



# Introduction to Natural Language Processing

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김학수



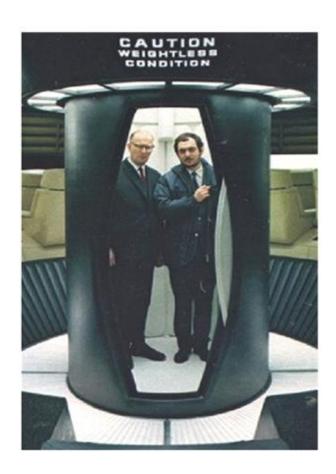
### 1967



Stanley Kubrick, Filmmaker 1928 - 1999

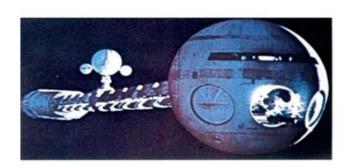


Arthur C. Clarke, Author, futurist, 1917 – 2008



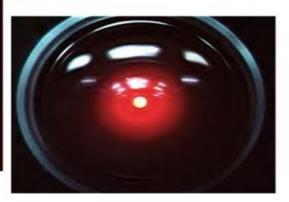


# HAL









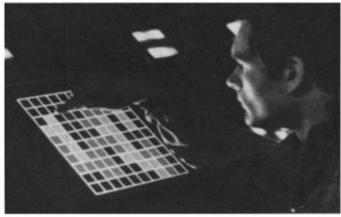
### HAL's Capabilities

- Display graphics
- Play chess
- Natural language understanding and generation
- Vision
- Planning
- Learning
- •

# Graphics

HAL





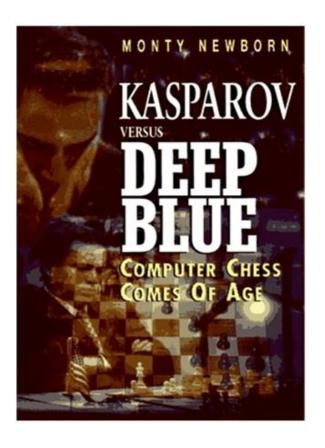
A few years ago



### Chess

**HAL** 

Now



# Natural Language Understanding

HAL

Now

#### **David Bowman:**

Open the pod bay doors, Hal.

#### HAL:

I'm sorry, Dave, I'm afraid I can't do that.

#### **David Bowman:**

What are you talking about, Hal?

#### HAL:

I know that you and Frank were planning to disconnect me, and I'm afraid that's something I cannot allow to happen.



Many useful tools, but none that come even close to HAL's ability to communicate in natural language.

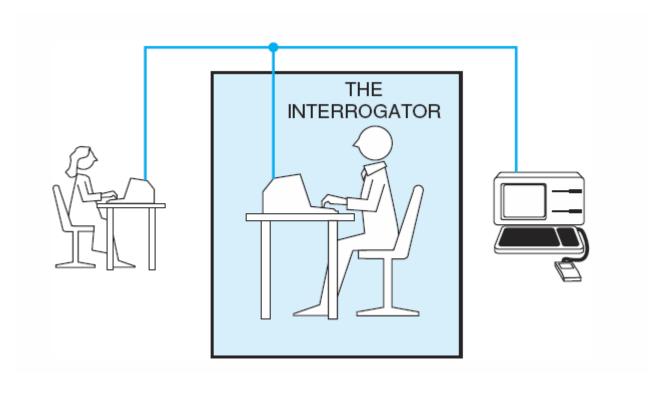
### AI에 대한 정의들

- 지능적 행동의 자동화와 관련된 컴퓨터과학의 한 분야
- 인공지능 연구자들이 연구하는 문제들과 방법론 들의 집합
- 기계를 좀 더 지능적으로 만드는 학문

# Turing Test

- 지능이 있다고 가정한 기계의 성능을 사람과 비교하여 평가
- 중요 특징
  - 지능의 객관적인 관념을 제공
  - 혼동되거나 대답할 수 없는 문제의 회피
  - 기계에 비해 살아있는 유기체에 대한 선호를 방지

# Turing Test



### Chat Bot in KNU

```
nlpdrkim@nlp:~/work/knu_chatbot_sqlite$ ./knu_chatlv1
사용자:
```

# Turing Test

### 튜링테스트의 허와 실

NEXT

"우리는 온라인에서 대화를 나누고 있는 상대방이 실제 인간이라는 전제를 깔고 대화하는 경향이 있습니다."

지난 6월 로봇공학계가 발칵 뒤집히는 사건이 있었다. 러시아의 프로그래머 블라디미르 베셀로프와 무크라이나 출신의 유진 뎀첸코가 공동 개발한 채팅로봇 '유진 구스트만(Eugene Goostman)'이 영국 왕립학회에서 열린 튜링테스트를 통과한 것이다. 튜링테스트는 천재수학자로 불리는 앨런 튜링이 1950년 제안한 인공지능(AI) 컴퓨터 판별 테스트다. 5분간 온라인 채팅을 한 뒤 심사위원의 30%가 인간인지, AI인지를 구분하지 못하면 합격 판정을 받는다.

당시 유진은 자신을 우크라이나에 사는 13세 소년이라 소개하고 채팅을 나눴는데, 33%의 심사위원이 진짜 인간으로 판단해 64년 만에 처음으로 튜링테스트를 통과하는 기염을 토했다. 며칠 뒤 AI 연구자들이 유진은 인간의 대화를 저장해놓은 데이터베이스에서 적당한 문장을 찾아 시뮬레이션 한 것에 불과하다면서 인지능력을 갖춘 AI로 볼 수 없다고 비판하기는 했지만 말이다.

이와 관련 뉴욕대학의 컴퓨터 공학자 머니 데이비스 박사는 이런 평가를 내놓았다.

"사람들은 생각보다 쉽게 속마요. 대화 상대방이 실제 인간이라는 전제를 깔고 대화를 나누는 경향이 있기 때문입니다."

게다가 채팅로봇은 사고능력의 결여를 산만함으로 위장하곤 한다. 예컨대 세계적인 미래학자 레이 커즈와일은 유진에게 이런 질문을 던졌다.

