

Kabir Narula

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PROFESSIONAL SUMMARY

Data-driven Software Development student with hands-on experience in SQL, Excel, incident analysis, and process documentation in operational environments. Skilled in identifying control gaps, validating data integrity, and supporting risk-aware decision-making.

EDUCATION

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| Honours Bachelor of Technology – Software Development | Toronto, ON |
| <i>Seneca Polytechnic</i> | <i>Expected Graduation: August 2026</i> |
| ○ Relevant Coursework: Databases (SQL), Probability & Statistics, Operating Systems, Software Requirements & QA (controls & validation), Data Structures & Algorithms, Discrete Mathematics. | |

TECHNICAL & ANALYTICAL SKILLS

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| Data & Analytics: SQL, Excel, data validation, descriptive statistics, data cleaning, incident trend analysis. |
| Risk & Operations: Root-cause analysis, identifying control gaps, documenting SOPs, operational issue tracking, risk-aware communication, process improvement, compliance mindset. |
| Tools: Microsoft SQL Server, Excel, Git/GitHub, Confluence/Notion, familiarity with MS Access & SAS basics, exposure to Tableau. |
| Technical Fluency: C#, ASP.NET Web API/MVC, JavaScript, HTML/CSS, REST APIs, CI fundamentals. |

WORK EXPERIENCE

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| Business Operations & Data Assistant (Student Role) | Toronto, ON |
| <i>Project Human city</i> | <i>May 2025 – August 2025</i> |
| ○ Queried and cleaned operational datasets using SQL and Excel to support weekly reporting; enabled clearer tracking of recurring issues across 150+ tickets. | |
| ○ Reviewed incident tickets to identify repeat failure patterns, documented reproducible steps, and flagged control gaps to senior staff, improving follow-up efficiency. | |
| ○ Performed structured data validation across log exports and spreadsheets, catching inconsistencies early and preventing downstream operational rework. | |
| Software Developer (Contract) | Toronto, ON |
| <i>Three Of Cups – Social Safety Platform</i> | <i>March 2024 – May 2024</i> |
| ○ Implemented backend features using ASP.NET Web API and MSSQL with attention to data integrity, authentication reliability, and secure handling of high-sensitivity user flows. | |
| ○ Analyzed application logs and user-reported failures to identify operational risks; contributed recommendations that increased notification workflow reliability and reduced error incidence. | |

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| ITS Student Lab Monitor & HyFlex Ambassador | Toronto, ON |
| <i>Seneca Polytechnic</i> | <i>August 2025 – October 2025</i> |
| ○ Resolved technical incidents across 30+ hybrid classrooms; created guides documenting repeated fixes, reducing recurring issues by 25% . | |
| ○ Imaged/configured Windows/Linux machines and logged detailed repro steps, ensuring SLA compliance and minimizing repeat escalations. | |

PROJECTS

- **TaskFlow Workspace** — *Next.js/React, WebSockets, RBAC*
Built a real-time collaborative workspace with optimistic UI updates, presence indicators, and REST endpoints; enforced CI checks (tests/lint) before merge, ensuring reliability and controlled deployments.

LEADERSHIP & RECOGNITION

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| OVH Cloud Computing Challenge: 2 nd place among 200+ participants for a scalable microservices solution focused on performance and reliability. |
| Merit-Based Scholarship: Awarded \$4,000 scholarship recognizing academic excellence and leadership in Software Development. |