

Francis Njoroge

Software Developer

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SUMMARY

IT Technical Support Specialist and Junior Software Developer with hands-on experience in POS systems, software installation, and computer troubleshooting. Skilled in client onboarding training and remote/onsite support. Currently sharpening full-stack development and database skills at Moringa School.

SKILLS

- Point of Sale (POS) setup and configuration
- Client training and onboarding
- Basic programming Javascript/HTML/ CSS
- Databases: MySQL, PostgreSQL
- Software installation and support
- Strong communication and client management

PROJECTS

Bull Semen Catalog - <https://ka-few.github.io/Bull-Semen-Catalog/>

This is a digital semen catalog for bulls. It enables a farmer to browse for a specific bull semen for artificial insemination(AI). Also enables an agri-input supplier to update the bull catalog by adding, updating and deleting bull information

Pizza Planet - <https://ka-few.github.io/Pizza-planet/>

A website to help market a pizza shop.

EXPERIENCE

Software Engineering Student **Moringa School**

May 2025 - Present | Nairobi

- Engaged in an intensive full-time program covering full-stack development, databases (MySQL, PostgreSQL), and programming in JavaScript
- Participated in collaborative projects that simulate real-world client solutions
- Gained practical skills in troubleshooting, version control (Git), and software deployment

Assistant Farm Manager **Thayu Farm**

August 2020 - March 2025 | Nakuru

- Implemented digital records and helped streamline dairy farm operations using tech solutions
- Coordinated AI services and managed data for breeding cycles, feeding routines, and productivity
- Inspired and contributed to the design of a digital tool for Kenyan dairy farmers

IT Technician – IT and Electronics

Autocomm Technologies

July 2017 – May 2020 | Nakuru

- Provided technical support to customers purchasing computers and accessories.
- Installed and configured software, performed basic repairs, and educated clients on proper device use.
- Advised SMEs on hardware and software solutions based on business needs.

Sales Assistant – Computers & Accessories

Safaritech Computers – Nairobi

August 2015 – June 2017

- Assisted customers in selecting IT equipment, performed basic software installation, and offered support after purchase
- Helped troubleshoot client devices and maintained up-to-date knowledge of common computer issues and fixes

Education

Bachelor of Science in Information Technology

Jomo Kenyatta University of Agriculture and Technology (JKUAT)

Second class Upper | Graduated: 2013 | Nairobi

References

References available upon request.