### Knowledge needed to build HAL?

- Speech recognition and synthesis
  - Dictionaries (how words are pronounced)
  - Phonetics (how to recognize/produce each sound of English)
- Natural language understanding
  - Knowledge of the English words involved
    - What they mean
    - How they combine (what is a `pod bay door'?)
  - Knowledge of syntactic structure
    - I'm I do, Sorry that afraid Dave I'm can't

### What's needed?

- Dialog and pragmatic knowledge
  - "open the door" is a REQUEST (as opposed to a STATEMENT or information-question)
  - It is polite to respond, even if you're planning to kill someone.
  - It is polite to pretend to want to be cooperative (I'm afraid, I can't...)
  - What is 'that' in 'I can't do that'?
- Even a system to book airline flights needs much of this kind of knowledge

### Layers of NLP

- 1. Phonetics & Phonology
- 2. Morphology
- 3. Syntax
- 4. Semantics
- 5. Pragmatics
- 6. Discourse & Dialogue

# 1. Phonetics & Phonology

The study of language sounds, how they are physically formed

dis-k&-'nekt

disconnect

"It is easy to recognize speech."

"It is easy to wreck a nice beach."

# 2. Morphology

The study of the sub-word units of meaning



"not" "to attach"

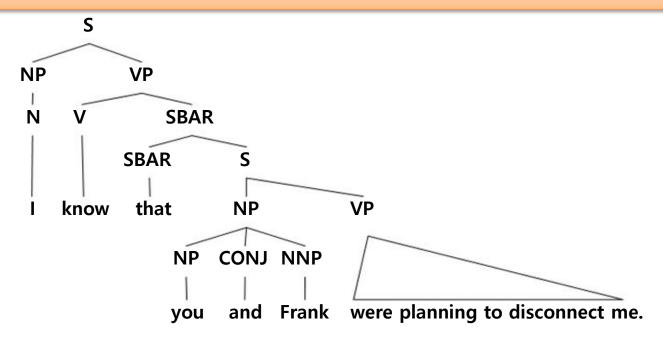
Even more necessary in some other languages, e.g. Turkish:

uygarlastiramadiklarimizdanmissinizcasina uygar las tir ama dik lar imiz dan mis siniz casina

### 3. Syntax

### The study of the structural relationships between words

I know that you and Frank were planning to disconnect me.



#### Not same structure:

You know me--Frank and I were planning to disconnect that.

### 4. Semantics

### The study of the literal meaning

I know that you and Frank were planning to disconnect me.

ACTION = disconnect

ACTOR = you and Frank

OBJECT= me

### 5. Pragmatics

### The study of how language is used to accomplish goals

What should you conclude from the fact I said something? How should you react?

I'm sorry Dave, I'm afraid I can't do that.

→ Includes notions of polite and indirect styles

### 6. Discourse & Dialogue

### The study of linguistic units larger than a single utterance

The structure of conversations: turn taking, thread of meaning

#### David Bowman:

Open the pod bay doors, Hal.

#### HAL:

I'm sorry, Dave, I'm afraid I can't do that.

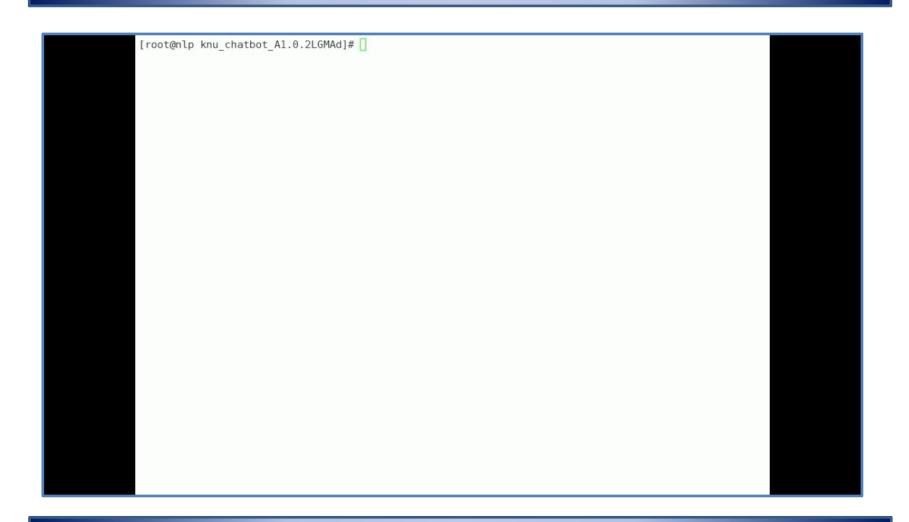
#### David Bowman:

What are you talking about, Hal?

#### ...HAL:

I know that you and Frank were planning to disconnect me, and I'm afraid that's something I cannot allow to happen.

### NLP Demo in KNU



### What can NLP do? Question-answering

Watson and the Jeopardy!





# **Ambiguity**

- Computational linguists are obsessed with ambiguity
- Ambiguity is a fundamental problem of computational linguistics
- Resolving ambiguity is a crucial goal
- Find at least 5 meanings of this sentence:
  - I made her duck

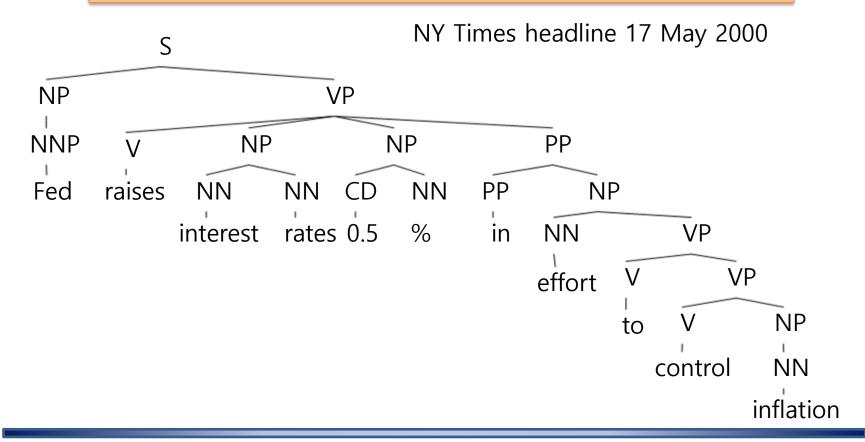
# **Ambiguity**

- Find at least 5 meanings of this sentence: I made her duck
  - I cooked waterfowl for her benefit (to eat)
  - I cooked waterfowl belonging to her
  - I created the (plaster?) duck she owns
  - I caused her to quickly lower her head or body
  - I waved my magic wand and turned her into undifferentiated waterfowl
- At least one other meaning that's inappropriate for gentle company

