Nr	Component [1]	Issue Type	Issue Title	URL	Steps To Reproduce [2]	Expected Result	Actual Result	Screenshot [3]	Video [4]	Logs (browser console or other) [5]
1	PDP	Functional	In-stock products cannot be added to the cart — error "Product that you are trying to add is not available" is displayed	https://qatest-dev.indvp.com/full-apron	1) Open the product detail page of "Blue Ticking Gardener's Apron". 2) Ensure that the product shows "Availability: In stock". 3) Click the "ADD TO BASKET" button. 4) Repeat steps 1–3 for several other in-stock products.	Product is successfully added to the cart and cart counter updates.	An error message "Product that you are trying to add is not available" is displayed and the product is not added to the cart. The issue reproduces for multiple in-stock products across the site, not only for a single PDP.			

2	HOME	Cross-device	Homepage images do not load on mobile (iOS Safari), while displayed correctly on desktop	https://qatest-dev.indvp.com/	Device: iPhone 14 Pro Max, iOS 18.6.2 Browser: Safari 1) Open the homepage in desktop Chrome → promotional images appear correctly. 2) Open the homepage on an iOS mobile device (Safari) → promotional images are missing and display "Image not found". 3) Compare desktop and mobile versions → images are present only on desktop.	Homepage images should load properly on all devices, including mobile Safari.	On mobile Safari images do not load and show "Image not found", while on desktop Chrome all images load normally.	https://drive.google.com/file/d/1LhHkyC_D6xlQpxCeK-TcwdTpxNYP6TuQ/view?usp=drive_link		
3	PDP	Functional	Product image gallery does not load — "Image not found" displayed for all images	https://qatest-dev.indvp.com/sophie-conran-linen-tea-towels	1) Open the product detail page of "100% Irish Linen Tea Towels – Set of Two". 2) Scroll to the product image gallery. 3) Observe the main image area and thumbnails.	Product images load correctly, thumbnails display the product images, and the main gallery image is visible.	"Image not found" is displayed in place of the main image and thumbnails. The gallery does not load product images. Issue reproduces across multiple PDPs, not only on this product.			

4	MY ACCOUNT	Functional	"Create an account" opens the same login modal as "Sign in" — registration form is not accessible	https://qatest-dev.indvp.com/	1) Open any page on the site. 2) Click "SIGN IN" in the header. 3) Observe that the login modal opens. 4) Close the modal. 5) Click "CREATE AN ACCOUNT" in the header.	"CREATE AN ACCOUNT" should open the registration modal with fields for creating a new account.	Clicking "CREATE AN ACCOUNT" opens the same login modal as "SIGN IN", and the registration form is not accessible.			
5	PDP	Functional	Clicking thumbnail does not update the main product image	https://qatest-dev.indvp.com/blossom-tapered-candles-set-of-twelve	1) Open any product detail page that contains multiple gallery images. 2) Click on a secondary thumbnail image on the left side. 3) Observe the main product image.	The main product image should update according to the clicked thumbnail.	The main image does not change. Thumbnail clicks have no effect.		https://drive.google.com/file/d/1UO7XiaKJ7UuA-7LmqVUcEVcy5HcbfU_K/view?usp=drive_link	Multiple 404 errors in browser console for product images: "Failed to load resource: the server responded with a status of 404" category_4.jpeg, thumbnail_2.jpeg, base.jpeg, media/catalog/category... etc.

6	MY ACCOUNT	Functional	Postal code and phone number fields accept letters and allow saving invalid data	https://qatest-dev.indvp.com/my-account/address-book	1) Log in to user account. 2) Open "Address Book". 3) Click "Add New Address" or "Edit Address". 4) Enter letters (e.g. "aaaaa") into: - Postal Code - Phone Number 5) Save the address.	Postal Code and Phone Number fields should validate input and only accept valid formats. The form should not allow saving invalid data and should display an error message.	The form accepts letters in Postal Code and Phone Number fields. Invalid data is saved and displayed in the Address Book.			
7	CMS PAGES	Functional	FAQ page returns error "Ooops! Something went wrong!"	https://qatest-dev.indvp.com/floral-fiesta?/faqs	1) Navigate to any Floral Fiesta product page or category. 2) Click on the "FAQs" link (or open the provided FAQ URL directly). 3) Observe the page that loads.	FAQ page loads normally and displays frequently asked questions.	An error page is displayed with the message "Ooops! Something went wrong!" instead of the FAQ content.			

