Kaela Nichols

Aspiring Programmer in St. Louis, MO

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PROJECT EXPERIENCE

Leaflit— Personal Library Branch Application

- LaunchCode CodeCamp 2019-2020 Capstone Project

WORK EXPERIENCE

Independent Contractor — **PrideONE**, New York, NY.

 - Customer Admin for **Refinitiv**, Creve Coeur, MO.
Nov 2017 - Oct 2019

- Assist account holding Order Management Specialists and CA Management with Customer Admin tasks.
- Perform responsibilities such as account research, order processing, billing modifications, and invoice generation.
- Liaise between Order Management, Sales, and the Permissioning team to process Customer Technical Tickets for account maintenance and third party compliance issues.

Clerk— Tide Drycleaner, Ballwin MO
Nov 2016 - May 2017

- Process and assemble orders, both incoming and outgoing.
- Operate cuff-collar press, steam irons and sewing machine.
- Inspect garments for imperfections such as missing buttons, wrinkles, or spots.
- customer service representative and drop-off and pick-up valet services.

EDUCATION

LaunchCode, CodeCamp Programming Course — 2019

Webster University, BA, English Literature — 2014

VOLUNTEER WORK

Kilteasheen Archeology Site, Co. Roscommon, Ireland—2008

Webster University Kinematifest, Crew/ Animator — 2014

SKILLS

PROGRAMMING LANGUAGES

- **C#**
- **Python 3**
- **HTML5/CSS3**

FRAMEWORKS

- **.NET**
- **Flask SQLAlchemy**

DATABASES

- **MySQL**
- **MAMP**

TOOLS

- **VS Code**
- **Visual Studio 2019**
- **GitBash**
- **GitHub**
- **Repl.It**
- **Slack**
- **Microsoft Teams**
- **Trello**