### Ambiguity in Phonetics

- I mate or duck
- I'm eight or duck
- Eye maid; her duck
- Aye mate, her duck
- I maid her duck
- I'm aid her duck
- I mate her duck
- I'm ate her duck
- I'm ate or duck
- I mate or duck

Fed raises interest rates 0.5% in effort to control inflation



	Part-of-speech ambiguities					Syntactic attachment ambiguities
NNP	VBZ NNS	VB VBZ NNS	VBZ NNS	CD	NN	
Fed	raises	interest	rates	0.5	%	in effort to control inflation

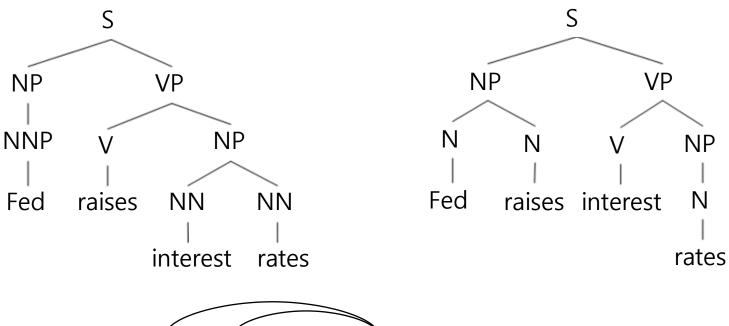
#### Word sense ambiguities:

Fed → "federal agent" interest → a feeling of wanting to know or learn more

Semantic interpretation ambiguities above the word level.



#### **Syntactic attachment ambiguity**





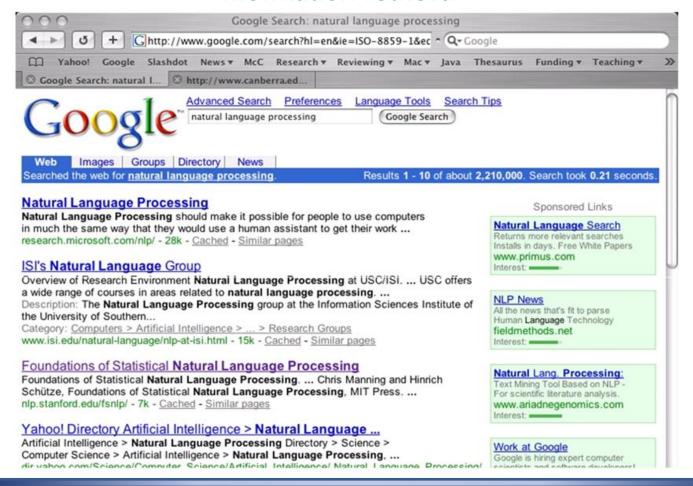
# Probabilistic Models of Language

- To handle this ambiguity and to integrate evidence from multiple levels
- The tools of probability:
  - Bayesian Classifiers (not rules)
  - Hidden Markov Models (not DFAs)
  - Probabilistic Context Free Grammars
  - Other tools of Machine Learning, AI, Statistics

### Where is NLP?

- Goals can be very far-reaching
  - True text understanding
  - Reasoning and decision-making from text
  - Real-time spoken dialogue
- Goals can be very down-to-earth
  - Searching the Web
  - Context-sensitive spelling correction
  - Analyzing reading-level or authorship statistically
  - Extracting company names and locations from news articles

#### Information retrieval





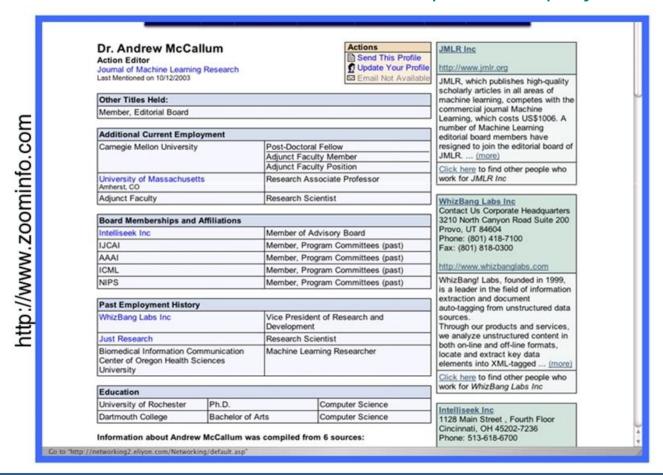
### MSWord spelling correction, grammar checking

If you use Microsoft Word you have no doubt noticed red any misspelled words (or, to be exact, all words the did you know that you can correct these errors simply Microsoft Word will give you a list of the words that it word you want appaers in the list) you simply pick it fi appears appease apparels appeals appear Ignore All Add AutoCorrect | Spelling...

#### News categorization and summarization



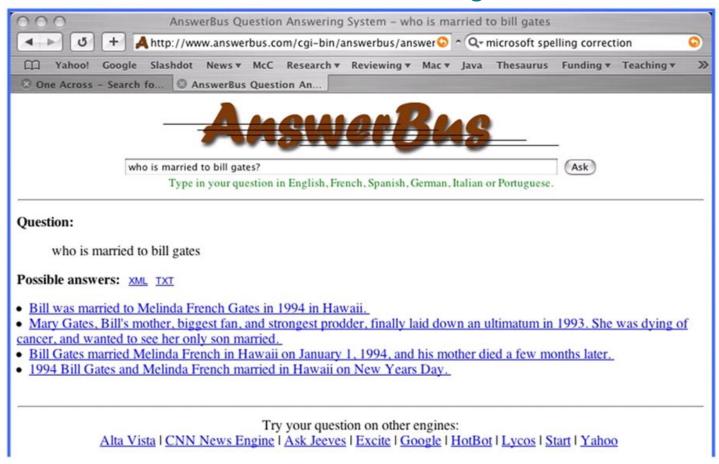
#### Information Extraction: Find experts, employees





