

Rahul Raj

Durg, India, 490001 | 7424810881 | watchout6909@gmail.com

Professional Summary

Highly astute Customer Service Executive capable of finding effective resolutions for complex issues. Promoting dynamic listening and team collaboration skills. Energetic, friendly personality with exceptional upselling and cross-selling skills.

Experience

CUSTOMER SERVICE EXECUTIVE | 07/2022 - 10/2022

Tech Mahindra - Noida, India

- Maintained excellent customer satisfaction by delivering high-quality customer service and dealing with all matters appropriately.
- Communicated with customers through phone calls, online chats and emails to assess customer needs and provide solutions.

Core Qualifications

- Proficient in both English and Hindi. (Written and Verbal)
 - Basic Computer Knowledge.
 - Typing speed up to 35-40 words per minute (English).
- Knowledge of MS excel, MS word.
Knowledge of Html, CSS, Python.

Education

University of Rajasthan - Jaipur, RJ | Bachelor of Science 2023

Jagrati Vidhiya Mandir senior secondary school - Jaipur, RJ | Certificate of Higher Education Physics, Chemistry, Maths, 2017

Additional Information

Very much eager to learn new things constantly.