Client Avails

- **A Client Avail represents the availability dates and price for a Client**
  - ✓ Client Avails are created using Release Plan details

- **Key Elements of a Client Avail**

CA-ID	RP-ID	Title *	Country *	Language *	Language Type *	Channel *	Format *	Account	Client Start	Client End	Status	Pricing
System generated number	Reference to the specific Release Plan	The Title of the Feature, Season or Episode	The Country in which the Avail applies	The available language of the Title	The form in which the language is available	The type of license available for consumer offer	The available resolution	The Client to which the Avail applies	The start of the availability window	The end of the availability window	The status of Client Avail	The Price, Price Tier and/or Category
CA0027256, etc	*RP0001234, etc*	*Godzilla 2, Friends Season 8, etc*	*USA, France, Thailand, etc*	*English, French, Japanese, etc*	*Original, Dub, Subtitle, Both, etc*	*VOD, EST, PPV, etc*	*HD, SD, 3DHD, 4K, etc*	*Google, iTunes, FNAC, etc*	*20-Aug-14, 2-Jan-15, etc*	*19-Aug-15, 31-Dec-49, etc*	*Tentative, Confirmed, Not Releasing, etc*	*Tier 2, $10.99, etc*

* Determined from Release Plan

  - ✓ Note – Client Avails for the same Title, Country, Language, Channel, Format, Account cannot overlap

- **Client Avail Statuses**

Status	Description	In Announcement?
Draft	Work in Progress	No
Tentative	Planned Availability (Dates to be Confirmed)	Optional
Confirmed	Confirmed Availability (Dates are Approved)	Yes
Cancelled	Cancellation of a Confirmed or Tentative Avail	Yes
Not Available	Not to be Made Available *	No

* The Notes field can be used to capture reason for not making available

Create Client Avails

Client avails can only be created if the following conditions have been met:

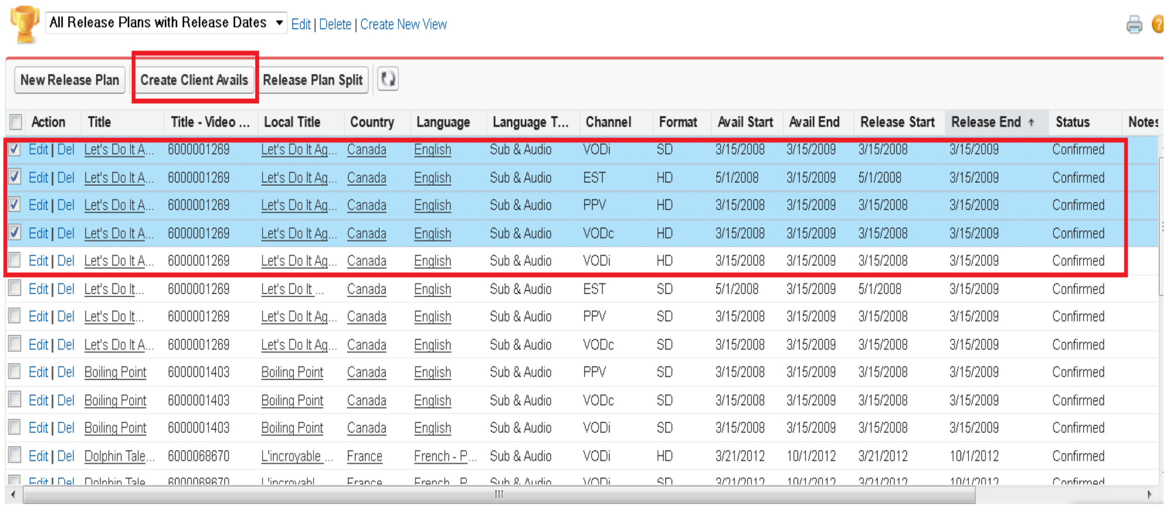
- Title Clear to Avail flag is set to" Y"
- Release Plans have been generated and the status is Tentative or Confirmed
- Storefronts have been added
- Selected storefronts have been set up with the selected content type and channels.

There are several ways to create client avails, and they are as follows:

1. **Client Avails Wizard –** this can be launched from the Release Plans list view, or Release Plan detail page.