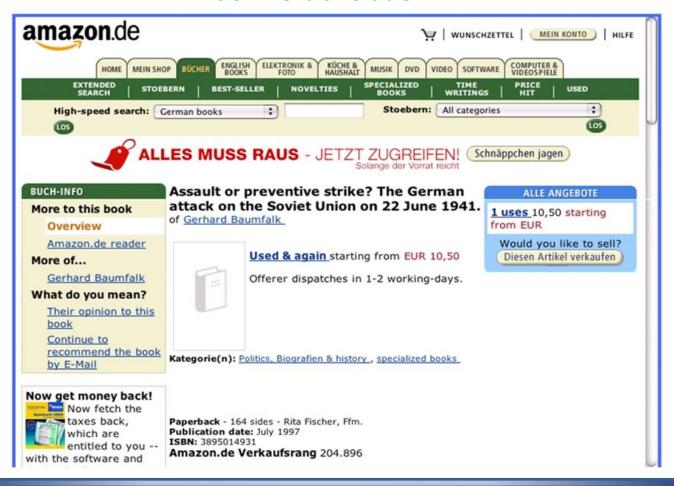
### Example Applications of NLP

#### Question-answering



### Example Applications of NLP

#### Machine translation

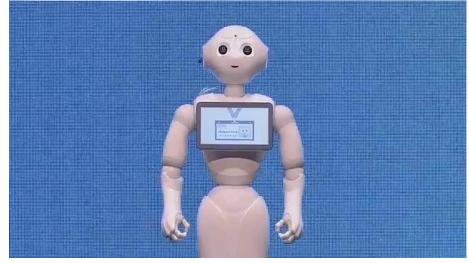


### What can NLP do? Robot

#### Amazon echo

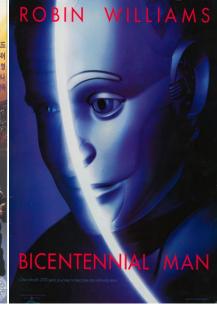


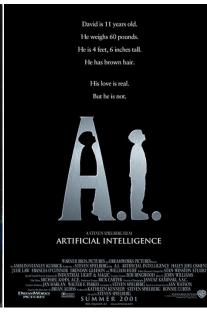
#### Pepper with IBM Watson



### **NEXT? ChatGPT?**









### 확인 문제

- 다음 각 문장을 이해함에 있어서 주어진 분석 단 계에서 어떤 사실을 밝혀 낼 수 있는지 설명하시 오.
  - [형태소 분석] 나는 과자를 먹었다.
  - [구문 분석] 나를 과자를 먹었다.
  - [의미 분석] 나는 자동차를 먹었다.
  - [담화 분석] 나는 자동차를 먹었다. 그건 너무 맛있어.



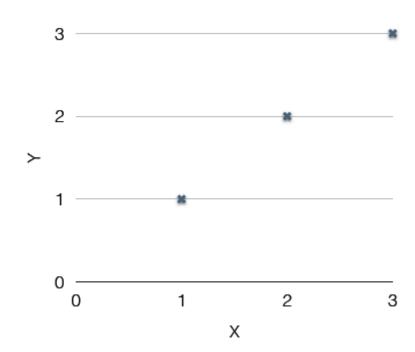


### Concept of Machine Learning

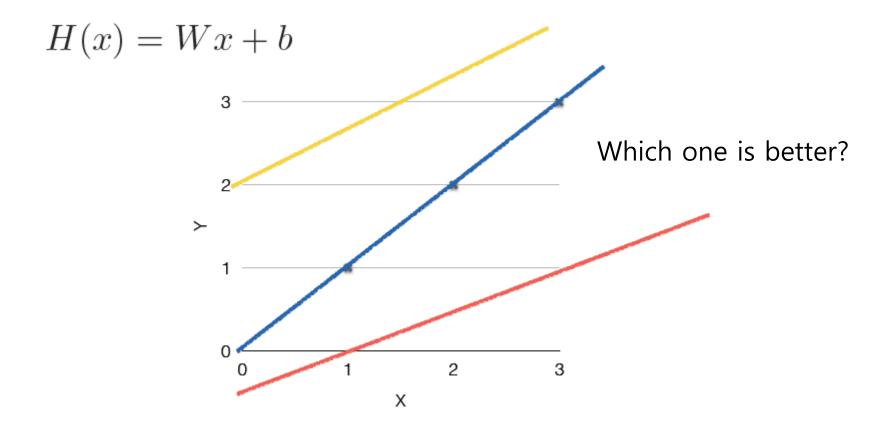


## What is Learning?

×	Υ
1	1
2	2
3	3



## Linear Hypothesis



### Multi-variable

$$H(x_1, x_2) = w_1 x_1 + w_2 x_2 + b$$

$$H(x_1, x_2, x_3, ..., x_n) = w_1 x_1 + w_2 x_2 + w_3 x_3 + ... + w_n x_n + b$$

Matrix representation

$$w_1x_1 + w_2x_2 + w_3x_3 + \dots + w_nx_n$$

$$\begin{bmatrix} w1 & w2 & w3 \end{bmatrix} \times \begin{bmatrix} x1 \\ x2 \\ x3 \end{bmatrix} = \begin{bmatrix} w1 \times x1 + w2 \times x2 + w3 \times x3 \end{bmatrix}$$

### Matrix Representation

$$[w1 \quad w2 \quad w3] \times \begin{bmatrix} x1 \\ x2 \\ x3 \end{bmatrix} = [w1 \times x1 + w2 \times x2 + w3 \times x3]$$

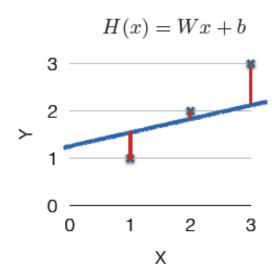
$$H(X) = WX + b$$
With b vector
$$[b \quad w1 \quad w2 \quad w3] \times \begin{bmatrix} 1 \\ x1 \\ x2 \\ x3 \end{bmatrix} = [b \times 1 + w1 \times x1 + w2 \times x2 + w3 \times x3]$$

$$H(X) = WX$$
Without b vector
$$H(X) = WX$$
Transpose representation

## Which hypothesis is better?

How fit the line to our (training) data

$$H(x) - y$$



#### Cost Function

$$\frac{(H(x^{(1)}) - y^{(1)})^2 + (H(x^{(2)}) - y^{(2)})^2 + (H(x^{(3)}) - y^{(3)})^2}{3}$$

$$cost = \frac{1}{m} \sum_{i=1}^{m} (H(x^{(i)}) - y^{(i)})^{2}$$

$$H(x) = Wx + b$$

$$2$$

$$1$$

$$0$$

$$0$$

$$1$$

$$2$$

$$3$$

$$X$$

Our goal?  $\underset{W,b}{\operatorname{minimize}} \cos t(W,b)$ 

Cost function을 최소로 하는hypothesis가 무엇일까?

