KAAN ÖZEL

Participant at Powercoders
Guggenbühlstrasse 69, 8404 Winterthur
kaan.ozel@powercoders.org | 076 570 87 73

GitHub | Learning Blog | Online portfolio | LinkedIn
Languages: English (B2), German (B2), Turkish (mother tongue)

IT skills:

★☆☆☆☆ Python, JS	★★★★☆ Hardware, AutoCAD	
★★☆☆☆ HTML, CSS		
★★★☆☆ Photoshop		

WORK EXPERIENCE

08.2018 – 02.2019   **Intern Childcare Assistance,** Betreuung Langwiesen, Winterthur
- Supporting children of all ages in their daily routines
- Help with the implementation of activities, small projects and excursions
- Take on household chores, prepare lunch and snack tables
- Holiday care, work in different teams and children's groups

04.2018 – 07.2018   Intensive German course

12.2016 - 03.2018   **Staff member,** Papiermanufaktur, Winterthur
- Craft activities in the production
- Instructing other staff members
- Hand papermaking and wrapping books
- Operating paper cutting machine and paper punch machine

05.2016 – 07.2016   **Staff member,** Caritas Markt, Winterthur
- Care of the store
- Presentation of assortment of goods
- Receiving and checking deliveries of goods

05.2012 – 09.2012   **Security Guard,** Atatürk Airport, Istanbul, Turkey
- Search and inspect baggage and cargo
- Screen passengers and airport staff prior to boarding
- Inspect vehicles and authenticate employee identification
- Submit written incident reports as necessary
- Question and privately search passengers who appear to be suspicious
- Work with trained canines to discover drugs and other illegal materials
- Support law enforcement

12.2010 – 03.2011   **Staff member,** Call Center, temporary, Istanbul, Turkey
- Answering incoming calls
- Management and resolve of customer complaints
- Identify and escalate issues to supervisors
- Follow up customer calls where necessary

05.2010 – 08.2010   **Patient Consultant,** Rumeli Hospital, temporary, Istanbul, Turkey
- Management of appointments and patient registrations
- Management of medical records
- Informing patients/visitors on procedures

03.2009 – 04.2010   **Supervisor,** Cyber Cafe, Istanbul, Turkey
- Maintenance and troubleshoot hardware, terminals, software and connectivity issues
- Help customers with the use of computers and applications
- Assist customers with downloads, printing, and encoding
- Monitor use of computers to ensure compliance with café policies and   --
  applicable laws and regulations

12.2006 – 05.2008	**Shift Supervisor,** AFM Cinema, Istanbul, Turkey - Planning personal placement and duties during shift - Training staff - Handling complaints and customer enquiries - Dealing with problems as and when they arise
08.2005 – 10.2006	**Mandatory Military Duty,** Turkey & Cyprus
12.2003 – 06.2005	**Draftsman,** Enermak Machine Construction Co.Ltd. Istanbul, Turkey - Following specifications and calculations to create various technical drawings - Preparing both rough sketches and detailed work with CADD systems - Prepare and review rough sketches and review them along with the team - Identify potential operational issues and redesign products to improve functionality

EDUCATION

03.2020 – 06.2020	Powercoders – Coding Academy for Refugees, Zurich, Switzerland - Foundations in HTML, CSS, JavaScript; specialization tracks upcoming weekly business & social skills trainings (time mgt., communication, etc.)
08.2011 – 01.2012	Security Guard Training, Istanbul, Turkey - Armed security guard training - Graduated with 89/100
09.2000 – 06.2003	High School, Istanbul, Turkey - Social Sciences - Graduated with 87/100