# Kadin Vo

0275223419 - <u>kadinvo@gmail.com</u> – New Zealand Citizen GitHub – LinkedIn – Portfolio

### About me

I recently graduated from Dev Academy Aotearoa after uncovering my passion for problem solving during my Bachelor of Marketing and business law. After University, I was eager to further explore my interest in problem-solving and explore a previous hobby of mine: coding. This rekindled my passion for technology, learning and software development. It has taken me on an exhilarating journey, one I wish I took sooner as I haven't looked back since. I am excited to merge my adept human skills with my new technical skills to the industry, tackling complex challenges and contribute meaningfully to dynamic teams. Additionally, I've gained valuable experience in digital advertising, email marketing, and crafting insightful brand reports, all while fostering effective communication and client relations.

#### **Technical Skills**

- Agile Methodologies
- Testing
- Docker

- MongoDB & SQLite
- Restful API
- Git

- Infrastructure as code
- Redux
- Responsive Web Development & Design

# **Experience**

### Dev Academy Aotearoa – Student (June – October 2023)

- 15-week full immersion software development bootcamp at a total of 800 hours, working on multiple projects in a team environment that closely represents working in a modern development team.
- Each week, we had hands-on challenges to do on my own or in pairs.
- There was a total of 7 group projects. We worked with agile methodologies, creating numerous functioning applications in the team projects.
- For my Capstone project, I worked in a team of 5 where we developed an application to hold all useful adult utilities in one place. Making the adulting life easier. Creating a budget calculator, a to-do list, timer, a calendar and a weather component all in one dashboard.
- On this final project I acted as the Scrum Facilitator. I ensured efficient teamwork and project success. My responsibilities included orchestrating daily stand-up meetings, removing obstacles, and fostering a collaborative environment. This enhanced project efficiency but also nurtured a culture of transparency and shared responsibility.

## McLaren's Group Limited – Claims Handler (February 2023 – May 2023)

- Facilitated effective communication between policyholders and repair service providers, fostering positive client relations.
- Collaborated within a team environment to address customer inquiries and provide prompt and effective solutions.
- Administered administrative tasks, documented claims, and generated reports vital for the company's decisionmaking process.
- Successfully processed transactions and maintained a high level of accuracy in financial transactions.

## Blocksyte – Marketing Specialist (August 2022 – November 2022) United States (Remote)

- Engaged in a scholarship program in collaboration with AUT & Virtual Internships. Offering the opportunity to work with an international company during the semester.
- Orchestrated marketing campaigns, devised strategic action plans, generated brand reports, and conducted market analyses to drive the company's product development.
- Collaborated closely with the CEO to establish robust communication channels with suppliers and prospective clients, facilitating networking initiatives to strengthen relationships and drive sales.

## Hoyts Group – Host Team (May 2021 – May 2022)

- Trained new staff, ensuring a smooth transition into their roles within the company.
- Collaborated closely with on-site managers to streamline operations, provide valuable insights, and contribute to team success.
- Actively participated in meetings, sharing expertise and insights to support team objectives and enhance operational efficiency.
- Conducted performance reviews to maintain high team standards and ensure consistent service quality.

### TimeZone – Team Member (December 2018 – December 2019)

- Managed and enhanced the overall customer experience by providing excellent service.
- Demonstrated technical proficiency by promptly diagnosing and resolving machine errors.
- Carried out various general customer service duties to ensure a seamless customer journey.
- Collaborated effectively within a team environment to ensure a positive customer experience.

# TimeZone - Manager-On-Duty (December 2019 - March 2020)

- Elevated responsibilities to an administrative level as Manager-On-Duty while continuing to work within a team.
- Facilitated effective communication with clients and higher-level management.
- Oversaw and motivated team members, fostering a collaborative and productive work environment.
- Managed various general responsibilities associated with a managerial role in a retail store, while actively supporting and coordinating with team members.

### **Education**

Dev Academy Aotearoa Web Development Training Scheme - Level 6 Certificate

June 2023 - October 2023

Bachelor of Business: Major in Marketing, Minor in Business Law - Auckland University of Technology

February 2020 - June 2023

#### **Interests**

- Exercise Gym, running, exercising with my dog.
- Reading
- Photography
- Social Sport
- Cricket

References available on request