# Multimedia Information Retrieval and Technology

### L3. Vocabulary

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- Positional postings and phrase queries
- Document delineation and character sequence decoding
- The vocabulary of terms

### Phrase queries

We want to be able to answer queries such as "stanford university" – as a phrase

Thus the sentence "I went to university at Stanford" is not a match.

- The concept of phrase queries has proven easily understood by users;
- Many implicit phrase queries: San Francisco or people's name

It no longer suffices to store only <term: doc ID> entries

### A first attempt: Biword indexes

- Index every consecutive pair of terms in the text as a phrase
- For example the text "Friends, Romans, Countrymen" would generate the biwords
  - friends romans
  - romans countrymen
- Each of these biwords is now a dictionary term;
- Two-word phrase/query processing is now feasible.



### Longer phrase queries

Longer phrases can be processed by breaking them down

Queries like "stanford university palo alto"
can be broken into the Boolean query on biwords:
stanford university AND university palo AND palo
alto

-- the docs matching the above Boolean query may not contain the original phrase.

Can have false positives!



### Issues for biword indexes

- False positives, as noted before
- Index blow-up due to bigger dictionary
  - Infeasible for more than biwords, bigger even for them

### Phrase queries:

Solution1: Biword indexes

Solution2: Positional indexes



### Solution 2: Positional indexes

For each *term* in the postings, store the position(s) in which tokens appear:

```
<term, number of docs containing term; doc1: position1, position2 ...; doc2: position1, position2 ...; etc.>
```

### Solution 2: Positional indexes

Rather than simply checking that both terms are in a document, you also need to check that their <u>positions of appearance</u> are compatible with the phrase query being evaluated.

Working out offsets between the words.

# Positional index example

```
<be: 993427;
1: 7, 18, 33, 72, 86, 231;
2: 3, 149;
4: 17, 191, 291, 430, 434;
5: 363, 367, ...>
Which of docs 1,2,4,5
could contain "to be
or not to be"?
```

# Processing a phrase query

Step1: Extract inverted index entries for each distinct term: *to, be, or, not.* 

Step2: Merge their *doc:position* lists to enumerate all positions with "*to be or not to be*".

```
to:
    2:1,17,74,222,551;
    4:8,16,190,429,433;
    7:13,23,191; ...

be:
    1:17,19;
    4:17,191,291,430,434;
    5:14,19,101; ...
```



### Positional index size

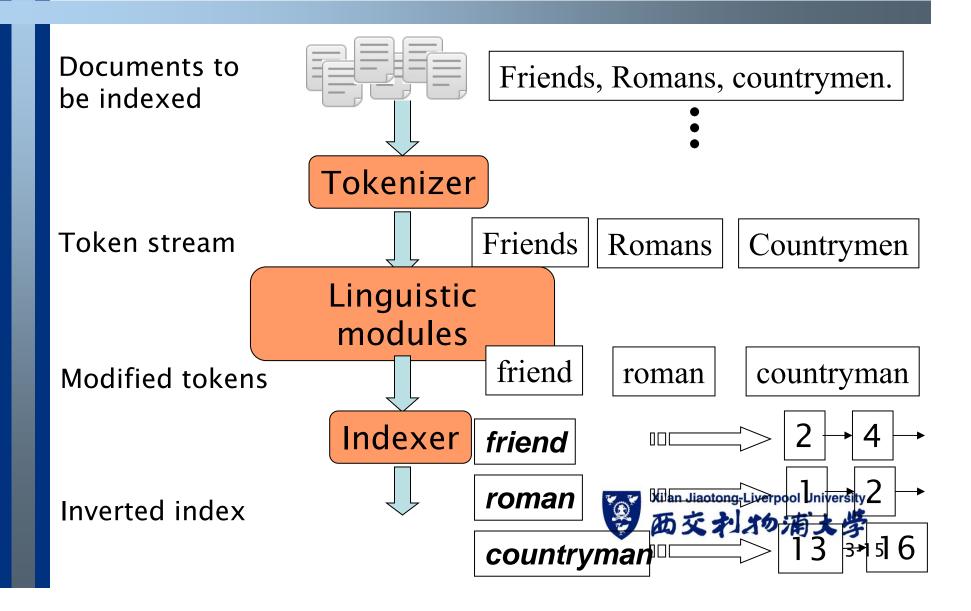
A positional index expands postings storage substantially.

Even though indices can be compressed.

Nevertheless, a positional index is now more standardly used.

