



CARIBBEAN EXAMINATIONS COUNCIL

**Caribbean Secondary Education Certificate
CSEC[®]**

PRINCIPLES OF BUSINESS SYLLABUS

Effective for examinations from May/June 2008

Including 2009 amendments

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The Principles of Business Syllabus (CXC 08/0/SYLL 96) was revised in 2006 for first examination in 2008.

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 2013

Please check the website, www.cxc.org for updates on CXC's syllabuses.

Principles of Business Syllabus

◆ RATIONALE

Principles of Business focuses on the theoretical and practical aspects of business activities. It provides a framework to assist in more informed decision-making by individuals in their role of producers or consumers.

An understanding of business principles in this course of study prepares students to become productive members of society. The syllabus provides opportunity for students to develop entrepreneurial and managerial skills necessary to survive and prosper in a local, regional and global dynamic business environment. The Principles of Business syllabus engages students in conducting research which helps to improve their communication and critical thinking skills and creates an awareness of business ethics and social and economic responsibilities.

The syllabus will not only provide a good foundation for further study of Business at pre-professional and professional levels, but will assist students in the development of the requisite skills, competencies, attitudes and values that are critical for success in today's business environment.

Additionally, it will inculcate tenets of the Ideal Caribbean Person as articulated by the CARICOM Heads of Government. That is, "someone who demonstrates a positive work ethic" and "values and displays the creative imagination in its various manifestations and nurtures its development in the economic and entrepreneurial spheres." Besides, in keeping with the UNESCO Pillars of Learning, on completion of this course of study students will learn to know, learn to do, learn to be, and learn to live together having been exposed to the values implicit within human rights, and democratic principles, among others.

◆ AIMS

The syllabus aims to:

1. promote understanding of theories, concepts and practices that are applicable to the culturally-diversified economic environment of the Caribbean;
2. provide knowledge of business and of its role in a rapidly-changing Caribbean and global economic environment;
3. provide the opportunity for informed decision making through the development of skills in critical thinking, problem-solving, research and communication;
4. nurture students' creative and entrepreneurial abilities to enable them to participate fully in the

local, regional and global economy;

5. sensitize students to the need for responsible social and ethical behavior in their pursuit of business goals;
6. enable students to access and apply appropriate technology in pursuing opportunities and solving problems in business.

◆GENERAL OBJECTIVES

On completion of the syllabus, students should:

1. develop knowledge and skills to function effectively within the local, regional and global business environment;
2. develop understanding of theories, concepts and practices related to business;
3. develop the confidence to respond, positively, to the opportunities and challenges that present themselves in the world of business;
4. appreciate the importance of risk, research, planning and the use of modern technology in the development and conduct of business;
5. be aware that producers and consumers of goods and services have the responsibility to conduct business in a moral and ethical manner;
6. develop awareness of opportunities for educational advancement in business-related fields.

◆SKILLS AND ABILITIES TO BE ASSESSED

The assessment will test students' skills and abilities to:

1. recall, select, and use business-related theories, principles, concepts and methods;
2. identify and analyse problems and formulate solutions;
3. interpret data and draw logical conclusions;
4. develop reasoned expositions on theories and policies used in business.

◆STRUCTURE AND ORGANIZATION OF THE SYLLABUS

The syllabus is arranged into ten sections consisting of specific objectives and related content.

PROFILE DIMENSION 1 - ORGANIZATIONAL PRINCIPLES

- | | | |
|-----------|---|-------------------------------------|
| SECTION 1 | - | THE NATURE OF BUSINESS |
| SECTION 2 | - | INTERNAL ORGANIZATIONAL ENVIRONMENT |
| SECTION 3 | - | ESTABLISHING A BUSINESS |
| SECTION 4 | - | LEGAL ASPECTS OF BUSINESS |

PROFILE DIMENSION 2 – PRODUCTION, MARKETING AND FINANCE

- | | | |
|-----------|---|------------------|
| SECTION 5 | - | PRODUCTION |
| SECTION 6 | - | MARKETING |
| SECTION 7 | - | BUSINESS FINANCE |

PROFILE DIMENSION 3 - THE BUSINESS ENVIRONMENT

- | | | |
|------------|---|--|
| SECTION 8 | - | ROLE OF GOVERNMENT IN AN ECONOMY |
| SECTION 9 | - | SOCIAL ACCOUNTING AND GLOBAL TRADE |
| SECTION 10 | - | REGIONAL AND GLOBAL BUSINESS ENVIRONMENT |

◆SUGGESTED TIME-TABLE ALLOCATION

It is recommended that a minimum of five 40 minute periods per week (over a two year period) or the equivalent should be allocated to the syllabus.

◆CERTIFICATION

The CSEC Principles of Business syllabus will be examined at General Proficiency only. Candidates will be awarded an overall grade on a six-point scale. In addition to the overall grade, candidates' performance will be reported by a letter grade under profile dimensions listed below.

1. Organizational Principles;
2. Production, Marketing and Finance;
3. The Business Environment.

◆FORMAT OF THE EXAMINATIONS

Paper 01
(1 hour 15 minutes) A Multiple Choice Paper of 60 items testing the three profile dimensions listed below.

- (i) (i) Organizational Principles
- (ii) (ii) Production, Marketing and Finance
- (iii) (iii) The Business Environment

Paper 02
(2 hours) A structured Essay Paper consisting of seven questions divided into two sections. Candidates will be required to answer a total of five questions from both sections.

Section A will consist of three compulsory questions from Sections 1, 2, 5, 6 and 7 of the syllabus.

Section B will consist of four questions, two questions from Sections 1 - 8 and two questions from Sections 8 - 10. Candidates will be required to answer two questions from this section.

Candidates must answer all three questions from Section A and two out of the four questions from Section B. Each question will be worth 20 marks. Questions on Section A should contribute 60 marks and questions on Section B should contribute 40 marks.

School-Based Assessment (SBA)

Paper 03/1 A School-Based Assessment (SBA) component covering the Profile Dimensions of the syllabus. Details are given on page 34 - 41.

Paper 03/2
(1 hour) A case study for private candidates only. Details are given on pages 42.