8	SEARCH	Performance	Search autocomplete loader stays visible and results never load	https://qatest-dev.indvp.com/	1) Open any page on the site. 2) Click on the search icon in the header. 3) Type several characters (e.g. "tr") into the search field. 4) Observe the search suggestions panel.	Search results load successfully and replace the skeleton loaders with product thumbnails, names and links within 2–3 seconds.	Only grey skeleton loaders are displayed in the search suggestions panel and product data never loads. The loader stays visible indefinitely.	Multiple JavaScript errors during search input: Uncaught SyntaxError: Failed to execute 'querySelector' on 'Document': '#/catalogue-request1' is not a valid selector. at Object. anonymous (en_US.bundle. js:1:329106) at Object. anonymous (en_US.bundle. js:1:797011) at Object. anonymous (en_US.bundle. js:1:797292) Additional 404 errors for product images: Failed to load resource: the server responded with a status of 404 (thumbnail_2. jpeg) Failed to load resource: the server responded with a status of 404 (base.jpeg) These errors prevent the search autocomplete from loading results; skeleton loaders remain visible indefinitely.

| 9 | PLP | Functional | Clicking "SALE ROOM" in the main navigation leads to 404 Page Not Found | https://qatest-dev.indvp.com/category/sale-room | 1) Open the homepage.

2) Click on "SALE ROOM" in the main navigation menu. | User is taken to the Sale Room category page displaying products on sale. | User is redirected to a 404 error page ("Page not found"). | | | |

| 10 | PLP | Performance | Product images load slowly — Magento placeholders displayed instead of images | https://qatest-dev.indvp.com/kitchen-dining | 1) Open any category page that displays multiple product images

2) Scroll down the page and observe how the product thumbnails load

3) Notice how long the Magento placeholders remain visible before the real images appear | Product images load quickly and consistently without long placeholder display. | Images load very slowly; Magento placeholder images remain visible for several seconds before real images appear. | | | 404 errors for multiple product images:

Failed to load resource: the server responded with a status of 404 (thumbnail_1. jpeg)
Failed to load resource: the server responded with a status of 404 (thumbnail_2. jpeg)
Failed to load resource: the server responded with a status of 404 (base.jpeg)

JavaScript error repeated multiple times:

Uncaught SyntaxError: Failed to execute 'querySelector' on 'Document': '#/catalogue-request1' is not a valid selector. at Object. anonymous (en_US.bundle. js:1:329106) at Object. anonymous (en_US.bundle. js:1:797011) at Object. anonymous (en_US.bundle. js:1:797292)

These errors appear every time product |

11	PLP	Functional	"Price: High to Low" sorting displays products in incorrect order	https://qatest-dev.indvp.com/kitchen-dining?page=2	1) Open any category page that contains multiple products with visible prices. 2) In the sorting dropdown, select "Price: High to Low". 3) Observe the order of the displayed products.	Products are sorted correctly from the highest price to the lowest price.	Products are displayed in an incorrect order — lower-priced items appear above higher-priced ones, breaking the expected "High to Low" sorting logic.		
12	SEARCH	Functional	Search returns no results when only one character is entered	https://qatest-dev.indvp.com/	1) Open the homepage. 2) Click the search icon in the header. 3) Enter a single character (e.g. "t") into the search field. 4) Observe the search results.	Search should return relevant suggestions even for 1-character queries OR load a minimal list (depends on business rules), but should not instantly show "No results found" if matching products exist in the catalog.	Search immediately shows "No results found!" for a single character, even though many matching products exist.		
13	HOME	Functional	Dropdown menus remain open when hovering between different categories	https://qatest-dev.indvp.com/bed-and-bath-1	1) Hover over "HOME DÉCOR" in the main navigation. 2) Without clicking, move the cursor to "BED & BATH". 3) Observe the dropdown menus.	When hovering over a new category, the previous dropdown menu should close, and only the currently hovered menu should remain open.	Both dropdown menus remain open at the same time. The previous one does not close, causing overlapping navigation items.		

