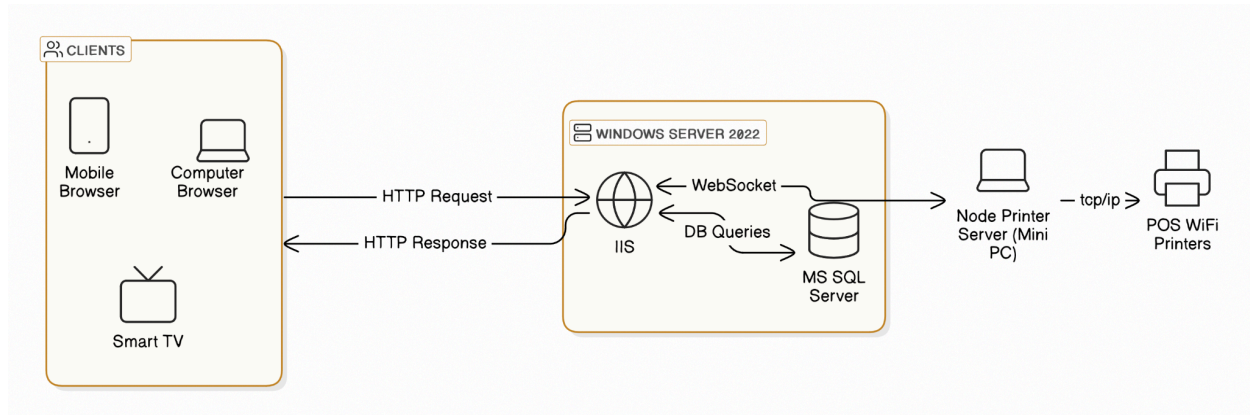




INSPECTION AND ACCEPTANCE CERTIFICATE

Title of the Project: Procurement of One (1) Lot Supply, Delivery, Installation and Configuration of Queue Management System



To: Medical Services Department

This is to inform the PCSO Medical Services Department that our company, K2C GENERAL MERCHANDISE, located at ZONE 4, LIBON, ALBAY, have provided all components / items listed in Schedule of Requirements and Technical Specifications in conformity to the technical specifications stated. Moreover, we have conducted and completed the updating of the queuing system and physical ticket printing mechanisms to reflect the new categorization and numbering standards below:

System Features:

1. Patient Registration Services:

- **Old Patients:**
 - A **text box** is displayed on the kiosk for the patient to input their patient number.
 - After submission, the patient is queued, and a **queue ticket** is printed.
- **New Patients:**
 - A **form** is displayed on the kiosk requiring the following details:
 - Last Name
 - First Name
 - Middle Initial
 - Date
 - Time Registered (same as the time shown at reception)

- Time Seen by Physician
 - Classification and Service Option
 - After completing the form, the patient is queued, and a **queue ticket** is printed.
2. **Queue Ticket Output:**
- Includes queue number, patient details (if applicable), and date/time of issuance.
3. **Queue Display System Enhancements:**
- Larger queue numbers for better readability.
 - Flickering queue numbers when called to grab attention.
 - Display of service description or patient classification below the queue number on the screen.

We certify that the above changes and features have been implemented as per the requirements of the PCSO Treasury, Accounting, and Medical Services Departments.

All updates have been thoroughly tested and validated by the respective departments to ensure smooth operations and client convenience.

This document serves as the **final confirmation** that these changes are the **last modifications** to the Queue Management System. The system is now fully operational and accepted by the Treasury, Accounting, and Medical Services Departments without the need for further updates.

Prepared by:

K2C GENERAL MERCHANDISE



Maria Crisma Editha D. Maxwell

Authorized Representative and Managing Officer

January 23, 2024

Acknowledge by:

PCSO MEDICAL SERVICES DEPT.