Distribution of Items for Paper 01 (Multiple Choice Test)

Section No.	Section Title	No. of Items
<u>Profile Dimension 1 - Organizational Principles</u>		
1	The Nature of Business	5
2	Internal Organizational Environment	6
3	Establishing a Business	5
4	Legal Aspects of a Business	4

Section No. **Profile Dimension 2 - Production, Marketing And Finance**

5	Production	7
6	Marketing	7
7	Business Finance	6

Section No. **Profile Dimension 3 - The Business Environment**

8	The role of Government in an economy	7
9	Social Accounting and Global Trade	7
10	Regional and Global Business Environment	6

ALLOCATION OF MARKS BY PAPERS AND PROFILE DIMENSIONS

Profile Dimension 1: Organizational Principles

Profile Dimension 2: Production, Marketing and Finance

Profile Dimension 3: The Business Environment

Profile Dimensions	Paper 01 Multiple Choice	Paper 02 Structured Essay	Paper 03/1 SBA	Paper 03/2* Alternate Paper	Total	(%)
Profile 1	20	40	10	10	70	(35)
Profile 2	20	40	20	20	80	(40)
Profile 3	20	20	10	10	50	(25)
Total	60	100	40	40	200	(100)
(%)	(30)	(50)	(20)	(20)	-	-

*Private candidates will sit Paper 03/2 in lieu of the SBA. The allocation of marks will be the same as for the SBA (Paper 03/1). Details of Paper 03/2 or the Alternative to the School-Based Assessment are given on pages 42.

◆SECTION 1: THE NATURE OF BUSINESS

SPECIFIC OBJECTIVES

Students should be able to:

1. explain terms and concepts related to business (in Content number 1 given below);
2. trace the development of instruments of exchange;
3. state reasons why an individual may want to establish a business;
4. describe the various forms of business organizations and arrangements;
5. differentiate among the different economic systems;
6. identify the stakeholders involved in business activities;
7. discuss the role of the stakeholders involved in business activities;
8. outline the functions of a business;
9. describe the role of business within a community.

CONTENT

1. Definition and explanation of the following terms and concepts:

- (a) enterprise;
- (b) entrepreneurship;
- (c) barter;
- (d) profit;
- (e) loss;
- (f) trade;
- (g) organization;
- (h) economy;
- (i) producer;

THE NATURE OF BUSINESS (cont'd)

- (j) consumer;
 - (k) exchange;
 - (l) goods;
 - (m) services;
 - (n) market;
 - (o) commodity;
 - (p) capital;
 - (q) labour;
 - (r) specialization.
2. Brief history of trading instruments from subsistence economy to money economy, including the use of the following:
- (a) bills of exchange;
 - (b) credit cards;
 - (c) electronic transfer;
 - (d) tele-banking and e-commerce.
3. Reasons for establishing a business.
4. Forms of business organizations and arrangements: definition, formation and management of:
- (a) sole trader;
 - (b) partnerships;
 - (c) co-operatives;
 - (d) companies (including conglomerates and multi- nationals);
 - (e) franchises;
 - (f) state corporations and nationalized industries;

THE NATURE OF BUSINESS (cont'd)

- (g) local and municipal authorities;
 - (h) government departments;
 - (i) concept of private and public sectors.
5. Types of economic systems:
- (a) traditional (subsistence);
 - (b) command or planned (socialist);
 - (c) free or capitalist;
 - (d) mixed (public and private).
6. Owners, employees, customers and all other members of society.
7. Role of employers, employees, consumers and government.
8. Functions of a business in satisfying needs and wants through the provision of goods and services.
9. Economic, financial, social, political and ethical.

◆SECTION 2: INTERNAL ORGANIZATIONAL ENVIRONMENT

SPECIFIC OBJECTIVES

Students should be able to:

1. describe the functional areas of a business;
2. outline the functions of management;
3. outline the responsibilities of management;
4. construct organizational charts;
5. interpret organizational charts;
6. outline the essential characteristics of a good leader;
7. differentiate among the various leadership styles;
8. identify potential sources of conflict within an organization;
9. outline strategies used by employers and employees to gain an upper hand during periods of conflict;
10. identify strategies for the resolution of conflict within an organization;
11. establish guidelines for the conduct of good management and staff relations in the workplace;
12. evaluate the role of teamwork in the success of an organization;
13. outline strategies for effective communication within an organization;
14. explain the concept of a Management Information System (MIS);
15. outline the benefits and challenges of a Management Information System in business;
16. discuss the personal needs that are satisfied through employment.

CONTENT

1. Functional areas of a business:
 - (a) production;
 - (b) finance;

INTERNAL ORGANIZATIONAL ENVIRONMENT (cont'd)

- (c) marketing;
 - (d) personnel.
2. The functions of management:
- (a) planning;
 - (b) organizing;
 - (c) directing;
 - (d) controlling;
 - (e) coordinating;
 - (f) delegating;
 - (g) motivating.
3. Management responsibilities to:
- (a) owners and shareholders (by maximizing efficiency and creating surpluses);
 - (b) employees (for example, providing adequate working conditions, training, maintaining good communication and human relations);
 - (c) society;
 - (d) customers;
 - (e) government.
4. The construction of simple organizational charts.
5. The interpretation of simple organizational charts.
6. The characteristics of a good leader.
7. The advantages and disadvantages of different leadership styles.
8. Internal sources of conflict.

INTERNAL ORGANIZATIONAL ENVIRONMENT (cont'd)

9. Employer strategies, for example, lock out and the use of scab labour; and strategies used by employees, for example, strike action and work to rule.
10. Conflict resolution strategies, including mediation, arbitration and the value of trade union representation.
11. Guidelines for establishing good relations between managers and employees.
12. The value of teamwork within an organization:
 - (a) definition;
 - (b) advantages;
 - (c) disadvantages.
13. The communication process and strategies for effective communication within an organization.
14. The concept of MIS in an organization (to manage information for decision-making, for example, manual and automated).
15. (a) Benefits of a MIS system, for example:
 - (i) savings in time, money and labour;
 - (ii) improvement in production and marketing techniques and profit margins;
 - (iii) increased competitiveness.
(b) Challenges of a MIS System, for example:
 - (i) cost of setting up and maintaining (establishment, maintenance and security);
 - (ii) cost of training (human resource development);
 - (iii) human error.
16. Economic, social, psychological and physiological needs.

