

Kabir Narula

Kabirnar10@gmail.com

(647) 410-6699

linkedin.com/in/kabirnarula

github.com/Kabir-Narula

PROFESSIONAL SUMMARY

Data-driven Software Development student with hands-on experience in SQL, Excel, incident analysis, and process documentation in operational environments. Skilled in identifying control gaps, validating data integrity, and supporting risk-aware decision-making.

EDUCATION

Honours Bachelor of Technology – Software Development

Toronto, ON

Seneca Polytechnic

Expected Graduation: August 2026

- **Relevant Coursework:** Databases (SQL), Probability & Statistics, Operating Systems, Software Requirements & QA (controls & validation), Data Structures & Algorithms, Discrete Mathematics.

TECHNICAL & ANALYTICAL SKILLS

Data & Analytics: SQL, Excel, data validation, descriptive statistics, data cleaning, incident trend analysis.

Risk & Operations: Root-cause analysis, identifying control gaps, documenting SOPs, operational issue tracking, risk-aware communication, process improvement, compliance mindset.

Tools: Microsoft SQL Server, Excel, Git/GitHub, Confluence/Notion, familiarity with MS Access & SAS basics, exposure to Tableau.

Technical Fluency: C#, ASP.NET Web API/MVC, JavaScript, HTML/CSS, REST APIs, CI fundamentals.

WORK EXPERIENCE

Business Operations & Data Assistant (Student Role)

Toronto, ON

Project Human city

May 2025 – August 2025

- Queried and cleaned operational datasets using **SQL** and **Excel** to support weekly reporting; enabled clearer tracking of recurring issues across 150+ tickets.
- Reviewed incident tickets to identify repeat failure patterns, documented reproducible steps, and flagged control gaps to senior staff, improving follow-up efficiency.
- Performed structured **data validation** across log exports and spreadsheets, catching inconsistencies early and preventing downstream operational rework.

Software Developer (Contract)

Toronto, ON

Three Of Cups – Social Safety Platform

March 2024 – May 2024

- Implemented backend features using **ASP.NET Web API** and **MSSQL** with attention to data integrity, authentication reliability, and secure handling of high-sensitivity user flows.
- Analyzed application logs and user-reported failures to identify operational risks; contributed recommendations that increased notification workflow reliability and reduced error incidence.

ITS Student Lab Monitor & HyFlex Ambassador

Toronto, ON

Seneca Polytechnic

August 2025 – October 2025

- Resolved technical incidents across 30+ hybrid classrooms; created guides documenting repeated fixes, reducing recurring issues by **25%**.
- Imaged/configured Windows/Linux machines and logged detailed repro steps, ensuring SLA compliance and minimizing repeat escalations.

PROJECTS

- **TaskFlow Workspace** — *Next.js/React, WebSockets, RBAC*

Built a real-time collaborative workspace with optimistic UI updates, presence indicators, and REST endpoints; enforced CI checks (tests/lint) before merge, ensuring reliability and controlled deployments.

LEADERSHIP & RECOGNITION

OVH Cloud Computing Challenge: 2nd place among 200+ participants for a scalable microservices solution focused on performance and reliability.

Merit-Based Scholarship: Awarded \$4,000 scholarship recognizing academic excellence and leadership in Software Development.