- Positional postings and phrase queries
- Document delineation and character sequence decoding
- The vocabulary of terms

# Recall the basic indexing pipeline



### Terms and documents

- Last lecture: Simple Boolean retrieval system
- Our assumptions were:
  - We know what a document is.
  - We know what a term is.
- Both issues can be complex in reality.
- We'll look a little bit at what a document is.
- But mostly at terms: How do we define and process the vocabulary of terms of a collection?

# Parsing a document

Digital documents that are the input to an indexing process are typically **bytes** in a file or on a web server.

- What format is it in? pdf/word/excel/html?
- What language is it in?
- What character set is in use?
   (CP1252, UTF-8, ...)

Determine the correct encoding. Once the encoding is determined, we decode the byte sequence to a character sequence.

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# Complications: Format/language

# Documents being indexed can include many different languages

- A single index may contain terms from many languages.
- French email with a German pdf attachment.
- French email quote clauses from an English-language contract
- Chinese paper with English abstract or quote.

# Complications: What is a document?

#### What is a unit document?

- A file?
- An email?
- What about an email with 5 attachments?
- A group of files (e.g., PPT or LaTeX split over HTML pages)



#### **Document Unit**

Normally, we take each file in a folder as a document;

An email file stores a sequence of email messages in one file. But you might wish to regard each email message even each attachment as separate documents.

Opposite direction, various web software will split PPT or LATEX document into separate HTML pages for each slide or subsection, stored as separate files. Where we might want to regard them as a single document.

### **Document Unit**

For a collection of books, it would usually be a bad idea to index an entire book as a document.

index each chapter or paragraph as a mini-document.

Treat individual sentences as mini-documents?

It becomes clear that there is a precision/recall tradeoff here.

#### **Document Unit**

If the units get **too small**, we are likely to miss important passages because terms were distributed over several mini-documents;

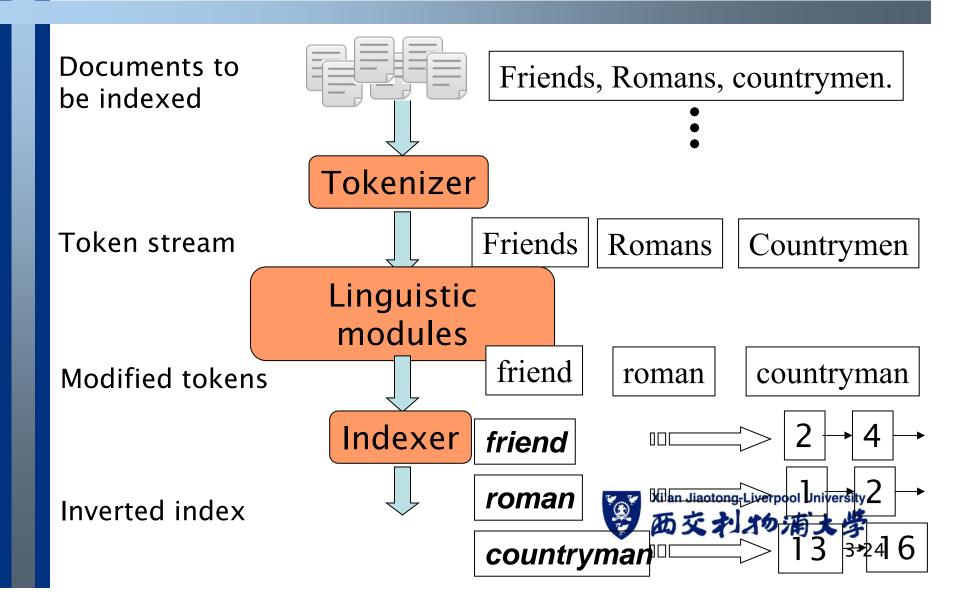
While if units are **too large**, we tend to get spurious matches and the relevant information is hard for the user to find.

### Determining the vocabulary of terms

- Tokenization
- Stop words
- Normalization
- Stemming and Lemmatization



# Recall the basic indexing pipeline



### **Basic Concept**

**Tokenization:** the process of chopping character streams into tokens;

Linguistic preprocessing then deals with building equivalence classes of tokens, which are the set of terms that are indexed.

### **Tokenization**

Input: "Friends, Romans and Countrymen"

**Output**: Tokens

**Friends** 

Romans

Countrymen

Each such token is now a candidate for an index entry, after <u>further processing</u>

But what are valid tokens to emit?