◆SECTION 3: ESTABLISHING A BUSINESS

SPECIFIC OBJECTIVES

Students should be able to:

1. define the term entrepreneur;
2. explain the role of an entrepreneur;
3. identify the characteristics of the typical entrepreneur;
4. outline reasons why persons may want to establish their own business;
5. outline the essential steps that should be taken in establishing a business;
6. describe the role of key functional areas in the operation of different types of businesses;
7. identify sources of information for conducting research into the establishment of businesses;
8. explain the relationship between planning and the operation of a business;
9. identify regulatory practices instituted by governments for the establishment of different types of businesses;
10. outline the advantages and disadvantages of different types of business organizations;
11. identify sources of capital for the setting up of a business;
12. explain the significance of collateral in accessing capital to establish a business;
13. outline the features of a business plan;
14. explain the purposes of a feasibility study;
15. identify ethical and legal issues in the establishment and operations of a business;
16. explain the consequences of unethical and illegal practices in business.

CONTENT

1. The concept of entrepreneurship.
2. Role of the entrepreneur in conceptualizing, planning, accessing funds, organizing, operating and evaluating the performance of a business. *Attention should be paid to the bearing of risks and the entitlement to the profits and losses of the business.*

ESTABLISHING A BUSINESS (cont'd)

3. Personal traits and leadership qualities:
 - (a) creative;
 - (b) innovative;
 - (c) flexible;
 - (d) goal-oriented;
 - (e) persistent;
 - (f) persevering;
 - (g) propensity to take calculated risks.
4. Reasons for wanting to start a business:
 - (a) desire for financial independence;
 - (b) self-fulfillment;
 - (c) self-actualization.
5. Steps for establishing a business:
 - (a) conceptualization;
 - (b) research (market probe);
 - (c) identification of resources (financial, human, material);
 - (d) creation of business plan;
 - (e) acquisition of funds;
 - (f) operation of the business.
6. Role of the Production, Marketing and Finance, Legal, Research and Development (R and D) Departments in a business.
7. Primary and secondary sources of information for conducting research.
8. The necessity for short-term, medium-term and long-term planning in operating a business.

ESTABLISHING A BUSINESS (cont'd)

9. Local, regional and global rules for conducting business, including local government (municipal, village council, parish council) regulations.
10. Opportunities and challenges encountered by different types of organizations.
11. Sources of capital including venture capital.
12. Collateral:
 - (a) concept;
 - (b) evaluation of different types;
 - (c) the value of collateral.
13. Analysis of all the elements of a business plan, including the executive summary and the operational, marketing, and financial plans.
14. The purposes of a feasibility study.
15. Ethical and legal issues, for example, advertising, taxation and environmental issues.
16. Consequences of unethical and illegal practices in business:
 - (a) misleading advertisements – unfair and fraudulent practice on the population;
 - (b) withholding of tax – cheating the government of revenue;
 - (c) unethical disposal of waste – pollution;
 - (d) money laundering – distortions in the national economy.

◆SECTION 4: LEGAL ASPECTS OF BUSINESS

SPECIFIC OBJECTIVES

Students should be able to:

1. explain the concept of contract;
2. describe the characteristics of a simple contract;
3. differentiate between a simple contract and a specialty contract;
4. determine the validity of various contracts;
5. distinguish between offer and invitation to treat or bargain;
6. explain the conditions under which offer and acceptance are communicated;
7. outline ways by which contracts may be terminated or discharged;
8. explain why documentation is necessary in business transactions;
9. prepare business documents for various purposes;
10. interpret information on transport documents;
11. identify instruments of payment;
12. interpret information on various instruments of payment;
13. explain the use of documentary credit;
14. distinguish between insurance and assurance;
15. evaluate the principles upon which insurance is based;
16. explain the various types of insurance policies;
17. explain how insurance facilitates trade.

THE LEGAL ASPECTS OF BUSINESS (cont'd)

CONTENT

1. Definition and concept of a contract.
2. Offer and acceptance, competence of parties, intention to create legal relations, consideration.
3. Special contracts including mortgages, sale of land and insurance.
4. Use of case studies to determine the validity of contracts.
5. Concepts of offer and invitation to treat.
6. Concepts of offer and acceptance.
7. Definition of discharge, types of discharge and methods of discharge.
8. The importance of record keeping in a business, including its value in satisfying requirements for taxation and auditing.
9. Preparation of various business documents, including pro forma invoices, purchase requisitions, statements of accounts and stock cards.
10. Transport documents including import license, bill of lading and airway bills.
11. Instruments of payment including cheque, money order, bank draft, debit card, credit card and telegraphic money transfer.
12. Interpretation and significance of information on instruments of payment.
13. The concept of documentary credit.
14. The concepts of insurance and assurance.
15. The concept of pooling of risks.
16. Types of insurance policies: life and business insurance.
17. The value of insurance coverage in lowering the risks associated with business.

◆SECTION 5: PRODUCTION

SPECIFIC OBJECTIVES

Students should be able to:

1. identify factors in the production of goods and services;
2. identify industries developed from the natural resources of Caribbean territories;
3. differentiate between production and productivity;
4. explain the importance of productivity;
5. outline the effects of migration;
6. describe the role of the entrepreneur in the decision making process;
7. explain the role of capital in production;
8. differentiate among the various production levels;
9. classify the different types of production;
10. describe the characteristics of cottage industry;
11. outline the opportunities for and benefits of developing linkage industries;
12. outline the factors that determine the location of a business;
13. outline the functions of a small business;
14. explain the effects of growth on a business;
15. describe the economic and social implications of technological development.

CONTENT

1. Factors of Production: Land, Labour, Capital, Enterprise.
2. Caribbean industries developed from agricultural produce and mining.
3. The effects of efficiency in the production of goods and services.