### Hypothesis and Cost

$$H(x) = Wx + b$$

$$cost(W, b) = \frac{1}{m} \sum_{i=1}^{m} (H(x^{(i)}) - y^{(i)})^2$$



Simplifying without b vector

$$H(x) = Wx$$

$$cost(W) = \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$

### What cost(W) looks like?

$$cost(W) = \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$

×	Υ
1	1
2	2
3	3

W=I, cost(W)=0

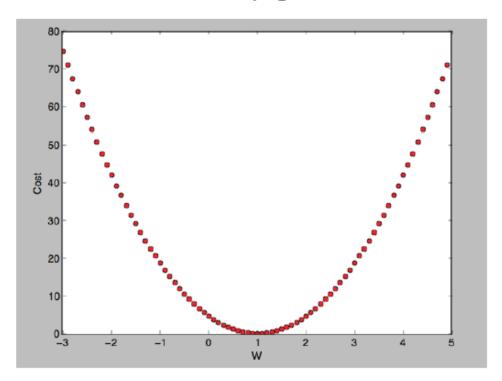
$$\frac{1}{3}((1*1-1)^2 + (1*2-2)^2 + (1*3-3)^2)$$

• W=0, cost(W)=4.67  

$$\frac{1}{3}((0*1-1)^2 + (0*2-2)^2 + (0*3-3)^2)$$

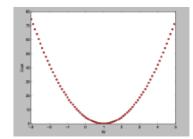
### What cost(W) looks like?

$$cost(W) = \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$



### How to Minimize Cost?

- = How to find the lowest point?
- Start with initial guesses
  - Start at 0,0 (or any other value)



- Keeping changing W and b a little bit to try and reduce cost(W, b)
- Each time you change the parameters, you select the gradient which reduces cost(W, b) the most possible
- Repeat
- Do so until you converge to a local minimum
- Has an interesting property
  - Where you start can determine which minimum you end up

### Formal Definition of Gradient Decent

$$cost(W) = \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^{2} \qquad cost(W) = \frac{1}{2m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^{2}$$



$$cost(W) = \frac{1}{2m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$

$$W := W - \alpha \frac{\partial}{\partial W} \frac{1}{2m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$



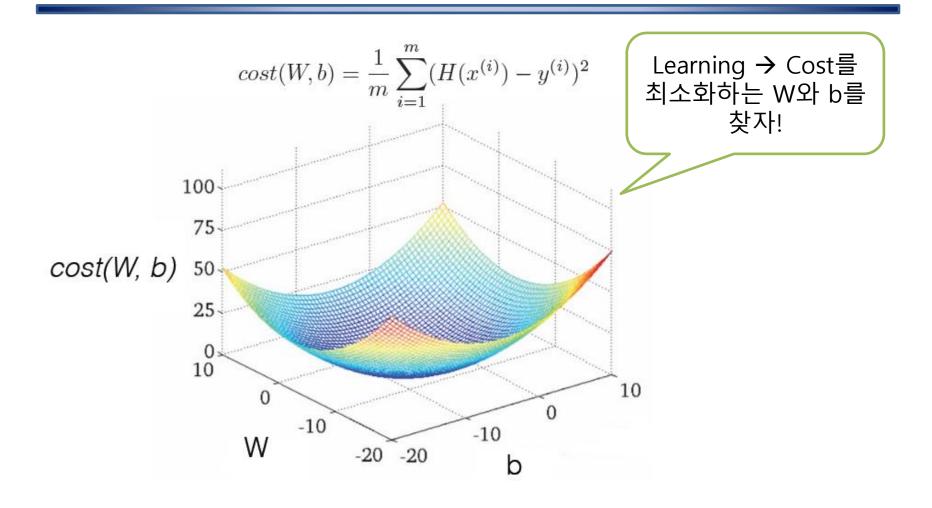
$$W := W - \alpha \frac{1}{2m} \sum_{i=1}^{m} 2(Wx^{(i)} - y^{(i)})x^{(i)} \qquad \qquad W := W - \alpha \frac{\partial}{\partial W} cost(W)$$



$$W := W - \alpha \frac{\partial}{\partial W} cost(W)$$

$$W := W - \alpha \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})x^{(i)}$$

### **Convex Function**

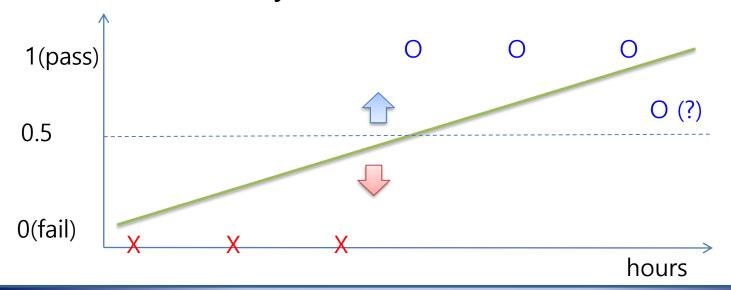


### Regression to Classification

#### **Classification problems**

- Spam Detection: Spam (1) or Ham (0)
- Facebook feed: show(1) or hide(0)
- Credit Card Fraudulent Transaction detection: legitimate(0) or fraud (1)

#### Pass/Fail based on study hours?



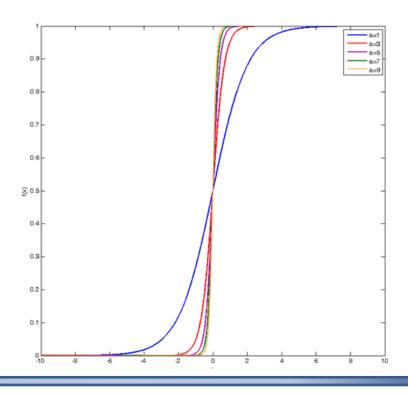


## Logistic Hypothesis

$$H(x) = Wx + b$$



$$H(x)=Wx+b$$
  $\Rightarrow$   $g(z)=rac{1}{\left(1+e^{-z}
ight)}$  이과 1 사이 값으로 변환



## Logistic Hypothesis & Cost Function

$$H(X) = \frac{1}{1+e^{-W^TX}}$$
 
$$cost(W,b) = \frac{1}{m}\sum_{i=1}^m (H(x^{(i)})-y^{(i)})^2 \quad \Longrightarrow \quad \text{Many local minimums}$$

#### **New Cost Function**

$$Cost(W) = \frac{1}{m} \sum c(H(x), y)$$
 
$$c(H(x), y) = \begin{cases} -\log(H(x)) &: y = 1 \\ -\log(1 - H(x)) &: y = 0 \end{cases}$$
 H(x)=1일 때 C값은?