Steps:

1. From the Release Plan List View, click on a list view.
2. Select release plans with status tentative or confirmed, and click on “Create Client Avails” to launch the wizard.

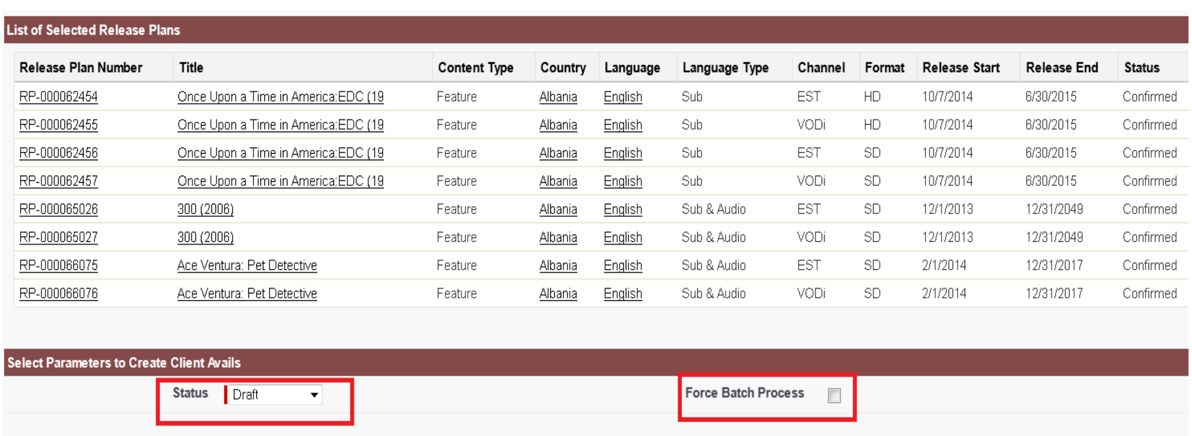


All Release Plans with Release Dates | Edit | Delete | Create New View

New Release Plan | Create Client Avails | Release Plan Split

Action	Title	Title - Video ...	Local Title	Country	Language	Language T...	Channel	Format	Avail Start	Avail End	Release Start	Release End	Status	Notes
Edit | Del	Let's Do It A...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	VODi	SD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It A...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	EST	HD	5/1/2008	3/15/2009	5/1/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It A...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	PPV	HD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It A...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	VODc	HD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It A...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	VODi	HD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It...	6000001269	Let's Do It ...	Canada	English	Sub & Audio	EST	SD	5/1/2008	3/15/2009	5/1/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	PPV	SD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Let's Do It A...	6000001269	Let's Do It Ag...	Canada	English	Sub & Audio	VODc	SD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Boiling Point	6000001403	Boiling Point	Canada	English	Sub & Audio	PPV	SD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Boiling Point	6000001403	Boiling Point	Canada	English	Sub & Audio	VODc	SD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Boiling Point	6000001403	Boiling Point	Canada	English	Sub & Audio	VODi	SD	3/15/2008	3/15/2009	3/15/2008	3/15/2009	Confirmed	
Edit | Del	Dolphin Tale...	6000068670	L'incroyable ...	France	French - P...	Sub & Audio	VODi	HD	3/21/2012	10/1/2012	3/21/2012	10/1/2012	Confirmed	

3. The list of selected Release Plans for which Clients Avails will be generated is displayed. The second section displays the parameters to be selected. :



List of Selected Release Plans

Release Plan Number	Title	Content Type	Country	Language	Language Type	Channel	Format	Release Start	Release End	Status
RP-000062454	Once Upon a Time in America:EDC (19	Feature	Albania	English	Sub	EST	HD	10/7/2014	6/30/2015	Confirmed
RP-000062455	Once Upon a Time in America:EDC (19	Feature	Albania	English	Sub	VODi	HD	10/7/2014	6/30/2015	Confirmed
RP-000062456	Once Upon a Time in America:EDC (19	Feature	Albania	English	Sub	EST	SD	10/7/2014	6/30/2015	Confirmed
RP-000062457	Once Upon a Time in America:EDC (19	Feature	Albania	English	Sub	VODi	SD	10/7/2014	6/30/2015	Confirmed
RP-000065026	300 (2006)	Feature	Albania	English	Sub & Audio	EST	SD	12/1/2013	12/31/2049	Confirmed
RP-000065027	300 (2006)	Feature	Albania	English	Sub & Audio	VODi	SD	12/1/2013	12/31/2049	Confirmed
RP-000066075	Ace Ventura: Pet Detective	Feature	Albania	English	Sub & Audio	EST	SD	2/1/2014	12/31/2017	Confirmed
RP-000066076	Ace Ventura: Pet Detective	Feature	Albania	English	Sub & Audio	VODi	SD	2/1/2014	12/31/2017	Confirmed