PRODUCTION (cont'd)

4. Productivity as it relates to the efficiency of labour, including its value and importance; the factors affecting its supply; human resource development (including education, health and working conditions).
5. Migration and its positive and negative effects on the labour force.
6. Importance of entrepreneurial organizational skills.
7. Fixed, working and venture capital.
8. Production Levels: subsistence, domestic consumption, surplus and export.
9. Types of Production:
 - (a) extractive (agriculture, mining, fishing);
 - (b) construction (building);
 - (c) manufacturing (assembling, refining);
 - (d) service (transport, communication, tourism).
10. Cottage Industries:
 - (a) home-based;
 - (b) mainly manual;
 - (c) small scale;
 - (d) use of local raw material;
 - (e) use of family members as labour.
11. Linkage Industries:
 - (a) backward;
 - (b) forward.

PRODUCTION (cont'd)

12. Factors affecting location:
- (a) geographical;
 - (b) availability of raw materials and supplies;
 - (c) infrastructure;
 - (d) power;
 - (e) water;
 - (f) transport;
 - (g) health facilities;
 - (h) labour supply;
 - (i) governmental regulation.
13. Functions of a small firm.
14. Growth of a Business and effects on:
- (a) organizational structure;
 - (b) capital;
 - (c) labour;
 - (d) scale of production (economies of scale);
 - (e) use of technology;
 - (f) potential for export.
15. Capital-intensive versus labour-intensive production in developing countries, mechanization and automation, Computer Aided Design (CAD) and Computer Aided Instruction (CAI).

◆ SECTION 6: MARKETING

SPECIFIC OBJECTIVES

Students should be able to:

1. distinguish between the terms market and marketing;
2. identify marketing activities;
3. describe the “marketing mix”;
4. explain the concept of market and market research;
5. outline the reasons for conducting market research;
6. describe the factors that influence consumer behavior;
7. identify main types of market structures;
8. explain how price is determined;
9. identify forms of packaging and presentation of goods;
10. explain the concept of copyright;
11. explain the term “patent”;
12. describe methods of promoting sales;
13. identify the techniques of selling;
14. explain the various terms of sales;
15. list the functions of consumer organizations;
16. identify the links in the chain of distribution;
17. identify methods of retailing;
18. list the various forms of transport;
19. explain the importance of transport in marketing;
20. distinguish among the methods used for transporting specific goods;

MARKETING (cont'd)

21. identify the problems likely to be encountered in distribution;
22. outline measures to mitigate problems in distribution.

CONTENT

1. Definition of market and marketing.
2. Marketing activities:
 - (a) market research;
 - (b) pricing;
 - (c) packaging;
 - (d) branding;
 - (e) sales promotion;
 - (f) advertising;
 - (g) distribution.
3. Marketing mix:
 - (a) product;
 - (b) price;
 - (c) place;
 - (d) promotion.
4. Market research:
 - (a) concept;
 - (b) definition;
 - (c) types.

MARKETING (cont'd)

5. Reasons for conducting market research. Identification of:

- (a) consumer taste;
- (b) competition;
- (c) consumer behaviour.

6. Factors that influence consumer behaviour:

- (a) price;
- (b) price of substitutes;
- (c) quality;
- (d) taste;
- (e) tradition;
- (f) income (affordability);
- (g) spending patterns;
- (h) brand loyalty.

7. Market Structures:

- (a) perfect competition;
- (b) monopoly;
- (c) monopolistic competition;
- (d) oligopoly.

8. Pricing: determinants of price:

- (a) demand and supply;
- (b) concept of equilibrium price or market clearing price.

MARKETING (cont'd)

9. Packaging:
 - (a) presentation;
 - (b) use of brand names.
10. Concept of copyright:
 - (a) producers or entrepreneurs: those who maintain ownership and control over the product they have created and registered by obtaining a patent;
 - (b) consumers: those who may purchase the product but cannot reproduce it for commercial purposes, without permission of the producer.
11. Concept of patent including the concept of the franchisee who is given a patent or official permission to reproduce the product.
12. Methods of promoting sales:
 - (a) advertising:
 - (i) functions and forms;
 - (ii) promotion including trading stamps and coupons;
 - (iii) loss leaders.
 - (b) public relations, including business entertainment and the offering of special awards and sponsorship;
 - (c) sales promotion;
 - (d) personal selling.
13. Selling:
 - (a) salesmen and their approaches;
 - (b) merchandising and adjusting of pricing policy;
 - (c) methods of maintaining good customer - firm relationships, for example, after-sales services.

MARKETING (cont'd)

14. Terms of Sales:

- (a) cash;
- (b) credit;
- (c) hire purchase;
- (d) cash and trade discounts.

15. Functions of consumer organizations:

- (a) the rights and protection of consumers (private organizations and government);
- (b) role of the Bureau of Standards;
- (c) role of the Ombudsman.

16. The distribution chain:

- (a) manufacturer;
- (b) wholesaler;
- (c) retailer;
- (d) consumer.

17. Methods of retailing:

- (a) shops;
- (b) department stores;
- (c) mail order;
- (d) e-commerce;
- (e) tele-marketing;
- (f) vending machines.

MARKETING (cont'd)

18. Forms of Transport:

- (a) land;
- (b) air;
- (c) sea.

19. Importance of transport in domestic, regional and foreign trade.

20. Methods of transporting specific goods:

- (a) oil and gas - pipelines and tankers;
- (b) timber - rivers and barges.

21. (a) Relationship between the availability of airport, harbour and docking facilities and the efficient distribution of goods.
(b) Problems of distribution: delayed shipment, spoilage, misdirection of goods, inadequate warehousing facilities, lack of proper security measures, industrial unrest, ineffective communication.

22. Measures to mitigate problems of distribution.

◆SECTION 7: BUSINESS FINANCE

SPECIFIC OBJECTIVES

Students should be able to:

1. describe the role of commercial banks;
2. outline the services offered by commercial banks;
3. list the functions of the Central Bank;
4. describe the relationship between the Central Bank and the commercial banks;
5. outline ways used by individuals to manage personal income;
6. identify sources of short-term and long-term financing;
7. differentiate between saving and investment;
8. explain the role of the stock market.

