Kobie Magana

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Education

Bradley University   Peoria, IL

Bachelor's of Computer Science, Kinesiology and Health Sciences   December 2024

Summa Cum Laude

Illinois Central College

Associate's of Arts   East Peoria, IL

Maintained Presidential and Dean's List throughout tenure   May 2021

Experience

OSF Healthcare   Peoria, Il

Service Support Specialist   February 2025-Present

- Act as a first point of assistance for computer, printer, network, and software related issues
- Document and categorize all inquiries using ServiceNow
- Follow proper escalation protocol based on urgency and criticality
- Assist in ensuring average call handle time remains below seven minutes

GoodJava, Inc.   Morton, Il

Software Engineer Intern   March 2023-December 2024

- Developed and maintained web applications using the LAMP stack
- Used Linux terminal commands in Termius to assist with server migration
- Maintained Content Management System for various websites to provide optimal software solutions to the clients
- Utilized Docker to containerize and localhost repositories for QA testing, ensuring consistent environments for debugging and feature testing.

Projects

TeamStream

App created to enhance the team's ability to manage their workflow by showing a clear view for tasks across all project boards. Leveraged third-party APIs for data integration, enabling dynamic sorting and filtering of tasks by assignees and ticket statuses.

Caterpillar 3D Printing Marketplace Storefront

Led a team in developing a demo storefront for a potential Caterpillar venture into 3D printing for construction. The project taught me the basics of the MERN stack and I was a leader for the team over the entirety of the course.

Personal Workout App

Developed a local React Native App for iOS that would track workout sets over a period of time. Incorporated local storage to save user data and provided intuitive charts for progress tracking.

Skills & Interests

Programming Languages: PHP, C++, Python, Java

Web Development: React, HTML, CSS, PHP, JavaScript

Database Management: MongoDB, MySQL