Select Parameters to Create Client Avails

Status: Draft

Force Batch Process

- Status – Default is Draft
- Force Batch Process – default is un-checked.
  Due to the large volume of records that can be potentially generated, the system may have to generate the client avails records in a batch process. If so, client avails generated will not be included in My Latest Wizard Run. Instead, the user will receive an e-mail which will include the following:
  - A brief message indicating their Wizard run which was initiated at <initiated date and time> has completed. The message will also indicate that those records which could not be created (exceptions) are included in an attachment to this message for the user to review.
  - A link to the My Latest Wizard Run view with the following message: “If you’ve not run the Wizard since you initiated this run, you should be able to see records created by clicking on the link. If, however, you’ve created more records since you ran the wizard which initiated this batch process, those records won’t be available. You can see this batch’s records by filtering on batch id <batch id> in a Release Plan view.

A CSV or Excel attachment which includes the exceptions.

4. The list of accounts set up for the selected release plans countries is displayed. At least one account has to be selected. To select All, click on the checkbox next to Account Name.

List of Available Accounts

☐	Account Name	Type	Territory	Platform
☐	Google	Global	Home Office	Broadband

Create Client Avails | Cancel

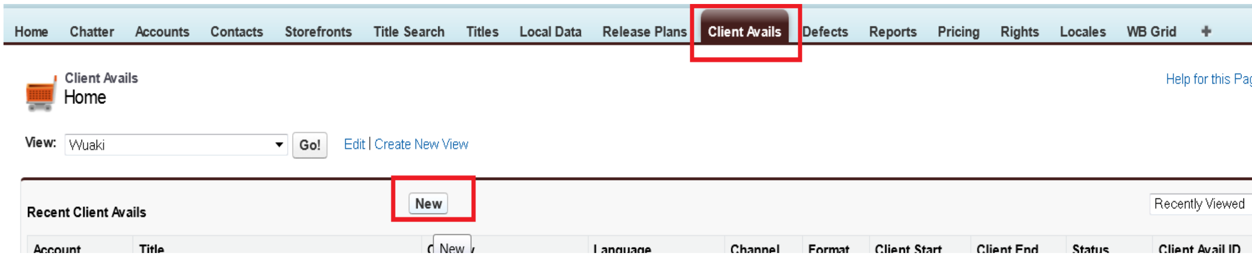
5. Click” Save” to commit updated records.

2. Client Avails Edit Page (New Client Avails)-

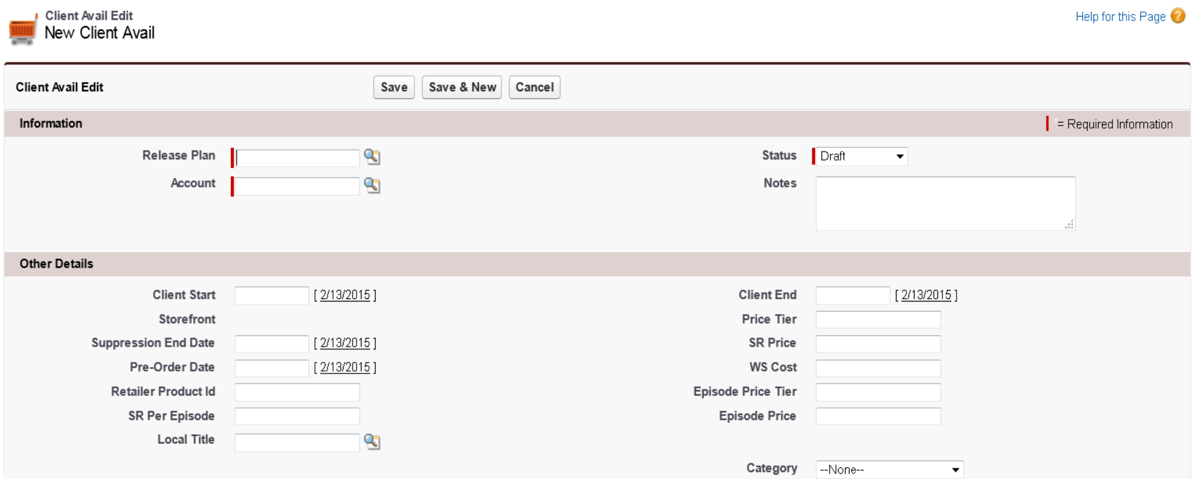
Steps:

1. Obtain the Release Plan ID on either the Title Detail page, Release Plan Detail page, or Global Search results page, for which client avails will be generated.

2. Open a new window and click on Client Avails tab > Click on New.



3. Copy Release Plan ID and paste it on the RP ID field of the Client Avails edit page.



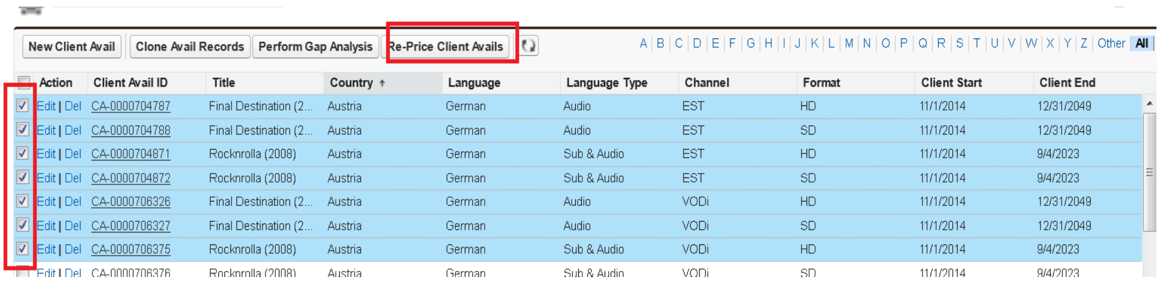
4. The following fields are required:
    - RP ID
    - Account
    - Start Date
    - End Date
    - WS Cost or Price Tier – if left blank, the Client Avails will be generated with Price "TBD"
    - Episode Price – if content type is Season
    - Status
    - Category

5. Click Save to commit update records.

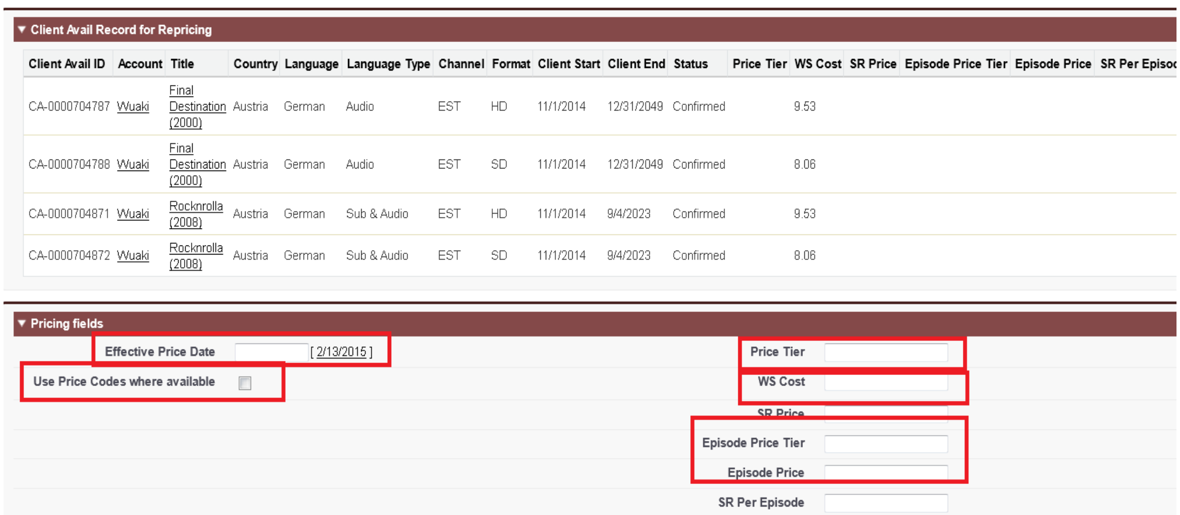
3. Client Avails Re-Pricing – when clients pricing is changed, a new client avails window will have to be created with the new pricing. The step do so are as follows:

