

Hospital

All



Question

All



Yearly Distribution of Total Respondents

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Yearly Average Satisfaction Level

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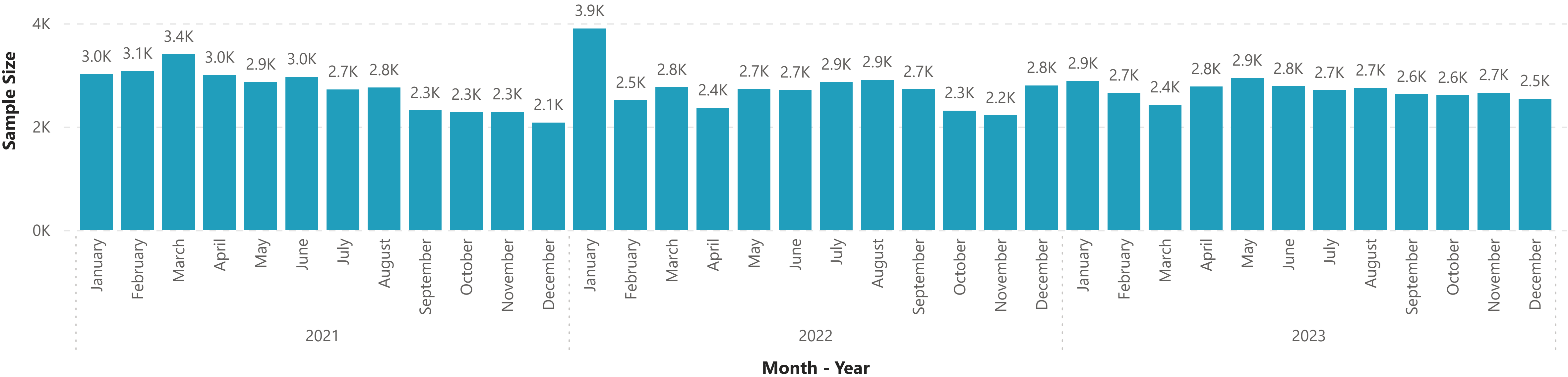
Yearly Performance Index Overview

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Sample Size Variation Over Time (Yearly and Monthly)



Hospital

All

Question

All

Highest Satisfaction Level

July 2021
93

Lowest Satisfaction Level

June 2022
58

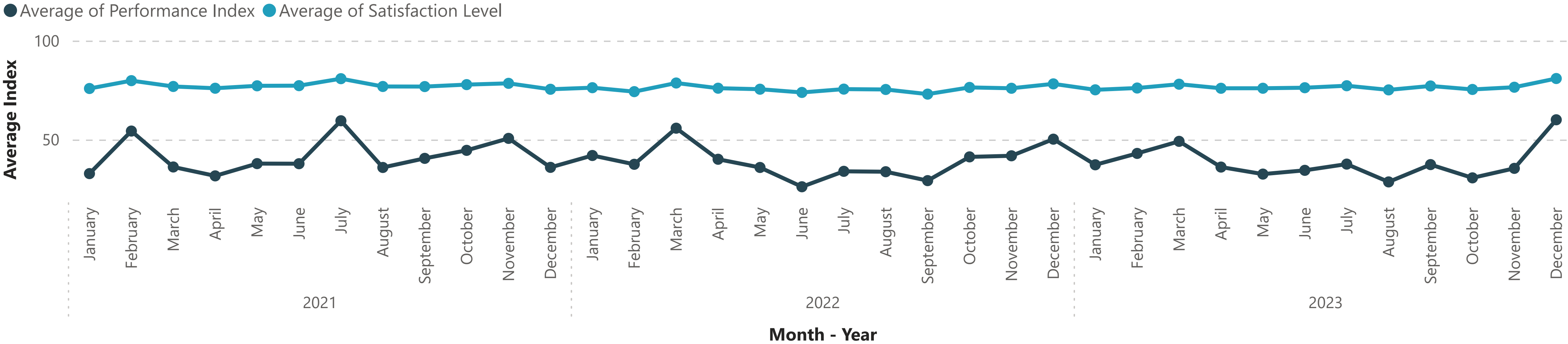
Highest Performance Index

December 2023
96

Lowest Performance Index

June 2022, September 2022
1

Trend of Average Satisfaction Level and Performance Index



Total Survey Summary by Hospital

Hospital	Hospital 1		Hospital 2		Hospital 3		Hospital 4		Hospital 5	
Question	Average of Performance	Average of Satisfaction	Average of Performance	Average of Satisfaction	Average of Performance	Average of Satisfaction	Average of Performance	Average of Satisfaction	Average of Performance	Average of Satisfaction
*Comm w/ Nurses Domain Performance	59.00	80.32	24.00	75.24	17.00	73.40	38.00	77.51	31.00	76.45
*Nurses expl in way you understand	65.00	77.06	24.00	70.58	18.00	69.03	46.00	74.39	40.00	73.43
*Nurses listen carefully to you	63.00	78.22	24.00	71.94	16.00	70.12	37.00	74.36	29.00	72.93
*Nurses treat with courtesy/respect	47.00	85.67	30.00	83.22	19.00	81.06	34.00	83.77	29.00	83.00