### **Tokenization**

What are the correct tokens to use?

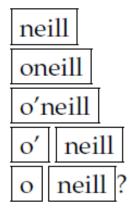
Normally, you chop on whitespace and throw away punctuation characters.

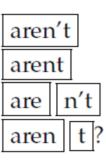
A number of tricky cases.

### **Tokenization**

E.g.: what do you do about the various uses of the apostrophe for possession and contractions:

"Mr. O'Neill thinks that the boys' stories about Chile's capital aren't amusing."





# Language Identification

These issues of tokenization are language-specific. It thus requires the language of the document to be known.

Language identification based on classifiers that use short character subsequences as features is highly effective;

Most languages have distinctive signature patterns



### Specific tokens

Programming languages: C++, C#

Aircraft names: B-52

A television show: M\*A\*S\*H

Email addresses

Web URLs (http://www.baidu.com/)

IP addresses (142.32.48.231)

Package tracking numbers

#### Sec. 2.2.1

### Issues in tokenization

Hewlett-Packard → Hewlett and Packard as two tokens?

state-of-the-art: break up hyphenated sequence.

co-education

*lowercase*, *lower-case*, *lower case*?

Handling hyphens automatically is complex: it can either be done as a classification problem, or more commonly by some heuristic rules, such as allowing short hyphenated prefixes on words, but not longer hyphenated forms.

# Issues in tokenization

An effective method: enter hyphens wherever they may be possible

whenever there is a hyphenated form, the system will generalize the query to cover all of the three forms, so that a query for over-eager will search for over-eager OR "over eager" OR overeager.

However, this strategy depends on user training, since if query using either of the other two forms, you get no generalization



### Issues in tokenization

Splitting on white space can also split what should be regarded as a single token.

**San Francisco**: one token or two?

Other cases with internal spaces that we might wish to regard as a single token include phone numbers ((800) 234-2333) and dates (Mar 11, 1983).

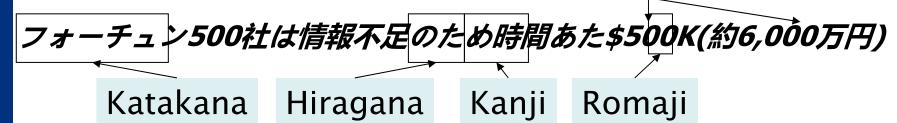
# Tokenization: language issues

Chinese and Japanese have no spaces between words:

Not always guaranteed a unique tokenization

Further complicated in Japanese, with multiple alphabets intermingled

Dates/amounts in multiple formats



End-user can express query entirely in hiragana!



# Tokenization: language issues

To perform *word segmentation* as prior linguistic processing.

- 1. Chinese character is more like a syllable than a letter and usually has some semantic content.
- Most words are short, the commonest length is two characters
- 3. Lack of standardization of word breaking in the writing system.

# Tokenization: language issues

استقلت الجزائر في سنة 1962 بعد 132 عاماً من الماحتلال المفرنسي.  $- \to - \to -$  start

'Algeria achieved its independence in 1962 after 132 years of French occupation.'

With Unicode, the surface presentation is complex, but the stored form is straightforward (Bidirectionality is not a problem if text is coded in Unicode.)

### Determining the vocabulary of terms

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#### Sec. 2.2.2

### Stop words

Stop words: Common words that would be of little value in helping select documents matching a user need are excluded from the vocabulary.

#### Intuition:

- They have little semantic content: the, a, and, to, be
- There are a lot of them: ~30% of postings for top 30 words

# Stop words

### But the trend is away from doing this:

Good compression techniques means the space for including stop words in a system is very small

Good query optimization techniques mean you pay little at query time for including stop words.

#### You need them for:

- Phrase queries: "King of Denmark"
- Various song titles, etc.: "Let it be", "To be or not to be"
- "Relational" queries: "flights to London"



# Determining the vocabulary of terms

- Tokenization
- Stop words
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- Stemming and Lemmatization

### Normalization to terms

- Having broken up our documents (and also our query) into tokens, the easy case is if tokens in the query just match tokens in the token list of the document.
- We may need to "normalize" words in indexed text as well as query words into the same form
   E.g. We want to match *U.S.A.* and *USA*

### Normalization to terms

Token normalization: the process of normalizing tokens so that matches occur despite differences in the character sequences of the tokens.

Result is terms: a term is a (normalized) word type, which is an entry in our IR system dictionary.

