TOPIC : 5

ServiceNow Lists and Filters:

 ServiceNow List View interface, standard paradigm, List Control, filter conditions, Refresh list

in servicenow you're going to spend a lot of time looking at lists there's lists of tables and lists of apps lists of incidents problems and tasks throughout the platform servicenow uses lists and list views to display the contents of database tables in fact there's a list view for every database in the platform there's lots of great stuff to learn from this lesson but no need to worry we're here to assist it's time to get simple with filters and lists hey it's jeff here from servicenowsimple.com where we help me to understand the ins and outs of servicenow keeping it simple all the way if you're new here we would love it if you'd subscribe to the channel just hit the subscribe button so you can get notified **Key Takeaways**

1. ServiceNow lists are a crucial part of the platform, providing a user-friendly interface to display and interact with data from database tables.

2. Lists can be accessed through the application navigator, using the ".list" command, or by navigating to a specific table.

3. The list view provides various tools for filtering, sorting, and customizing the data, including the condition builder, breadcrumbs, and context menus.

4. The condition builder allows users to create complex filters using multiple columns and operators.

5. Breadcrumbs provide a visual representation of the filters applied to the list and allow users to quickly clear or modify filters.

6. Context menus provide additional functionality, such as creating visual task boards, exporting data, and updating multiple records at once.

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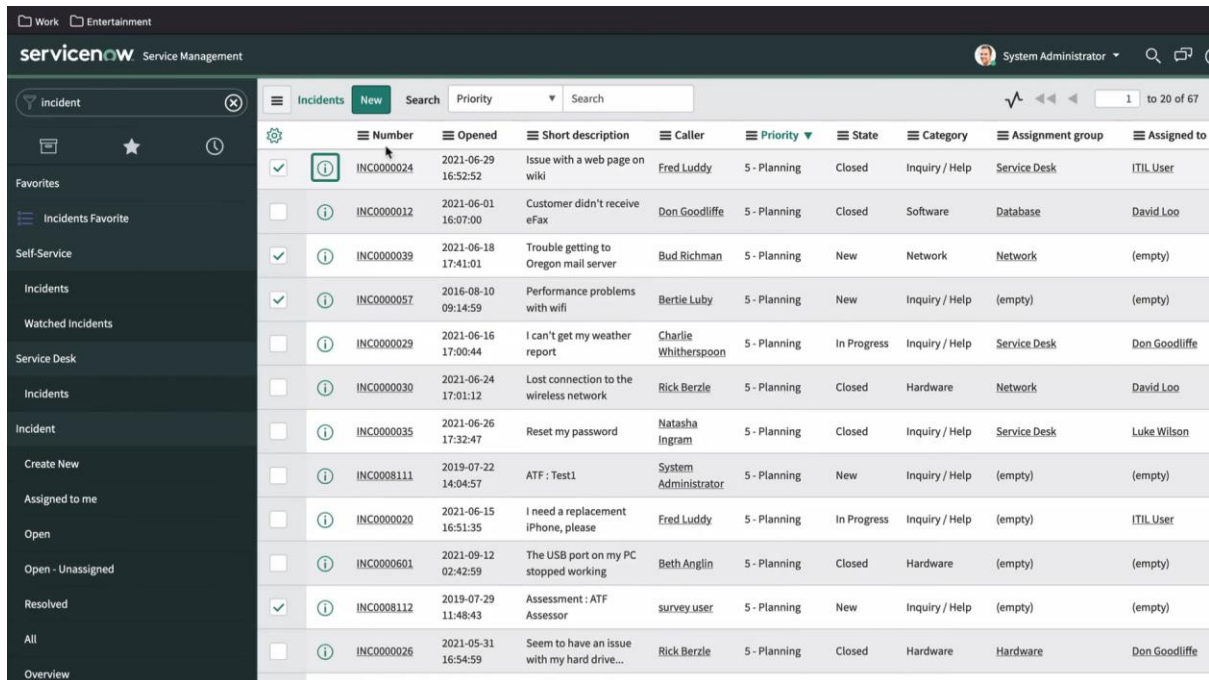
Key Takeaways

- ServiceNow lists are a powerful tool for working with data in the platform

- The list view provides a range of features and functionality for filtering, sorting, and customizing data

- The condition builder, breadcrumbs, and context menus are key features of the list view that can help users to work more efficiently with data in ServiceNow

Review

The video is well-structured and easy to follow, with the presenter providing clear explanations and examples of each topic. The use of screenshots and live demonstrations helps to illustrate the concepts and makes it easier for viewers to understand.

The video covers a wide range of topics related to ServiceNow lists, from basic concepts to more advanced features. This makes it a useful resource for both beginners and experienced users.

One minor suggestion for improvement is to provide more examples of real-world scenarios where the features and functionality described in the video would be used. This would help viewers to better understand the practical applications of the concepts being discussed.