14	HOME	Content	Mixed languages in main navigation menu — Latvian and English used simultaneously	https://qatest-dev.indvp.com/kitchen-dining	1) Open the homepage or any page on the site. 2) Look at the main navigation menu in the header.	All navigation items are displayed in a single consistent language according to the active site locale.	Navigation menu items use mixed languages: "VIRTUVE UN ĒDINĀŠANA" appears in Latvian while other items are in English.			
15	HOME	Content	Misspelled words in newsletter signup banner ("Rececf" and "Famly")	https://qatest-dev.indvp.com/	1) Open the homepage. 2) Scroll to the green newsletter signup banner.	All text in the banner is spelled correctly: "Sign Up & Receive" and "Join the Family".	The banner contains spelling mistakes: "Sign Up & Rececf" and "Join the Famly".			

| 16 | HOME | Cross-browser | Covid-19 banner scrolls to different page sections in Chrome vs Firefox | https://qatest-dev.indvp.com/ | Browser 1: Chrome 142.0.7444.163 (Windows 64-bit)

Browser 2: Firefox 145.0 (Windows 64-bit)

1) Open the homepage in Google Chrome.

2) Click the notification banner "Delivering as usual! Our Covid-19 response".

3) Observe where the page scrolls.

4) Open the homepage in Mozilla Firefox.

5) Click the same banner again.

6) Observe where the page scrolls. | The banner scrolls to the same section of the page in all browsers. | In Chrome — page scrolls to the top.

In Firefox — page scrolls to the Covid-19 content block near the bottom of the page. Page behaves inconsistently across browsers. | | | |

| 17 | HOME | Cross-browser | "Help" button size and letter-spacing differ between Chrome and Firefox | https://qatest-dev.indvp.com/ | Browser 1: Chrome 142.0.7444.163 (Windows 64-bit)

Browser 2: Firefox 145.0 (Windows 64-bit)

1) Open any page of the website in Google Chrome.

2) Scroll down to the footer and locate the Help button.

3) Open the same page in Mozilla Firefox.

4) Compare the size of the Help button and the letter-spacing inside the button between both browsers. | Help button should have identical size, padding, and letter-spacing in all major browsers. | In Firefox, the Help button is noticeably smaller, and the text inside has tighter letter-spacing.

In Chrome, the button appears larger, and the text spacing is wider. | | | |

| 18 | CART | Cross-device | Unexpected "edit/pen" icon appears in mobile cart view (iOS Safari) | https://qatest-dev.indvp.com/cart/ | Device: iPhone 14 Pro Max, iOS 18.6.2

Browser: Safari

1) Open the website on an iPhone (Safari).

2) Tap the cart icon in the header.

3) Scroll to the bottom of the cart page.

4) Observe the UI near the bottom right corner. | Mobile cart layout should not display any additional floating icons. Only standard UI elements should appear (totals, checkout button, footer help button). | A floating pen/edit icon appears in the lower-right part of the screen. This icon does not exist on desktop and is not part of the expected mobile UI. The icon overlaps content and creates confusion for users. | | | |
| 19 | HOME | Visual | Duplicate "SHOP NOW" text visible behind the main CTA button on hero banner | https://qatest-dev.indvp.com/ | 1) Open the homepage.

2) Scroll to the hero banner "Gustavian bedroom".

3) Observe the area behind the "SHOP NOW" button. | Only one clear "SHOP NOW" CTA button is displayed, without any duplicated or overlapping text in the background. | A faint, duplicated "SHOP NOW" text is visible behind the main CTA, causing visual overlap. | | | |

20	HOME	Visual	Social media icons are not horizontally aligned	https://qatest-dev.indvp.com/	1) Scroll to the bottom of any page. 2) Locate the social media icons (Facebook, Twitter, Pinterest). 3) Observe their vertical alignment.	All social media icons are horizontally aligned and positioned on the same baseline.	Pinterest icon is positioned higher than the Facebook and Twitter icons; icons appear misaligned.			

[1] In a Magento store these can be HOME, PLP, PDP, CART, CMS PAGES, CHECKOUT, SEARCH, MY ACCOUNT, ERP INTEGRATION.

[2] For cross-browser and cross-device these should include particular browser and device models to reproduce the bug and fix it

USE COMMAND-ENTER (soft enter) to create line breaks and empty lines in description within one cell.

[3] You can use screencast.com or any other tool to capture and share screenshots. You only need to add a screenshot to one bug of your choice — but make sure it's clear, detailed, and helps the developer quickly understand the issue.

[4] Add video ONLY to one bug of your choice, where there are multiple steps involved and developer will benefit from video to understand EXACTLy, what is the problem and how to reproduce it. VIDEO does not substitute for good description and how to reproduce steps.

[5] Check what is browser console in Chrome, browser reports there errors and issues that the web site is having without usual site visitor seeing them. These can be helpful to identify the root cause of the error. Add logs ONLY, when you see that these are particlar logs related to the issue you are facing.