* Functional
  + The system has function Login for check account user
  + The system will show the detail of goods for all winform and webform(use for order goods or delivery)
  + When login as accountant:
    - Can manage Goods (Add, edit, delete)
    - Can manage Agent (Create new Agent, edit, delete)
    - Can manage order for delivery or goods received
    - Can manage status for order of delivery and status for payment of agent
    - Can manage the warehose: the quantity of each goods
    - Can view the report for goods (warehouse), sales of month
  + When login as Agent:
    - Agent can create request order
    - Agent can select payment method
    - Views the list order
* Non – Functional:
  + Response time: fastly, refresh the list of item when have event update occur
  + Security: The system must ensure the safety and security of customer information and payment data during the transaction.
  + Ease of use: The system must be designed to simplify the ticket purchase and payment process for users of all ages and levels.
  + Scalability: The system must be scalable to be able to serve a large number of users at the same time.
  + Maintainability: The system must be easy to maintain and repair when problems occur to ensure continuous operation.