



KAINE BINCH

Software Engineer

About Me

Experienced Team Manager in the social care sector, adept at fostering teamwork and empowering others. I'm currently teaching myself JavaScript and React. Whilst maintaining a passion for personal growth, with a focus on integrating my leadership skills.



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Kimberley,
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ONLINE



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EXPERIENCE

Care Team Leader

Sep 2020 - Current

- Direct line manager for a team of staff members, proficient in managerial duties.
- Conduct audits, observations, and performance management tasks including supervisions, appraisals, and meetings.
- Experienced in making decisions with direct impact on people's lives, adept at justifying actions logically.
- Build and maintain positive relationships with individuals at all levels within the organization and external stakeholders.
- Developed a new Spot Contracting framework for homecare agencies, involving auditing, inspection, and negotiation processes which drastically reduced the wait times within Nottingham City.
- Negotiated hourly rates with care agencies, ensuring a compromise between council standards and industry practices.
- Implemented an efficient bidding process for external care providers, adhering to data protection regulations and efficiency principles.
- Collaborated with staff members to improve and adapt systems continuously.

EDUCATION

Higher Education:

*Notts
County FC
2013-2015*

BTEC Level 3
Extended
Diploma in
Sport

Merit Merit Merit

- Maintained awareness of CQC policies and legal obligations to uphold standards consistently.
- Managed safeguarding incidents, conducting thorough investigations and determining appropriate actions.
- Conducted comprehensive staff training and development sessions to enhance skills and knowledge within the team
- Adapted communication style to effectively engage with diverse audiences, both internally and externally.

GCSE's:

*Bluecoat
Academy
2007-2012*

Maths

A

English

A

Science

A

Physical
Education

A

Religious
Studies

A

Psychology

B

ICT

Merit

History

C

Business Support Officer

Jan 2017 - Sep 2020

- Produced data and reports for senior management and directors, ensuring accuracy and timeliness.
- Collaborated with senior managers in meetings with directors and board members to discuss departmental strategies and decisions.
- Managed lower-level staff including performance management, supervisions, and appraisals.
- Established and maintained relationships with suppliers for essential equipment procurement, ensuring cost-effectiveness and adherence to budget.
- Conducted quality checks on equipment to ensure safety and optimal standards for staff use, especially during the COVID-19 pandemic.
- Set up new starters with access to service databases and remote/mobile working facilities, coordinating essential training sessions.
- Served as a mobile phone champion, providing technical support and troubleshooting for over 250 staff members.
- Adapted to changes in roles and responsibilities to align with government regulations and organizational needs at Nottingham City Council.

Homecare Co-ordinator

July 2015 - Jan 2017

- Coordinated workload assignments for a team of 40+ Care Workers to ensure citizen safety and efficient service delivery.
- Managed daily coordination for over 50 service users, many requiring medication at specific times, necessitating meticulous attention to detail.
- Demonstrated strong communication skills within a team environment, fostering open dialogue and problem-solving through regular team meetings.
- Handled a wide range of telephone inquiries from colleagues, healthcare professionals, and the public regarding citizen care packages and other concerns.
- Effectively managed conflicts and difficult situations by utilizing communication skills, service knowledge, and de-escalation techniques.

Care Bureau Advisor

Mar 2015 - July 2015

- Coordinated workload assignments for a team of 40+ Care Workers to ensure citizen safety and efficient service delivery.
- Managed daily coordination for over 50 service users, many requiring medication at specific times, necessitating meticulous attention to detail.
- Demonstrated strong communication skills within a team environment, fostering open dialogue and problem-solving through regular team meetings.
- Handled a wide range of telephone inquiries from colleagues, healthcare professionals, and the public regarding citizen care packages and other concerns.
- Effectively managed conflicts and difficult situations by utilizing communication skills, service knowledge, and de-escalation techniques.