CONTENT

1. Functions of commercial banks.
2. Services offered by commercial banks.
3. Functions of the Central Bank.
4. The regulatory role of the Central Bank in its dealings with commercial banks.
5. Allocation of income relative to commitments through the use of a budget.
6. Sources of short-term and long-term financing including loans from government agencies.
7. Forms of savings:
 - (a) as deferred income and investment as risk bearing to make profit;
 - (b) forms of savings, for example:
 - (i) Sou sou (meeting-turn; partner; box hand);
 - (ii) credit unions;

BUSINESS FINANCE (cont'd)

- (iii) banking;
 - (iv) insurance.
- (c) forms of investment, including the stock market and the use of personal funds to create or participate in a business; credit union; unit trust (mutual funds); property.
8. The role of the stock market:
- (a) concept of the stock market (risks and benefits);
 - (b) terminologies (bull, bear, stag, cross list);
 - (c) on-line trading.

◆SECTION 8: ROLE OF GOVERNMENT IN AN ECONOMY

SPECIFIC OBJECTIVES

Students should be able to:

1. outline the responsibilities of government in an economy;
2. identify ways by which business could protect the environment;
3. describe measures used by governments to protect consumers;
4. identify ways by which government regulates business activity;
5. state the purposes of taxation;
6. distinguish between direct and indirect taxes;
7. distinguish between progressive, regressive and proportional taxation;
8. outline forms of assistance offered by government to businesses;
9. evaluate the impact on the country with respect to social services provided by government.

CONTENT

1. Responsibilities of government in an economy:
 - (a) security of the State;
 - (b) protection and general welfare of citizens;
 - (c) job security and severance benefits to workers;
 - (d) protection of the environment;
 - (e) maintenance of a safe environment for investors.
2. Adherence by businesses to laws, including laws governing taxation, labour and the environment.
3. Consumer protection legislation, including regulations on price controls, food and drug standards, hire purchase legislation.
4. For example, by devising laws related to zoning and disposal of waste.

ROLE OF GOVERNMENT IN AN ECONOMY (cont'd)

5. The role of taxes in raising revenue, income redistribution and control of spending.
6. Direct taxes and indirect taxes.
7. Concepts of progressive, regressive and proportional taxation.
8. Forms of government assistance to business, including institutions for lending capital, training and technical assistance, research and information centres, subsidies and grants.
9. Impact of social services provided by government:
 - (a) health care – a healthy population;
 - (b) National Insurance Scheme – provision and security for the elderly;
 - (c) education – an informed and literate population;
 - (d) roads and transportation – access to goods and services.

◆SECTION 9: SOCIAL ACCOUNTING AND GLOBAL TRADE

SPECIFIC OBJECTIVES

Students should be able to:

1. outline the factors that determine a country's standard of living;
2. distinguish between a country's standard of living and its quality of life;
3. explain the concept of national income and its variants;
4. explain the approaches used to measure national income;
5. distinguish between economic growth and development;
6. describe the role of education in economic growth and development;
7. outline the reasons for international trade;
8. differentiate between balance of trade and balance of payments;
9. outline the measures which a country may adopt to address balance of payments problems.

CONTENT

1. Indicators of a country's standard of living (factors indicating a country's wealth):
 - (a) level of consumption of goods and services;
 - (b) average disposable income of the population;
 - (c) level of national ownership of capital equipment;
 - (d) access to modern technology;
 - (e) level of investment in research and technology.
2. Indicators of a country's quality of life (factors indicating the extent to which a population enjoys the benefits of its wealth):
 - (a) extent of security enjoyed (level of crime);
 - (b) availability of health, educational and recreational facilities;
 - (c) diet and nutrition;

SOCIAL ACCOUNTING AND GLOBAL TRADE (cont'd)

- (d) life expectancy;
 - (e) rate of infant mortality;
 - (f) access to public utilities, such as, electricity and potable water.
3. The concept of national income and its variants.
4. Approaches to measure:
- (a) Gross Domestic Product (GDP);
 - (b) Gross National Product (GNP);
 - (c) National Income (NI);
 - (d) Per Capita Income;
 - (e) Advantages and disadvantages of different approaches used to measure national income.
5. Concepts of economic growth, negative growth, growth without development, the quantitative nature of growth and the qualitative nature of development.
6. The role of human resource development in economic growth and development.
7. Reasons for international trade.
8. Concepts of balance of trade and balance of payments.
9. Measures to address balance of payments problems:
- (a) tariffs;
 - (b) licenses;
 - (c) quotas;
 - (d) exchange control;
 - (e) devaluation;
 - (f) borrowing from another country;
 - (g) accepting gifts from other countries;
 - (h) importing on credit;
 - (i) drawing on the resources of the International Monetary Fund or other international financial institutions.

◆ SECTION 10: REGIONAL AND GLOBAL BUSINESS ENVIRONMENT

SPECIFIC OBJECTIVES

Students should be able to:

1. explain the functions of major economic institutions and systems;
2. identify major economic problems in the Caribbean;
3. outline possible solutions to economic problems in the Caribbean.

CONTENT

1. Major Economic Institutions and Systems:
 - (a) Caribbean Community (CARICOM);
 - (b) Caribbean Single Market and Economy (CSME);
 - (c) Caribbean Development Bank (CDB);
 - (d) World Bank;
 - (e) Inter-American Development Bank (IADB);
 - (f) Organization of Eastern Caribbean States (OECS);
 - (g) Organization of American States (OAS);
 - (h) Economic Commission for Latin American Countries (ECLAC);
 - (i) Association of Caribbean States (ACS);
 - (j) European Union (EU);
 - (k) World Trade Organization (WTO);
 - (l) Caribbean Basin Initiative (CBI);
 - (m) Organization of Petroleum Exporting Countries (OPEC);
 - (n) Eastern Caribbean Common Market (ECCM);
 - (o) North American Free Trade Agreement (NAFTA);

REGIONAL AND GLOBAL BUSINESS ENVIRONMENT (cont'd)

- (p) Caribbean Canadian Agreement (CARIBCAN);
 - (q) Free Trade Area of the Americas (FTAA).
2. Major economic problems in the Caribbean: unemployment, population density, migration, debt burden, sourcing capital and raw materials, economic dualism in the region.
 3. Possible solutions to economic problems:
 - (a) access to Foreign Direct Investment (FDI);
 - (b) development of human resources;
 - (c) development of manufacturing sector.