# Normalization (equivalence classing)

We most commonly define equivalence classes of terms by, e.g.,

deleting periods to form a term

U.S.A., USA (USA)

- deleting hyphens to form a term

anti-discriminatory, antidiscriminatory (antidiscriminatory)

If the tokens U.S.A. and USA are both mapped onto the term USA, in both the document text and queries, search for one term will retrieve documents that contain either.

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An alternative way: maintain relations between unnormalized tokens, (this method can be extended to hand-constructed lists of synonyms such as car and automobile)

These term relationships can be achieved in two ways.

- •Query expansion
- To perform the expansion during index construction



### **Query Expansion**

to index unnormalized tokens and to maintain a query expansion list of multiple vocabulary entries to consider for a certain query term.

### **Index Expansion**

To perform the expansion during index construction.

When the document contains automobile, we index it under car as well (and, usually, also vice-versa).

Less efficient than equivalence classing, as there are more postings to store and merge.

- Query Expansion
- Index Expansion

The first method adds a query expansion dictionary and requires more processing at query time, while the second method requires more space for storing postings.

# Asymmetric expansion: Powerful and flexible, but less efficient

Query term	Matched terms in documents	
Windows	Windows	
windows	Windows, window	
window	window, windows	

The expansion lists can overlap while not being identical



### Normalization: Accents

Accents: e.g., French résumé vs. resume.

- Should be equivalent

Most important criterion:

- How are your users like to write their queries for these words?

Even in languages that standardly have accents, users often may not type them - best to normalize to a de-accented term.



### Normalization: other issues

Tokenization and normalization may depend on the language and so is intertwined with language detection.

Crucial: "normalize" indexed text as well as query terms identically.



# Determining the vocabulary of terms

- Tokenization
- Stop words
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Goal: to reduce inflectional/variant forms to a base form.

```
am, are, is \rightarrow be car, cars, car's, cars' \rightarrow car
```

- Different forms of a word, E.g., organize, organizes, and organizing.
- Derivationally related words, e.g., democracy, democratic, and democratization.

E.g., the boy's cars are different colors → the boy car be different color

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However, the two words differ in their flavor.

**Stemming** usually chops off the ends of words in the hope of achieving this goal correctly and often includes the removal of derivational affixes.

Lemmatization refers to doing things properly with the use of a vocabulary and morphological analysis of words, aiming to remove inflectional endings only, and to return the base or dictionary form of a word, which is known as the *lemma*.

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E.g., when tokenize organizing, organizes,

**Stemming**: organiz

**Lemmatization**: organize

If confronted with the token saw,

**Stemming**: s

Lemmatization: see or saw



# Stemming

Reduce terms to their "roots" before indexing "Stemming" suggests crude affix chopping (chops off the ends of a word)

language dependent

e.g., automate(s), automatic, automation all reduced to automat.

for example compressed and compression are both accepted as equivalent to compress.



for exampl compress and compress ar both accept as equival to compress



Linguistic processing for stemming or lemmatization is often done by an additional plug-in component to the indexing process, a number of such components exist both commercial and open source.

# Porter's algorithm

### Commonest algorithm for stemming English

```
sses \rightarrow ss

ies \rightarrow i

ational \rightarrow ate

tional \rightarrow tion
```

# Typical rules in Porter

Weight of word sensitive rules:

```
(m>1) EMENT →
E.g.:
replacement → replac
cement → cement
```

(Delete final *EMENT* if what remains is longer than 1 character)

# Does stemming help?

English: very mixed results. Helps recall for some queries but harms precision on others

E.g., operative  $\Rightarrow$  oper

Definitely useful for Spanish, German, Finnish, ... 30% performance gains for Finnish!

Stemmers use language-specific rules, but they require less knowledge than a lemmatizer, which needs a complete vocabulary and morphological analysis to correctly lemmatize words.

# Precision and recall

	Relevant	Nonrelevant
Retrieved	true positives (TP)	false positives (FP)
Not retrieved	false negatives (FN)	true negatives (TN)

$$P = TP/(TP + FP)$$

$$R = TP/(TP + FN)$$

### Precision and recall

 Precision (P) is the fraction of retrieved documents that are relevant

$$Precision = \frac{\#(relevant items retrieved)}{\#(retrieved items)} = P(relevant|retrieved)$$

 Recall (R) is the fraction of relevant documents that are retrieved

$$Recall = \frac{\#(relevant \ items \ retrieved)}{\#(relevant \ items)} = P(retrieved|relevant)$$