

**May 06, 2024**

**TO WHOM IT MAY CONCERN**

Dear sir / Madam,

**RE: VINCENT MUTUA NYAMAI REG:EB3/52926/21**

We are pleased to confirm that Mr. Vincent M. Nyamai completed his Three (3) months attachment programme running from 6<sup>th</sup> May 2024 to 6<sup>th</sup> August 2024 at ICT Authority Kitui.

During this period he managed to learn and show competency in the following areas; -

1. Basic troubleshooting skills on ICT issues
2. Excellent User support skills for ICT services.
3. Helpdesk support Skills.
4. Computer network support; making CAT6 Patch codes and cable management.
5. Computer hardware and software support.
6. General ICT administrative work.
7. Data entry and organization
8. Technical support for the fibre backbone link to the county.
9. Installation and configuration of IP phones

He proved to be hardworking, reliable, adaptive, a team player, displayed high level of integrity and keen to learn and work under minimal supervision. The knowledge and exposure gained should gives him a strong foundation for his future career.  
Any assistance given to him is much appreciated.

**Kind regards,**

A handwritten signature in blue ink, appearing to read 'N. Babu'.

Nicholas N. Babu,  
County ICTO - Kitui  
**ICT Authority - Kenya**