◆GUIDELINES FOR THE CONDUCT OF THE SCHOOL-BASED ASSESSMENT IN PRINCIPLES OF BUSINESS

School-Based Assessment (SBA) is an integral part of student assessment in the course covered by this syllabus. It is intended to assist students in acquiring certain knowledge, skills and attitudes that are associated with the subject. The activities for the School-Based Assessment should form part of the learning activities to enable the student to achieve the objectives of the syllabus.

During this course of study, students obtain marks for the competencies they develop and demonstrate in undertaking their SBA assignments. These marks contribute to the final marks and grades that are awarded to students for their performance in the examination.

The guidelines provided in this syllabus for selecting appropriate tasks are intended to assist teachers and students in the selection of assignments that are valid for the purpose of School-Based Assessment. The guidelines provided for the assessment of these assignments are intended to assist teachers in awarding marks that are reliable estimates of the achievement of students in the School-Based Assessment component of the course. In order to ensure that the scores awarded by the teachers are consistent with the Caribbean Examinations Council's standards, the Council undertakes the moderation of a sample of the SBA assignments marked by each teacher.

School-Based Assessment provides an opportunity to individualize a part of the curriculum to meet the needs of students. It facilitates feedback to the student at various stages of the experience. This helps to build the self-confidence of students as they proceed with their studies. The SBA also facilitates the development of critical skills and abilities and enhances the validity of the examination scores on which candidate performance is reported. School-Based Assessment, therefore, makes a significant and unique contribution to both the development of relevant skills and the testing and rewarding of students for the development of those skills. The guidelines provided in this syllabus are intended to assist students and teachers in undertaking the SBA.

RESEARCH PROJECT

The School-Based Assessment component of the Principles of Business syllabus is a single guided research project **for school candidates**. Candidates are required to write a business plan for a specific functional area of a business. The project should be based on the theme ESTABLISHING A BUSINESS. Students should apply the knowledge and skills incorporated in Profile Dimension 2: PRODUCTION, MARKETING AND FINANCE. The business plan should be on **EITHER, Production, Marketing OR Finance**. Each aspect has its own criteria and mark scheme which should be used by the teacher to allocate marks (see the criteria and mark schemes on pages 34 - 41). All entrepreneurial activities selected must be within the law and must lend themselves to research and application of principles identified in the mark scheme on pages 34-41 of the syllabus.

SBA REQUIREMENTS

Students may work individually or in groups to conduct research. However, each candidate must produce a complete report. No two reports from the same group should be identical.

Students doing more than one subject in the Business cognate group may submit one SBA under a theme which covers this group.

The report should *not exceed* 1,000 words, (not including appendices). Wherever a candidate exceeds the maximum length for the project by more than 10 per cent, the teacher must impose a penalty of 10 per cent of the score that the candidate achieves on the project. On the candidate's script, the teacher should clearly indicate the candidate's original score - that is, the score before the deduction is made - the marks which are to be deducted, and the final score that the candidate receives after the deduction has been made. Only the final score is to be indicated on the record sheets which are submitted to CXC.

PROJECT REPORTS

A student's report should be presented in an ordinary and inexpensive soft folder bearing the student's name, registration number, name of subject, school, centre number and the date submitted.

The report may also be submitted electronically.

MANAGEMENT OF THE PROJECT

School-Based Assessment tasks should be completed in the course of normal teaching time and supervised and marked by the teacher. Although some of the data collection and research work must be undertaken outside of normal school time, the teacher must be satisfied that the work submitted for assessment is the student's own work.

The teacher must:

- (a) provide assistance to students in the selection of projects;
- (b) advise students of the nature of the task, the scope and depth required to fulfill it and the availability of resource materials;
- (c) monitor students' progress by advising them of the quality of their work and recommending ways to improve the quality of the project;
- (d) collect and grade students' projects;
- (e) keep records of students' marks and submit these, together with samples of their work, as requested by CXC;
- (f) ensure that the SBA guidelines are closely followed and the marking criteria are adequately met.

MARK SCHEME FOR RESEARCH PROJECTS

Students are to choose ONE aspect of the establishment of a business, namely, Production, Marketing or Finance. Each aspect has its own criteria and mark scheme and the relevant ones should be used by the teacher to allocate marks.

The project should be marked out of 40, weighted as follows: Organizational

Principles (P1)	-	10 marks
Production, Marketing and Finance (P2)	-	20 marks
The Business Environment (P3)	-	10 marks

ESTABLISHING A BUSINESS: PRODUCTION

CRITERIA	P1	P2	P3	TOTAL
<ul style="list-style-type: none"> • Description of the business <ul style="list-style-type: none"> - type of business - nature of business - objectives/mission statement (any two, 1 mark; all three 2 marks) 	02			02
<ul style="list-style-type: none"> • Justification of location <ul style="list-style-type: none"> - state location (1 mark) - outline three reasons to justify location (3 marks) 		04		04
<ul style="list-style-type: none"> • Selection of appropriate labour <ul style="list-style-type: none"> - type of labour necessary (1 mark) - number of persons to be employed and their duties or functions (2 marks) - outline one reason why this type of labour is necessary (1 mark) 		04		04
<ul style="list-style-type: none"> • Sources of fixed and working capital <ul style="list-style-type: none"> - identify sources of fixed capital and give examples (2 marks) - identify sources of working capital and give examples (2 marks) 		04		04
<ul style="list-style-type: none"> • Role of the entrepreneur <ul style="list-style-type: none"> - define the role of the entrepreneur (1 mark) - outline three functions of the entrepreneur (1 mark each) 	04			04
<ul style="list-style-type: none"> • Type of production <ul style="list-style-type: none"> - identify the type of production (1 mark) - describe the type of production (1 mark) 		02		02
<ul style="list-style-type: none"> • Levels of production <ul style="list-style-type: none"> - identify the level of production (1 mark) - describe the level of production (1 mark) 		02		02
<ul style="list-style-type: none"> • Quality control measures <ul style="list-style-type: none"> - describe two quality control measures the business should adhere to (1 mark each) 		02		02
<ul style="list-style-type: none"> • Use of technology <ul style="list-style-type: none"> - identify two types of technology used (1 mark) - outline how the technology used is used to enhance the efficiency of the business (1 mark) 	02			02

