and older.
- Only accidental death claims will be paid immediately provided the policy for the Principal Member and/or dependents (where applicable) is in force.
- In the event of a Principal Member choosing a higher benefit for any person insured under the policy, from the start date of the increased cover, a six (6) months waiting period will apply only to the amount by which the benefit increased for persons less than age 75 years, and a twelve (12) months waiting period will apply only to the amount by which the benefit increased only for persons age 75 years and older.
- Where any premium payment is missed & thereafter paid, the part of the waiting period not completed at the point when the premium was not paid, will apply from the date the premium is paid.
- Where a policy is reinstated, a new waiting period will start from the restarted date of cover.

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EXCLUSIONS:

No benefit will be paid if death is directly / indirectly caused by:

- Terrorism or war (whether declared or not).
- Radioactive (Nuclear) contamination, directly or indirectly.
- Death as a result of illegal activities
- Suicide will not be covered during the first 2 (two) years of membership for main members only
- Divorced spouses are not covered.

COOLING OFF PERIOD:

The Principal Member has a 30 day cooling off period from receipt of this document to examine the policy. Provided that no death or claim has taken place in this period, he/she must inform Safrican in writing if he/she chooses not to take up the policy. All premiums already paid will be refunded, less the cost of any risk cover in case a claim was made during this period.

PREMIUM RATE REVIEW

The premium rate payable shall be subject to alteration by Safrican at any time on 3 months written notice to the policyholder.

CANCELLATION

After the 30 day cooling off period has ended, the policyholder or Safrican reserves the right to cancel this policy at any time after giving the other party 3 (three) months written notice of such intention.

SURRENDER VALUES / CESSION / LOANS:

This policy has no surrender value, and may not be ceded or pledged in any way. No loans will be granted against this policy.

FRAUDULENT CLAIMS:

Safrican will not pay any fraudulent claim that is made against this policy. Safrican shall, at its own discretion, be entitled to cancel this policy, and any other policy of the Principal Member or claimant, with immediate effect, if any fraudulent claim be made with the knowledge or intent of the Principal Member or claimant to Safricans detriment.

Any cover in excess of R 30,000 will be regarded as life cover as per Regulations issued in terms of the Long Term insurance Act, 1998. This will not impact on claims settlement in any way

SUMMARY CLAIMS PROCEDURE:

In the event of a death, a Claim Notification Form must be submitted together with the relevant supporting documents within six months of the date of death. Failure to do so within six months from the date of death will result in the benefit being forfeited. Documents to be submitted include, but are not limited to:

- Fully completed Claim Notification Form.
- Proof of Death:
 - o (BI-5) Original computer produced or faxed certified Death Certificate; or
 - o (BI-18) Original or faxed certified copy of unabridged Death Certificate; or
 - (BI-20) Original or faxed certified copy of Abridged Death Certificate in respect of stillborn, together with supporting medical documents.
- (BI-1663) A copy of the Notification of death
- Certified copy of Principal Members Identity Document
- Certified copy of deceaseds Identity Document
- Certified copy of beneficiarys Identity Document
- Copy of principle members most recent pay slip (for the month in which the death occurred or prior to death in respect of Principal Members death)
- In the event of a claim for a full time student, a letter confirming full time study from a recognised educational institution.
- For a disabled child, confirmation of the Disability Grant, copy of Medical Application of the Principal Member or Medical Report
- Current bank statement of beneficiary to confirm banking details

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Safrican reserves the right to request further documentation or information as it may deem necessary to accurately assess a claim.

- Safrican will endeavour to settle the claim within 48 hours, provided all the claim procedure criteria have been met.
- Faxed copies must be clearly certified by the Police or a Commissioner of Oaths. The relevant details of the Police or Commissioner of Oaths must be clear.
- Posted documents must be sent via Certified Mail
- Documentation other than those listed, will not be accepted.
- Affidavits are not accepted.

INTERMEDIARY SERVICES:

The following fees are included in the monthly premium:

A commission of 20% for services rendered

YOUR POLICY IS UNDERWRITTEN BY:

Safrican Insurance Company Limited

Reg No.

An Authorised Financial Services Provider - FSP No.

www.safrican.co.za

Safrican Insurance Company Limitedis authorised to provide financial services regarding the following products: Long-term

Insurance: Category

Safrican Insurance Company Limited HEAD OFFICE

1st Floor, Grosvenor Corner, 195 Jan Smuts Avenue, Rosebank, 2196

1st Floor, Grosvenor Corner, 195 Jan Smuts Avenue, Rosebank, 2196

Tel: 011 778 8000 / Fax: 011 778 8183

Email:

If you have any reason to complain, kindly contact

The Compliance Officer of Safrican Insurance Company Limited at:

PO Box 616, Johannesburg, ,2000

E-mail: compliance@safrican.co.za

Should a complaint not be resolved to your satisfaction, you may escalate the complaint to the FAIS Ombudsman:

P.O. Box 74571, Lynnwood Ridge, 0040

Tel: (012) 470-9080 Fax: (012) 348 3447

Or

The Ombudsman for Long-term Insurance

Private Bag x45, Claremont, 7735

Tel: (021) 657-5000 Fax: (021) 674-0951

YOUR INTERMEDIARY IS

Khanyisa Insurance Brokers (Pty) Ltd

Reg. No. 2006/035498/07

FSP No.

147 Bram Fischer Street, Ferndale, Randburg

Tel: 011 482 5452 / Fax: 086 542 0506

Email: info@khanyisabrokers.co.za

INTERMEDIARY COMPLIANCE OFFICER:

MM Legal and Compliance

, Mogale City, Gauteng,

Tel: 011 482 5452 Cell: 076 642 1760

Fax: E-mail: mpho@compliancemm.co.za