Search

#5877677 12/27/22 AT 5:07 PM TEST CYCLE #396009

Actions

[Android][PL] No information after we add wrong PIN CODE (Samsung S10/12)

TESTER	STATUS	BUILD	MODIFIED	SEVERITY	ISSUE TYPE	SOURCE	FREQUENCY
Kacper Salamon	New	Android 3.12.12	12/28/22 at 12:11 PM	Medium	Functional	Exploratory	Every Time

ENVIRONMENT
Samsung Galaxy S10 - Android 12, Wi-Fi

Bug Details

You are viewing the details of a bug in status "NEW". This indicates the bug has been reported but it was not yet reviewed and marked for approval or rejection by anyone. "NEW" is the only status that still allows you to "discard" a bug if you notice you reported something out of scope or a duplicate.

Testers submit bugs in a test cycle (after accepting the Test Cycle Agreement on an active test cycle) and then the newly created bugs are listed as "New" status in the issues tab. On test cycles with Test Team Leads (TTLs), your bug may be moved to one temporary state called "Pending". This means that the bug has been recommended to the customer one way or another by a Test Team Lead who ensures that bugs are not duplicates, are in scope and contain all necessary information.

Read more about the bug approval process and our bug reporting FAQ.

Whenever you are viewing a bug that is not reported by you, you have the opportunity to contribute a "+1", also called a community

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COMMUNITY REPRODUCTIONS	Show 2 Reproductions
COMPONENT	Poland
ACTION PERFORMED	1. Open your SkyShowtime app 2. Select your profile 3. Click on pencil button - edit profile 4. Go to bar - "Pin Profilu" 5. Set new PIN 6. Go back to profiles & select this one in which you set the PIN code 7. Enter wrong PIN code, so if your correct is 1234 - please enter 4321
EXPECTED RESULT	Show any information / message about what we are doing wrong.
ACTUAL RESULT	No any messages / info - Appearance of only the exclamation mark icon on a red background
ADDITIONAL ENVIRONMENT INFO	There should be any information that we are entering the wrong pin for our profile - currently this does not happen, so the user may not know what they are doing wrong. For example, whether they are sure they are typing the wrong password or whether it is some system problem
REPRODUCIBILITY	Yes

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VERSION / BUILD NUMBER	3.12.12
SCREENSHOT OF APP VERSION ADDED	Yes
DEVICE MODEL / OS VERSION	Samsung S10 / Android 12
YOUR COUNTRY, LOCALE, DEVICE LANGUAGE	Poland / Polish
TEST CASE REFERENCE ID	This is expoloring testing for mobile - no test cases, this is for Test Cycles - 396009
ATTACHMENTS	Drag a file here or just... Wybierz pliki Nie wybranc image.png - 51 KB