#### Cost Function

$$Cost(W) = \frac{1}{m} \sum c(H(x), y)$$

$$c(H(x), y) = \begin{cases} -\log(H(x)) &: y = 1\\ -\log(1 - H(x)) &: y = 0 \end{cases}$$

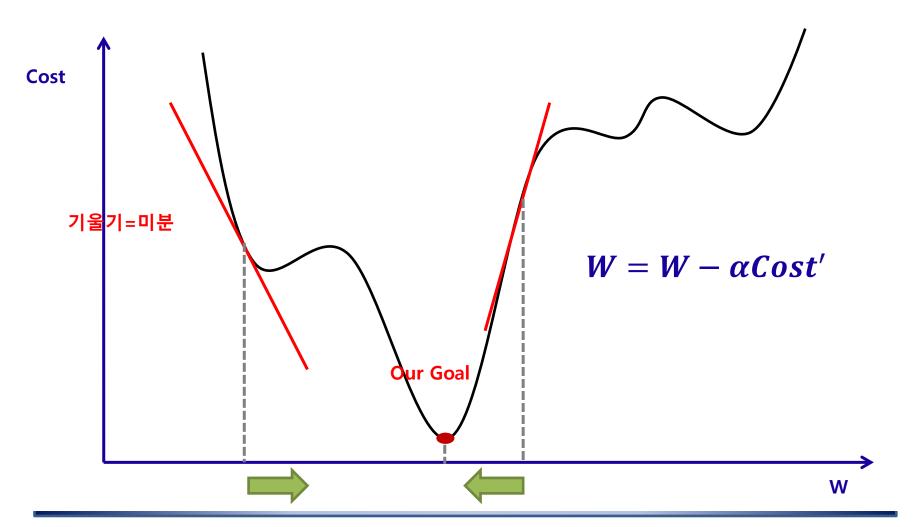
$$c(H(x), y) = -y\log(H(x)) - (1 - y)\log(1 - H(x))$$

Minimize Cost → Gradient decent algorithm

$$Cost(w) = -\frac{1}{m} \sum ylog(H(x)) + (1 - y)log(1 - H(x))$$

$$W := W - \alpha \frac{\partial}{\partial W} cost(W)$$

### Goal of ML Models



### 확인 문제

• 다음 학습 데이터와 비용 함수(cost function)가 주어지고, 초기 W값이 2이고 학습률이 0.1일 때, gradient decent 알고리즘에 의해 1회학습 후 수정된 W 값을 구하시오.

#### [학습 데이터]

X (입력)	Y (출력)	
1	1	
2	3	
3	5	

#### [비용 함수]

$$cost(W) = \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^{2}$$

## 확인 문제







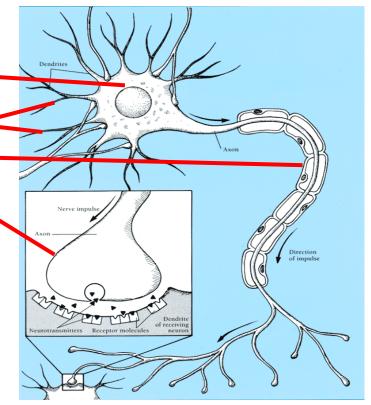
### Artificial Neural Network



### ANN (Artificial Neural Networks)

• 수학적 논리학이 아닌 <u>인간의 두뇌</u>를 모방하여 수많은 간단한 처리기들(뉴런)의 네트워크를 통해 문제를 해결하는 기계학습 모델

Cell body
Dendrites(수상돌기)
Axon(축색돌기)
Synaptic
terminals(시냅스)



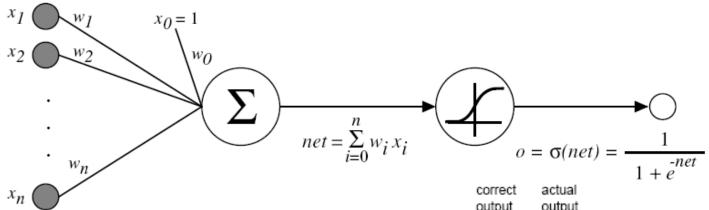
### ANN (Artificial Neural Networks)

• 수학적 논리학이 아닌 인간의 두뇌를 <mark>모방</mark>하여 수많은 간단한 처리기들(뉴 런)의 네트워크를 통해 문제를 해결하는 기계학습 모델

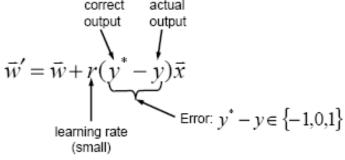


Axon(축색돌기)

Synaptic terminals(시냅스)



학습(<mark>델타룰</mark>): 정답과 출력을 비교하여 그 차이를 가중치 조정에 반영

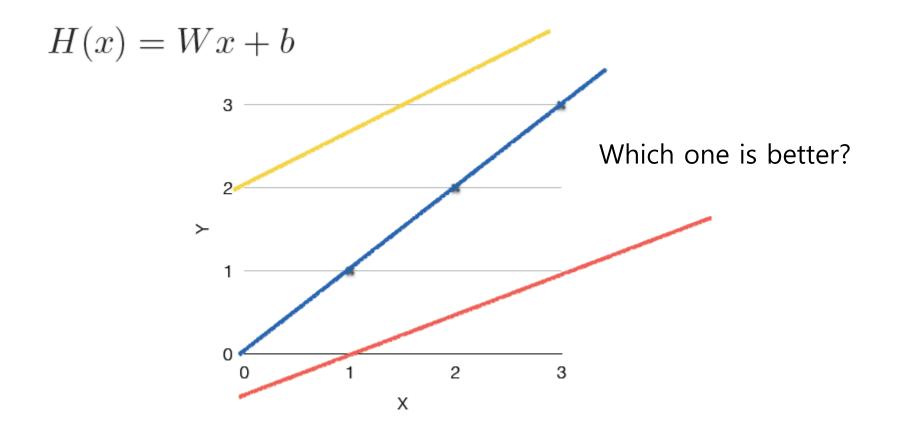


### **Brief ANN History**

- Frank Rosenblatt, 1957
  - Single-layer perceptron
- Minsky & Papert 1969
  - ANN is a linear function (1<sup>st</sup> winter season)
- Rumelhart, Hinton & Williams, 1986
  - Back propagation algorithm for Multi-layer perceptron
  - Vanishing gradient problem! (2<sup>nd</sup> winter season)
- Geoffrey Hinton, 2009 → Yoshua Bengio, Andrew Ng, Ian Goodfellow
  - New activation function, ReLU, for deep neural networks
  - Drop-out for increasing robustness