CRITERIA	P1	P2	P3	TOTAL
<ul style="list-style-type: none"> • Linkages <ul style="list-style-type: none"> - state the type of linkage to be derived from the business (1 mark) - outline one benefit of that type of linkage (1 mark) 		02		02
<ul style="list-style-type: none"> • Potential for growth <ul style="list-style-type: none"> - explain potential for growth <u>internally</u> and <u>externally</u> (2 marks each) 	02		02	04
<ul style="list-style-type: none"> • Government regulations <ul style="list-style-type: none"> - identify government regulations that impact on the business (1 mark) - explaining how it impacts (1 mark) 			02	02
<ul style="list-style-type: none"> • Ethical issues <ul style="list-style-type: none"> - discuss one ethical issue relating to production, showing how it impacts on the business (2 marks) 			02	02
<ul style="list-style-type: none"> • Communication of information in a logical way using correct grammar <ul style="list-style-type: none"> - Demonstrates: <ul style="list-style-type: none"> ➢ excellent command of the English Language (3 marks) ➢ good command of the English Language (2 marks) ➢ fair command of the English Language (1 mark) - Overall presentation: <ul style="list-style-type: none"> ➢ title page, table of contents, bibliography (1 mark) 			04	04
Total	10	20	10	40

ESTABLISHING A BUSINESS: MARKETING

CRITERIA	P1	P2	P3	TOTAL
<ul style="list-style-type: none"> ● Description of the business <ul style="list-style-type: none"> - type of business - nature of the business, that is, industry type - objectives/mission statement (any two, 1 mark, all three 2 marks) 	02			02
<ul style="list-style-type: none"> ● Organization of marketing department <ul style="list-style-type: none"> - <u>identify and describe</u> organizational structure of the marketing department with the aid of a diagram (2 marks) - describe the roles/functions of personnel in the marketing department (2 marks) 	04			04
<ul style="list-style-type: none"> ● Market research <ul style="list-style-type: none"> - target population (qualitative and quantitative) - price - competitors - substitutes - sales forecast (assess/describe) discuss any three (2 marks each) 	06			06
<ul style="list-style-type: none"> ● Product/service <ul style="list-style-type: none"> - describe branding and/or packaging relating to the product 	04			04
<ul style="list-style-type: none"> ● Pricing strategy <ul style="list-style-type: none"> - <u>illustrate and justify</u> the pricing strategy used (1 mark each) 	02			02
<ul style="list-style-type: none"> ● Place (distribution on channels) <ul style="list-style-type: none"> - describe distribution channels used (2 marks) - limitations (1 mark) - other suitable alternatives (1 mark) 	04			04
<ul style="list-style-type: none"> ● Promotion mix <ul style="list-style-type: none"> - discuss the various promotional strategies used by the business (advertising, sales promotion, after sales services, public relations, personal selling, promotional pricing) Any two (2 marks each) 	04			04
<ul style="list-style-type: none"> ● Use of technology <ul style="list-style-type: none"> - identify two types of technology used (1 mark each) - outline how the technology used is used to enhance the efficiency of the business (2 marks) 	04			04

CRITERIA	P1	P2	P3	TOTAL
<ul style="list-style-type: none"> • Customer complaints <ul style="list-style-type: none"> - illustrate by way of an <u>example</u> how the business addresses consumer issues/complaints. (2 marks) 			02	02
<ul style="list-style-type: none"> • Government regulations <ul style="list-style-type: none"> - identify government regulations that impact on the business (Health and Safety Act, trade license, copyright laws, patent, import and export license etc.) (1 mark) - explain how it impacts (1 mark) 			02	02
<ul style="list-style-type: none"> • Ethical issues <ul style="list-style-type: none"> - discuss one ethical issue relating to marketing (copyright infringements, expiry dates, false advertising, pollution, product safety and labeling etc.) showing how it impacts on the business (2 marks) 			02	02
<ul style="list-style-type: none"> • Communication of information in a logical way using correct grammar <ul style="list-style-type: none"> - Demonstrates: <ul style="list-style-type: none"> ➢ excellent command of the English Language (3 marks) ➢ good command of the English Language (2 marks) ➢ fair command of the English Language (1 mark) <p>Overall presentation:</p> <ul style="list-style-type: none"> ➢ title page, table of contents, bibliography (1 mark) 			04	04
Total	10	20	10	40

ESTABLISHING A BUSINESS: FINANCE

CRITERIA	P1	P2	P3	TOTAL
<ul style="list-style-type: none"> • Description of the business <ul style="list-style-type: none"> - type of business - nature of the business, that is, industry type - objectives/mission statement (any two, 1 mark, all three 2 marks) 	02			02
<ul style="list-style-type: none"> • Purposes for which finance is needed <ul style="list-style-type: none"> - state at least two with examples (4 marks) - state two purposes without examples for which finance is needed (2 marks) - state one purpose without examples (1 mark) 		04		04
<ul style="list-style-type: none"> • Organizational chart <ul style="list-style-type: none"> - draw chart (1 mark) - name chart (1 mark) - describe relationship (1 mark) - appropriateness of chart (1 mark) 	04			04
<ul style="list-style-type: none"> • The cost of producing goods <ul style="list-style-type: none"> - distinguish between prime and overhead expenses (1 mark) - identify the types of expenses (1 mark) - reasons for the different types of expenses (1 mark) 		03		03
<ul style="list-style-type: none"> • Capital goods <ul style="list-style-type: none"> - identify the main capital goods as they relate to the business (3 marks) 		03		03
<ul style="list-style-type: none"> • Sources of finance <ul style="list-style-type: none"> - justify sources of finance related to the particular business (2 marks) 			02	02
<ul style="list-style-type: none"> • Collateral <ul style="list-style-type: none"> - discuss the importance of collateral as it relates to the business (2 marks) 	02			02
<ul style="list-style-type: none"> • Capital instruments <ul style="list-style-type: none"> - describe the capital instruments used in the business under equity and debts (4 marks) 		04		04
<ul style="list-style-type: none"> • Implication of capital mix selected <ul style="list-style-type: none"> - state implication and give a reason (2 marks) - state implication without a reason (1 mark) 		02		02
<ul style="list-style-type: none"> • Projected performance <ul style="list-style-type: none"> - trading and profit and loss account which shows gross profit 		04		04

