

Software Requirements Engineering (SE-208)

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Introduction

- ⦿ Requirements form the basis for all software products
- ⦿ Requirements engineering is the process, which enables us to systematically determine the requirements for a software product



Lecture # 1

Software Requirements



Requirement

- ◉ Something required, something wanted or needed
 - > Webster's dictionary
- ◉ There is a huge difference between *wanted* and *needed* and it should be kept in mind all the time



Software Requirements - 1

- A complete description of *what* the software system will do without describing *how* it will do it is represented by the software requirements



Software Requirements - 2

- Software requirements are complete specification of the desired external behavior of the software system to be built
- They also represent External behavior of the system



Software Requirements - 3

- Software requirements may be:
 - > Abstract statements of services and/or constraints
 - > Detailed mathematical functions



Software Requirements - 4

- ◉ Software requirements may be:
 - > Part of the bid of contract
 - > The contract itself
 - > Part of the technical document, which describes a product



IEEE Definition

- A condition or capability that must be met or possessed by a system...to satisfy a contract, standard, specification, or other formally imposed document
 - > IEEE Std 729



Sources of Requirements

- ◉ Stakeholders
 - > People affected in some way by the system
- ◉ Documents
- ◉ Existing system
- ◉ Domain/business area



Levels of Software Requirements

- ◉ Stakeholders describe requirements at different levels of detail
 - > *“What versus How”*
 - > *“One person’s floor is another person’s ceiling”*



What Versus How

User needs

Product space

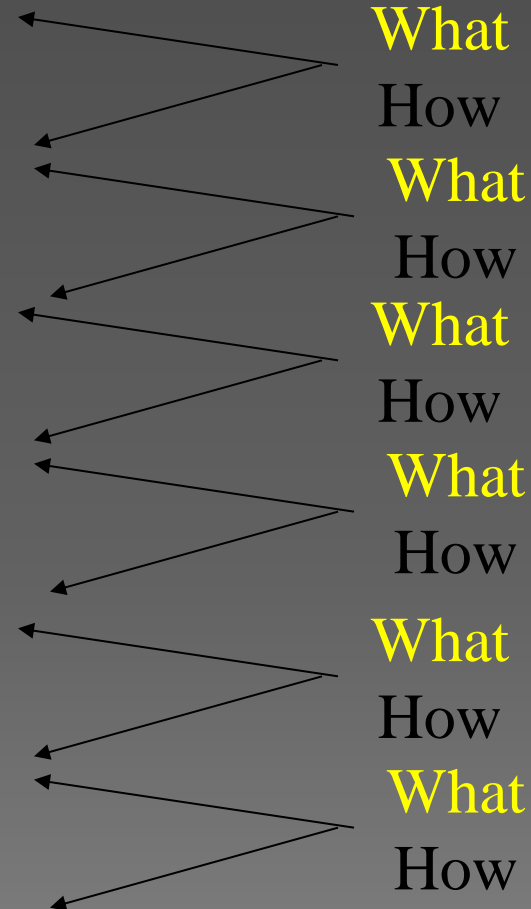
Actual product's behavior

Architecture/data flow

Module specifications

Algorithms

Code



Importance of Software Requirements

- The hardest single part of building a software system is deciding what to build...No other part of the work so cripples the resulting system if done wrong. No other part is difficult to rectify later
 - > Fred Brooks



Examples of Requirements - 1

- The system shall maintain records of all payments made to employees on accounts of salaries, bonuses, travel/daily allowances, medical allowances, etc.



Examples of Requirements - 2

- The system shall interface with the central computer to send daily sales and inventory data from every retail store



Examples of Requirements - 3

- The system shall maintain records of all library materials including books, serials, newspapers and magazines, video and audio tapes, reports, collections of transparencies, CD-ROMs, DVDs, etc.



Examples of Requirements - 4

- The system shall allow users to search for an item by title, author, or by International Standard Book Number
- The system's user interface shall be implemented using a web browser



Examples of Requirements - 5

- The system shall support at least twenty transactions per second
- The system facilities which are available to public users shall be demonstrable in ten minutes or less



Kinds of Software Requirements

- ◉ Functional requirements
- ◉ Non-functional requirements
- ◉ Domain requirements
- ◉ Inverse requirements
- ◉ Design and implementation constraints



Functional Requirements - 1

- ◉ Statements describing what the system does
- ◉ Functionality of the system



Functional Requirements - 2

- ◉ Statements of services the system should provide
 - > Reaction to particular inputs
 - > Behavior in particular situations



Functional Requirements - 3

- ◉ Sequencing and parallelism are also captured by functional requirements
- ◉ Abnormal behavior is also documented as functional requirements in the form of exception handling



Functional Requirements - 4

- Functional requirements should be complete and consistent
- Customers and developers usually focus all their attention on functional requirements



Functional Requirements Example # 1

- ◉ The system shall solve a quadratic equation using the following formula

$$x = (-b \pm \sqrt{b^2 - 4*a*c}) / 2*a$$



Functional Requirements Example # 2

- The user shall be able to search either the entire database of patients or select a subset from it (admitted patients, or patients with asthma, etc.)



Functional Requirements Example # 3

- The system shall provide appropriate viewers for the user to read documents in the document store



Functional Requirements Example # 4

- Every order shall be allocated a unique identifier (ORDER_ID) which the user shall use to access that order



Functional Requirements Example # 5

- The system shall allow customers to return non-perishable items within fifteen days of the purchase. A customer must present the original sale receipt to return an item



Comments on Examples

- Notice the level of detail in different requirements described above. Some are very detailed compared to others



Comments on Examples

- ◉ Notice the ambiguity in the requirement, which uses the term 'appropriate viewers'
- ◉ This requirement does not mention the formats of documents and types of viewers, which can be used



Comments on Examples

- ◉ Notice the ambiguity in the requirement for solving the quadratic equation. The requirement does not speak about the possibility when the value of 'a' is zero

$$x = (-b \pm \sqrt{b^2 - 4*a*c}) / 2*a$$



Comments on Examples

- ◉ Incomplete and ambiguous requirements are open to multiple interpretations and assumptions
- ◉ This can lead to the development of poor quality, or faulty, software products



Summary

- ◉ Requirements form the basis of all software engineering projects
- ◉ Functional requirements capture the behavioral aspects/functions of the proposed automated system
- ◉ Functional requirements are the backbone of all software products



References

- ◉ 'Requirements Engineering: Processes and Techniques' by G. Kotonya and I. Sommerville, John Wiley & Sons, 1998
- ◉ Software Requirements: Objects, Functions, and States by A. Davis, PH, 1993
- ◉ Software Engineering 6th Edition, by I. Sommerville, 2000
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