## Linear Hypothesis







### Matrix Representation

$$[w1 \quad w2 \quad w3] \times \begin{bmatrix} x1 \\ x2 \\ x3 \end{bmatrix} = [w1 \times x1 + w2 \times x2 + w3 \times x3]$$

$$H(X) = WX + b$$

$$[b \quad w1 \quad w2 \quad w3] \times \begin{bmatrix} 1 \\ x1 \\ x2 \\ x3 \end{bmatrix} = [b \times 1 + w1 \times x1 + w2 \times x2 + w3 \times x3]$$

$$H(X) = WX$$

$$Without b \ vector$$

$$H(X) = WX$$

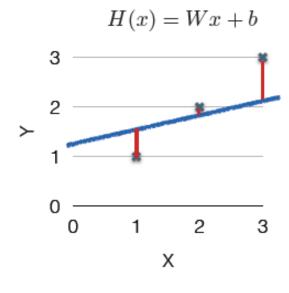
 $H(X) = W^T X$  Transpose representation



#### Cost Function

$$\frac{(H(x^{(1)}) - y^{(1)})^2 + (H(x^{(2)}) - y^{(2)})^2 + (H(x^{(3)}) - y^{(3)})^2}{3}$$

$$cost = \frac{1}{m} \sum_{i=1}^{m} (H(x^{(i)}) - y^{(i)})^{2}$$



Our goal?  $\underset{W,b}{\operatorname{minimize}} \cos t(W,b)$ 

Cost function을 최소로 하는hypothesis가 무엇일까?





### Formal Definition of Gradient Decent

$$cost(W) = \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^{2} \qquad cost(W) = \frac{1}{2m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^{2}$$



$$cost(W) = \frac{1}{2m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$

$$W := W - \alpha \frac{\partial}{\partial W} \frac{1}{2m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})^2$$



$$W := W - \alpha \frac{1}{2m} \sum_{i=1}^{m} 2(Wx^{(i)} - y^{(i)})x^{(i)} \qquad \qquad W := W - \alpha \frac{\partial}{\partial W} cost(W)$$



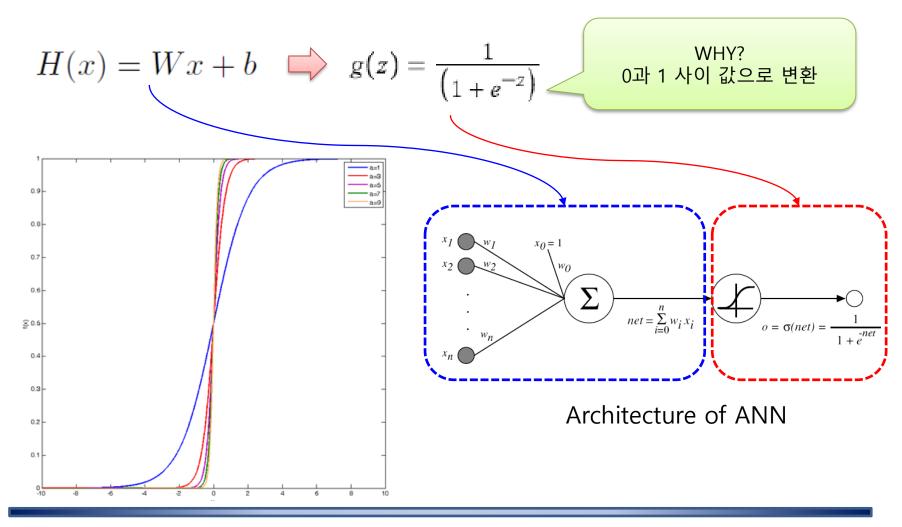
$$W := W - \alpha \frac{\partial}{\partial W} cost(W)$$

$$W := W - \alpha \frac{1}{m} \sum_{i=1}^{m} (Wx^{(i)} - y^{(i)})x^{(i)}$$





## Logistic Hypothesis





#### Cost Function

$$Cost(W) = \frac{1}{m} \sum c(H(x), y)$$

$$c(H(x), y) = \begin{cases} -\log(H(x)) &: y = 1\\ -\log(1 - H(x)) &: y = 0 \end{cases}$$

$$c(H(x), y) = -y\log(H(x)) - (1 - y)\log(1 - H(x))$$

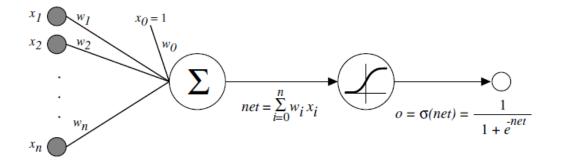
Minimize Cost → Gradient decent algorithm

$$Cost(w) = -\frac{1}{m} \sum ylog(H(x)) + (1 - y)log(1 - H(x))$$
$$W := W - \alpha \frac{\partial}{\partial W} cost(W)$$

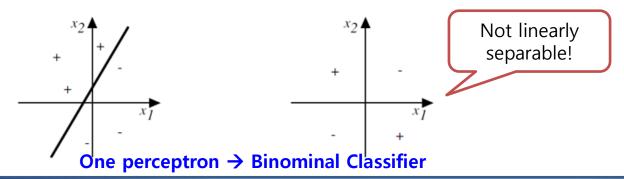


## 퍼셉트론 (Perceptron)

• 구조

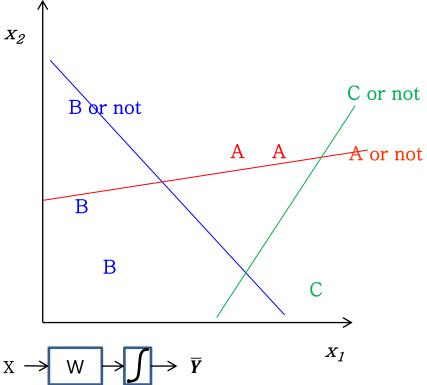


• 결정 공간 (decision surface)