CRITERIA	P1	P2	P3	TOTAL
<p>and net profit (2 marks)</p> <ul style="list-style-type: none"> - balance sheet with liability and capital (2 marks) 				
<ul style="list-style-type: none"> • Use of technology to enhance efficiency of business <ul style="list-style-type: none"> - identify two types of technology used (1 mark) - outline how the technology used is used to enhance the efficiency of the business (1 mark) 	02			02
<ul style="list-style-type: none"> • Identify government regulations impacting on the business <ul style="list-style-type: none"> - identify government regulations that impact on the business (1 mark) - explain how it impacts (1 mark) 		02	02	02
<ul style="list-style-type: none"> • Ethical issues <ul style="list-style-type: none"> - discuss one ethical issue relating to finance, (fraud, money laundering etc), showing how it impacts on the business (2 marks) 		02	02	02
<ul style="list-style-type: none"> • Communication of information in a logical way using correct grammar <ul style="list-style-type: none"> - Demonstrates: <ul style="list-style-type: none"> ➢ excellent command of the English Language (3 mark) ➢ good command of the English Language (2 marks) ➢ fair command of the English Language (1 mark) - Overall presentation: <ul style="list-style-type: none"> ➢ title page, table of contents, bibliography (1 mark) 		04	04	04
Total	10	20	10	40

◆GUIDELINES FOR THE PRINCIPLES OF BUSINESS ALTERNATIVE TO SCHOOL-BASED ASSESSMENT

The Principles of Business syllabus is intended to prepare candidates to take their place in the economic system as productive members of society. It is also intended to provide a basis for further studies in specialized business areas.

Paper 03/2, offered to Private Candidates, is the Alternative to School-Based Assessment (SBA) of the CXC examination in Principles of Business. Private candidates are required to write Paper 03/2 in addition to Paper 01 (a multiple choice paper) and Paper 02 (an essay paper).

The Alternative to the School-Based Assessment in Principles of Business (Paper 03/2), takes the form of a written examination in lieu of the SBA (Paper 03/1) for school candidates. This paper will be based on the same area of the syllabus as the SBA component defined in the syllabus and weighted in the same way as the Paper 03/1, as shown in the table below.

WEIGHTING OF PAPER (03/2) SBA				
Proficiency	Profile 1 (Organizational Principles)	Profile 2 (Production, Marketing and Finance)	Profile 3 (The Business Environment)	Total
General	10	20	10	40

Paper 03/2 is based on a case study. Candidates are required to answer fourteen compulsory questions which are marked out of 40. The questions may be arranged into sub-parts and the total marks gained will account for 20% of the overall final mark. Candidates are allowed 1 hour to answer the questions. Candidates are advised to familiarize themselves with the Objectives and Content of Section III, Establishing a Business, in order to prepare adequately for Paper 03/2. **Please note that candidates taking Paper 03/2 are NOT required to submit a project.**

◆REGULATIONS FOR PRIVATE CANDIDATES

Private candidates must be entered for the examination through the Local Registrar in their respective territories and will be required to sit Papers 01, 02, and **EITHER** Paper 03/1 or Paper 03/2.

Paper 03/1 is a single guided research project for candidates whose research must be monitored by tutors in a recognized educational institution. The reports must be original work and must be validated by the principal and the candidates' tutors.

Paper 03/2 is a written examination designed for candidates whose research projects cannot be monitored by tutors in a recognized educational institution and who have been assigned by the Local Registrar to write Paper 03/2 at a designated examination centre.

◆REGULATIONS FOR RESIT CANDIDATES

Resit candidates who have obtained a **MODERATED** score of 50% or more of the SBA marks will not be required to repeat this component of the examination provided that they write the examination in the academic year immediately following their first sitting of the examination. Resit candidates who failed to achieve 50% of the total SBA marks must repeat the project during the academic year in which the examination is repeated. Resit candidates must indicate at registration that they are resit candidates.

◆REGULATIONS FOR THE JANUARY SITTING

- i. All candidates for the January sitting who are taking CSEC Principles of Business examination for the first time MUST write Paper 03/2.
- ii. There is no SBA option (Paper 03/1) available for January candidates.
- iii. Resit candidates fall into two categories:
 - a. those resit candidates who wrote Paper 03/1 (SBA) in the year immediately preceding the January examination. Those who obtained a **MODERATED** score of 50% or more are NOT required to write Paper 03/2 in January;
 - b. those resit candidates who wrote Paper 03/2 (Alternative to SBA) in the year immediately preceding the examination. Those who obtained a **MODERATED** score of 50% or more are NOT required to re-write Paper 03/2 in January.
- iv. A candidate who qualified under iii(a) and iii(b) above who obtained a **MODERATED** score of 50% or more, but who wish to try to improve on his/her grade may write Paper 03/2 in January.
- v. All resit candidates who did NOT satisfy the 50% requirement (either on 03/1 or 03/2) are required to write Paper 03/2 in January.

◆LIST OF SUGGESTED RESOURCE MATERIALS

The following is a list of materials which might be used in the implementation of the Principles of Business syllabus. The list is neither prescriptive nor exhaustive but serves only to indicate possible sources which may be helpful to both teachers and students.

1. Newspapers – All major papers
2. Canabusiness
3. Central Banks and Bank Reports
4. Insurance Company Reports

5. Caribbean Business Week Reports
6. Annual Business Reports
7. Perspectives of Businesses
8. Consumer Magazines
9. Central Banks Quarterly Reports
10. World Bank Reports
11. United Nation Reports
12. CARICOM Reports
13. Caribbean Development Bank Reports
14. Organization of the Eastern Caribbean States (OECS) Publications
15. Resource Personnel in the Community

Resources

The subject Panel for the CXC Principles of Business syllabus has reviewed the resources below, and recommends them as useful for the study of the syllabus.

- Luthra, V. *Business Studies Companion – An Essential Dictionary of Accounting, Economics and Management*, Port-of-Spain: Infocorp. Limited, 2005.
- Robinson, K. and Hamil, S. *Principles of Business*, Kingston: Carlong Publishers, 2001.

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