Alain Diaz Lalu

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Education

Pampanga State University   Bacolor Pampanga
Bachelor of Science Information Technology.   2024-2025
FaithCounts: Web -Based Monitoring System

San Luis National High School   San Luis Pampanga
With Honor - 90   2019–2021

Experience

PELCO 1   Sto Dominggo, Mexico, Pampanga
IT-Intern   Feb 2025 – July 2025
- Supported IT team by assisting with software installation and configuration, ensuring a 100% error-free setup across 15+ workstations
- Troubleshot hardware and network issues, contributing to a 25% faster resolution time for common technical problems.
- Verified supplier information and coordinated procurement communications, improving vendor response efficiency
- Learned and applied data privacy policies, ensuring sensitive cooperative data remained fully protected

Side Hustle   San Luis Pampanga
Technical Support   Jan 2025 – Sept 2025
- MS Office Installation – Lifetime license for students, parents, and professionals.
- Windows Activation Keys – Keep your computer running smoothly and genuine.
- PC Games (Safe & Virus-Free) – Fun and secure gaming options.
- Premium Apps Setup – Adobe Premiere Pro, After Effects, and more for projects or creative work.
- Step-by-Step Assistance – I guide you through installation so even non-tech users can manage.
- Affordable & Reliable – Budget-friendly solutions without the hassle.
- Excellent Customer Support – Quick help whenever you need it.

Leadership & Activities

Intramurals   San Luis Pampanga
Badminton   2015 – 2019
- 2nd Place (Single)

Home Makers club   San Luis Pampanga
President   2019-2021
- We actively help in organizing and assisting during important school activities such as Buwan ng Wika, Nutrition Month, and Intramurals**.**
- Members work together to ensure every event is well-prepared and runs smoothly.
- The club enhances leadership, cooperation, and practical skills among students.
- We encourage every member to contribute in making school programs more meaningful and memorable.

Skills & Interests

Technical: UI/UX Design, Teamwork, Software Installation, Critical Thinking, Troubleshooting, PHP, Photoshop(basics), HTML, CSS, JAVASCRIPT,
Language: Filipino and English
Interests: Coding, Software Installation and Diagnose/Troubleshooting

Achievements

Certificate 1

Networking Academy
CISCO

This certificate is awarded to

Lalu Alain

for successfully completing

Cyber Threat Management

offered by DICT-ITU DTC Initiative
through the Cisco Networking Academy program.

Joelybev Ordiz

Joelybev Ordiz
Instructor
DICT-ITU DTC Initiative

07 Jun 2025
Completion Date

Certificate 2

Networking Academy
CISCO

This certificate is awarded to

Lalu Alain

for successfully completing

Computer Hardware Basics

offered by Networking Academy
through the Cisco Networking Academy program.

Lynn Bloomer

Lynn Bloomer
Director
Cisco Networking Academy

09 Jun 2025
Completion Date