### Multinomial Classification

x1 (hours)	x2 (attendance)	y (grade)
10	5	Α
9	5	Α
3	2	В
2	4	В
11	1	С

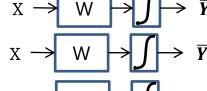


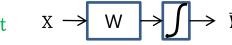


A or not

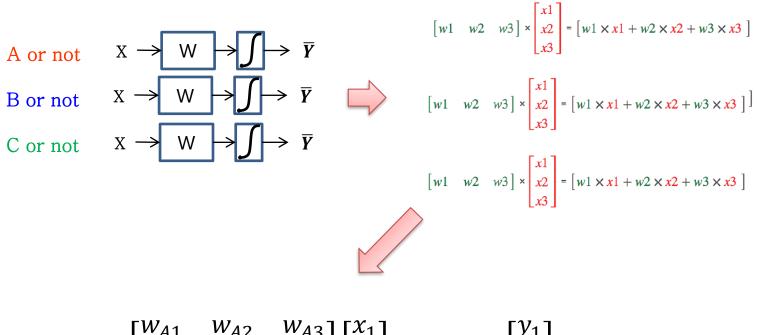
B or not

C or not





#### Multinomial Classification



$$\begin{bmatrix} w_{A1} & w_{A2} & w_{A3} \\ w_{B1} & w_{B2} & w_{B3} \\ w_{C1} & w_{C2} & w_{C3} \end{bmatrix} \begin{bmatrix} x_1 \\ x_2 \\ x_3 \end{bmatrix} \longrightarrow \begin{bmatrix} y_1 \\ y_2 \\ y_3 \end{bmatrix}$$

# New Cost Function for Multinomial Classification

#### **Cross Entropy**

$$S(y) = \overline{Y}$$

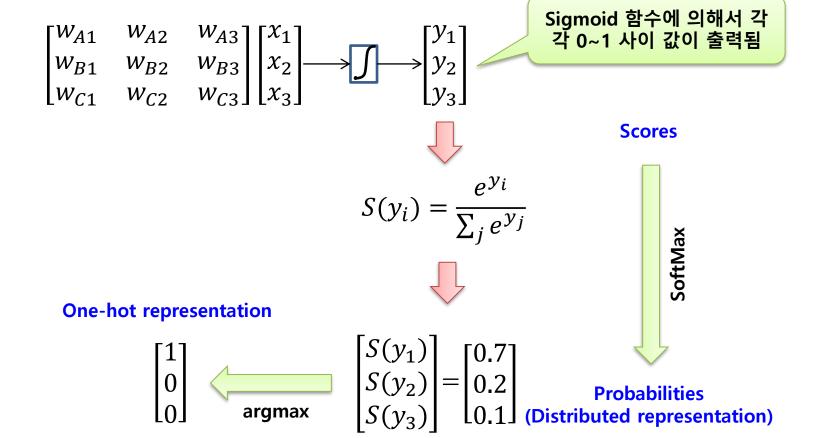
$$\begin{bmatrix} 0.7 \\ 0.2 \\ 0.1 \end{bmatrix}$$

$$D(S, L) = -\sum_{i} L_{i} log(S_{i})$$

$$\begin{bmatrix} 1 \\ 0 \\ 0 \end{bmatrix}$$

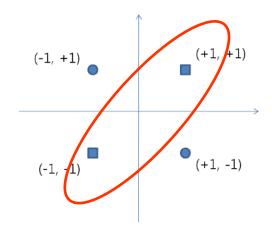
[Example] 
$$\begin{bmatrix} 0 \\ 1 \end{bmatrix} = \begin{bmatrix} 0 \\ 1 \end{bmatrix} \odot -\log \left( \begin{bmatrix} 0 \\ 1 \end{bmatrix} \right) = \begin{bmatrix} 0 \\ 1 \end{bmatrix} \odot \begin{bmatrix} \infty \\ 0 \end{bmatrix} = \begin{bmatrix} 0 \\ 0 \end{bmatrix} = 0$$
 
$$\begin{bmatrix} 0 \\ 1 \end{bmatrix}$$
 
$$\bar{y}$$
 
$$\begin{bmatrix} 1 \\ 0 \end{bmatrix} = \begin{bmatrix} 0 \\ 1 \end{bmatrix} \odot -\log \left( \begin{bmatrix} 1 \\ 0 \end{bmatrix} \right) = \begin{bmatrix} 0 \\ 1 \end{bmatrix} \odot \begin{bmatrix} 0 \\ \infty \end{bmatrix} = \begin{bmatrix} 0 \\ \infty \end{bmatrix} = \infty$$

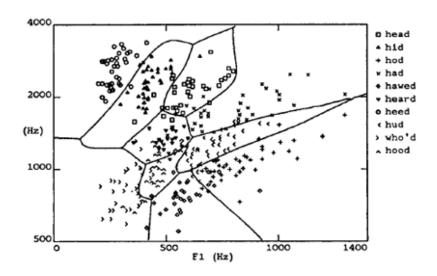
### SoftMax



#### Non-linear Problems

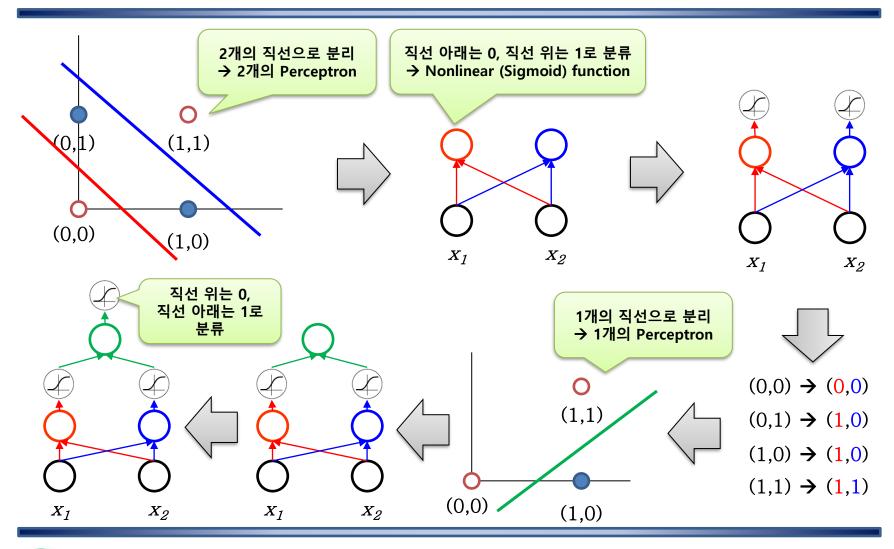
• 비선형 분리 문제





- 비선형 분리 문제 → 선형 분리 문제
  - SVM 커널 함수(kernel function)
  - Single-layer perceptron → Multi-layer perceptron

### XOR in Multi-layer Perceptron





## 질의응답



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