1. On the Client Avails List View, select client avails.

2. **Click on Re-Price Client Avails to launch the re-pricing wizard.**



3. On the wizard, update the following fields:
   - Effective Price Date – Required
   - Price Tier or WS Cost – Required, if Use Price Code when available is not checked
   - Episode Price Tier or Episode Price – Required if content type is Season, , if Use Price Code when available is not checked
   - Use Price Codes when available – check this box, if new pricing will be set base d price codes from pricing table.



4. Click on Update Price
5. New Client Avails windows shall be generated with Effective Price Date as the Start Date. The end date of the previous window will be changed to effective price date minus one.

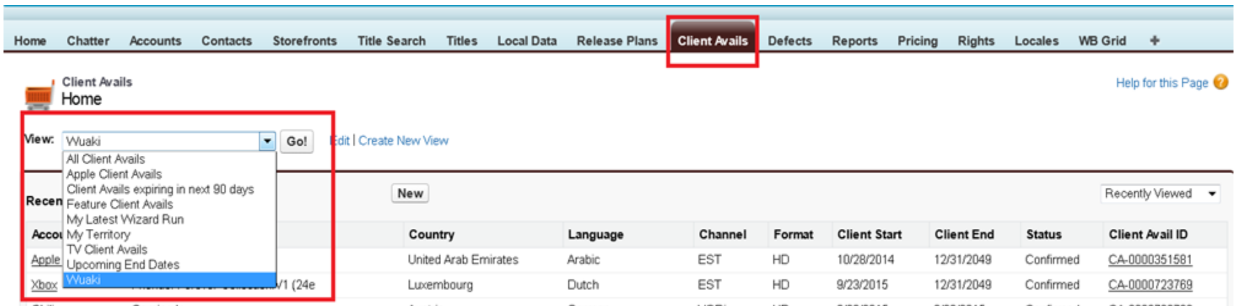
View and Update Client Avails

There are several ways to review and update Client Avails, which are as follows:

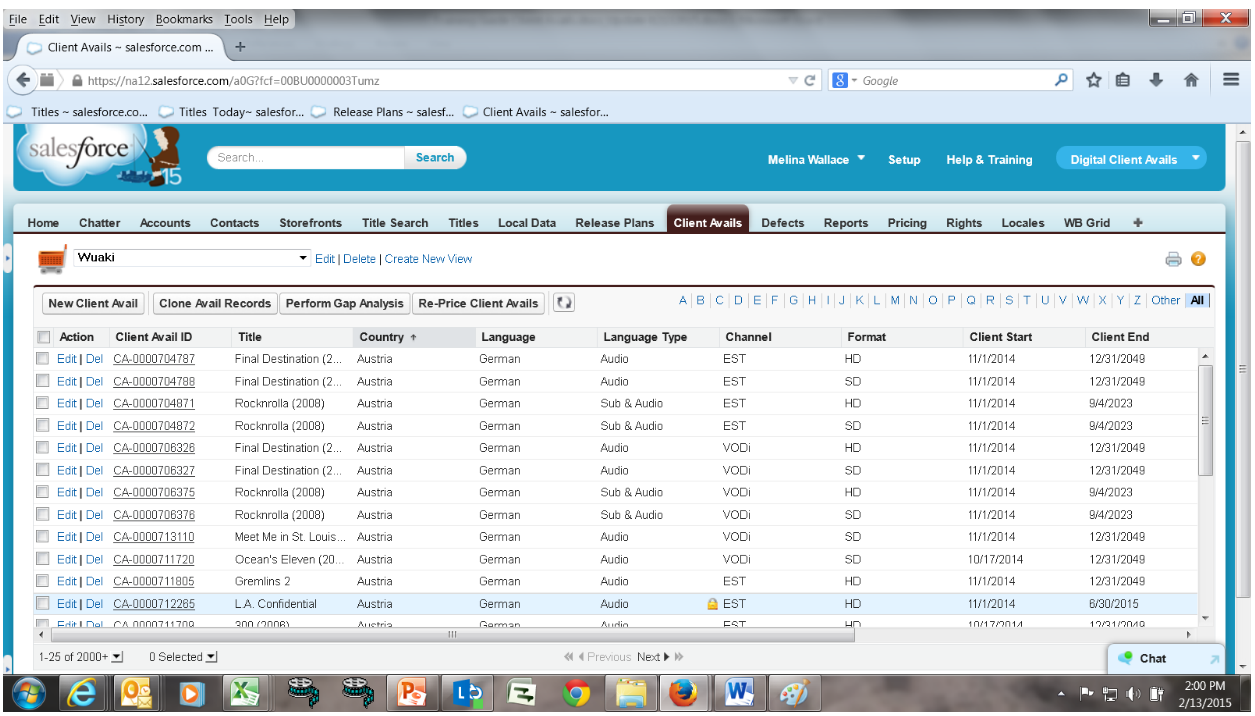
1. Client Avails List View

   Steps:

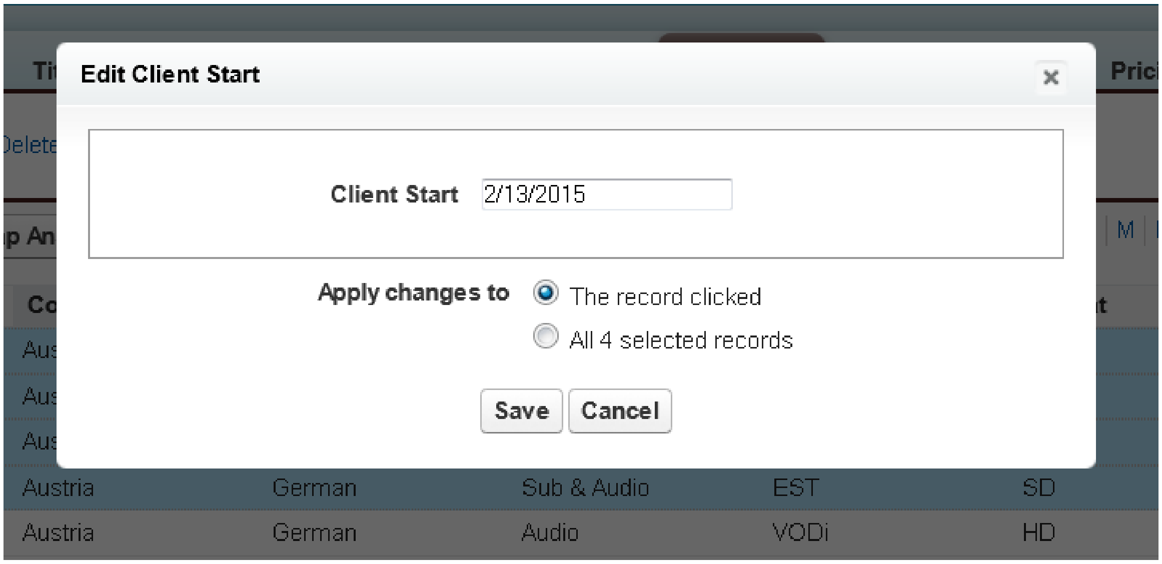
   1. Go to Client Avails tab and click on the View drop down.



   2. Select a list view and click Go.



3. To edit records, select the checkboxes next to the records you want to edit.
4. Double click on the field you need to modify.



Enter the new value, and change "Apply Changes to "All X selected records". Note: The default is always the "The record clicked" so be sure to change this to Apply to Selected Records, when doing a mass update. Otherwise, changes will only be made to one record clicked. The following fields cannot be edited: Country, Language, Language Type, Channel, and Format.