Figure 8.6

NASA Task Load Index

Hart and Staveland's NASA Task Load Index (TLX) method assesses work load on five 7-point scales. Increments of high, medium and low estimates for each point result in 21 gradations on the scales.

Name †	Task				Date			
Mental Demand	1	How m	entall	ly dem	nandir	ng wa	s the	task?
Very Low					Ш		 Vei	y High
Physical Demand	How phy	sically	dema	ınding	was	the ta	sk?	
L		Ш		14		1	Ver	y High
Temporal Demand	How hur	ied or	rushe	d was	the p	ace o	of the	task?
[]0							 Ve	l ry High
Performance	How suc				n acco	ompli	shin	g what
Perfect	-2					1	Ш	 Failure
Effort	How hard				vork t	o aco	comp	olish
Very Low			Ш] 7	Ver	y High
Frustration	How inse				l, irrita	ated,	stres	sed,
[
Very Low							Vei	ry High

